# AWS Prescriptive Guidance Migration Strategy



#### **AWS Prescriptive Guidance: Migration Strategy**

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# Mobilize Your Organization to Accelerate Large-Scale Migrations

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Migrating hundreds or thousands of workloads requires coordination and execution across multiple disciplines and teams. AWS approaches large-scale migrations in three phases: assess, mobilize, and migrate. Each phase builds on the previous one. This AWS Prescriptive Guidance strategy covers the assess phase and the mobilize phase. These phases set the foundation for accelerated migration at scale during the migrations phase.

This migration strategy includes methods and best practices for:

- mobilizing your workforce and resources
- establishing automation to migrate applications with an agile approach
- · migrating these assets to the AWS Cloud

This approach is based on the AWS Professional Services team's years of experience helping enterprise AWS customers mobilize for cloud adoption and migration.

This strategy is for anyone planning to migrate their on-premises workloads to the AWS Cloud: IT and business executives, program and project managers, product owners, and operations and infrastructure managers. It discusses how you can accelerate your cloud adoption, create a migration plan, set up a foundation through hands-on experience, and migrate your first set of applications to the AWS Cloud in weeks.

#### **About AWS Prescriptive Guidance**

This content is part of AWS Prescriptive Guidance, which provides time-tested strategies, guides, and patterns to help accelerate your cloud adoption. For a complete set of content, see the AWS Prescriptive Guidance home page.

# Overview

To optimize your cloud adoption and migration, you must first assess and evaluate your enterprise for readiness. After you assess the readiness of your organization, you can accelerate your cloud adoption and establish a foundation for migration at scale through the hands-on experience of migrating a first wave of applications in just a few weeks. We discuss these phases in more detail in the following topics.

The iterative approach to cloud adoption discussed in this guide can be broken out into the three high-level phases of assess, mobilize, and migrate. These phases are shown in the following diagram.



#### Assess

The first phase of a cloud migration begins with a cloud readiness assessment of your enterprise's current state. These assessment tasks give you a clear picture of what you will migrate, as well as a business case for migration and total cost of ownership (TCO) analysis for migration.

A Migration Readiness Assessment (MRA) is a process that provides you with the following:

- An understanding about how far along your enterprise is in the cloud journey
- An understanding of your current strengths and weaknesses in relation to a cloud-ready enterprise
- An action plan to close identified gaps

This assessment is based on the AWS Cloud Adoption Framework (AWS CAF) and its six perspectives: business, people, governance, platform, security, and operations. Using this framework during the assessment phase helps ensure that you have a holistic view of the transformation initiative that will support an effective move to the cloud.

The assess phase includes a rapid discovery process with high-level TCO assessment in addition to the MRA. These steps will be useful as you progress towards obtaining stakeholder commitment and funding for the larger initiatives that follow.

For more information, see Assess Phase (p. 5).

#### Mobilize

With a strong understanding of your current state and your portfolio along with the solid business case, you develop in the assessment phase, you can demonstrate the value of the cloud to your organization.

The goal of the mobilize phase is to build foundational capability both in the organization and with the AWS environment with hands-on migration experience focused on security and operations automation. This process brings together your portfolio of tools and practices in a scalable and secure AWS landing zone. In this phase, you migrate a small set of business applications to the cloud, while enforcing an agile and scalable delivery culture, team structure, and change management process.

The AWS mobilize approach includes a defined set of activities across eight distinct workstreams:

- · Detailed business case
- · Detailed portfolio discovery
- · Application migration
- · Migration governance
- AWS landing zone
- · Security, risk, and compliance
- · Operations
- · People: skills, culture, change, and leadership

With this approach, activities under these workstreams are delivered across eight two-week sprints.

Mobilize delivers the following outcomes:

- Improve your IT staff's skill and competency for migration and organizational transformation by building confidence with methodology, processes, and tooling
- · Define and automate security, risk, and compliance policies to accommodate operational controls
- Define and implement an AWS landing zone that can scale as you migrate additional applications
- · Establish your cloud operating model
- Run applications in production capacity

Migration during the mobilize phase is an iterative process that evolves as your organization develops new skills, tools, and capabilities. These skills and capabilities build momentum and accelerate your migration efforts over time. Establishing the right foundation to build on is key to a successful migration. The AWS migration framework balances the business and technical efforts needed to complete a cloud migration. This model helps you identify key business drivers for migration and the best strategies for planning and executing a successful cloud migration.

For more information, see Mobilize Phase (p. 6).

# Migrate

The migrate phase uses the patterns, processes, tools, resources, and methodology defined and tested during the mobilize phase to migrate applications at scale. After using the best practices and lessons learned from the earlier phases, you can implement a migration factory, a blueprint of scaling execution and operations, through automation and agile delivery.

# AWS Prescriptive Guidance Migration Strategy Migrate

For more information, see Migrate Phase (p. 14).		

# **Assess Phase**

In order to mobilize your workforce and resources to migrate your enterprise at scale, you must first assess your readiness and inventory your portfolio. These steps enable you to build a business case with right key performance indicators (KPIs) and metrics and to align key stakeholders and leadership on business goals. You will run the Migration Readiness Assessment (MRA) workstream during this phase.

## Migration Readiness Assessment (MRA)

MRA is an AWS process of gaining insights about your enterprise's current cloud readiness and building an action plan to close identified gaps, using the AWS Cloud Adoption Framework (AWS CAF).

## Objective

 Assess and evaluate your enterprise's readiness by answering questions based on the six AWS CAF perspectives

#### **Outcomes**

- · Understanding where your enterprise is in your cloud journey
- · Identification of areas of strength and weakness
- · Plan to fill the identified gaps

## How-to guide

**Evaluating Migration Readiness** 

# Mobilize Phase

The next step in preparing your workforce and resources to migrate your enterprise at scale is to break down the mobilize activities into different workstreams. Although the goal of the mobilize phase is the migration of business applications, this phase also provides an opportunity to lay the foundation for tooling, process, and culture that will accelerate your migration at scale. Most of these workstreams can run in parallel after the assessment phase is complete. The following workstreams should be executed during this phase:

- Detailed business case (p. 6)
- Detailed portfolio discovery (p. 6)
- Application migration (p. 7)
- Migration governance (p. 8)
- Landing zone (p. 9)
- Security, risk, and compliance (p. 10)
- Operations (p. 11)
- People: skills, culture, change, and leadership (p. 12)

These are discussed in detail in the following sections.

#### Detailed business case

A detailed, multi-year business migration case that includes current on-premises costs, new AWS costs, and migration costs helps align stakeholders and executives.

## Objectives

- · Determine migration costs
- Estimate how much you can save by migrating to AWS
- · Estimate other business benefits of migrating
- Determine the length of the target migration
- · Determine which workloads you will migrate and in which year
- Input the detailed inventory for each workload

#### **Outcomes**

- Multi-year migration business case
- · Migration costs

AWS Partner Network (APN) Partners such as RISC Networks, Deloitte, Cloudamize, TSO Logic, and Apptio have tools and experience in this area.

# **Detailed Portfolio Discovery**

This is where you start to pull the pieces together and develop a strategy for migration. At this stage, you want to consider where your cloud journey fits into your organization's larger business strategy and find

## AWS Prescriptive Guidance Migration Strategy Objectives

opportunities for alignment of vision. A well-aligned migration strategy with a supporting business case and a thorough application migration plan sets the proper groundwork for cloud adoption success.

A critical aspect of your migration strategy is the collection of application portfolio data and rationalization of this data against the seven Rs of migration: rehost, replatform, refactor/rearchitect, repurchase, relocate, retire, and retain. You build a migration wave plan by using the seven Rs to categorize what is in your environment. Next, blend those categories with information about interdependencies, technical complexity to migrate, and how you will migrate each application or set of applicationsn. After you analyze your applications according to the seven Rs, you can outline a migration plan for each application in your portfolio. This is an iterative plan that will mature as you progress through the migration, build confidence, learn new capabilities, and better understand your existing estate.

#### **Objectives**

- Develop a prioritized list of migration groups, including applications and associated infrastructure, for all in-scope applications
- · Define the necessary business and infrastructure data elements, and recommend data collection tools
- Work with business and IT leadership teams to define migration drivers and ultimately the portfolio plan
- Create a high-fidelity migration plan for the application portfolio that includes the following activities:
  - · Discover current state environment, including all applications and supporting infrastructure
  - · Determine application and infrastructure dependencies
  - Document application criticality, life cycle, and business cycle
  - Group applications and infrastructure into migration groups and patterns
  - Determine migration readiness and suitability, target state design, and migration pattern
  - Develop prioritized migration schedule

#### **Outcomes**

- High-fidelity, prioritized migration schedule for initial four migration sprints
- Application and infrastructure data sufficient to group and schedule entire application portfolio

#### **APN Partners and tools**

If you need help understanding your IT portfolio, you can work with partners like RISC Networks, Cloudamize, and Deloitte, and you can use the AWS Application Discovery Service.

#### How-to guide

Portfolio Discovery and Analysis

# **Application Migration**

The application migration workstream integrates outputs from other workstreams with the migration of production applications to the AWS Cloud. This workstream guides your resources and leads you through application migration challenges, best practices, agile-execution frameworks, tools, and processes that can be successfully applied to any large-scale migration effort.

## **Objectives**

Migrate business applications from on premises to the AWS Cloud:

- · Define how to select and prioritize applications for migrations
- Understand proven best practices to migrate applications to AWS
- Validate your AWS landing zone, operations runbook, and security playbook by testing applications on AWS
- Train internal staff on AWS services and partner tools through hands-on experience
- Learn industry-accepted migration tools and techniques for different application types
- Get a head start by using existing epics (backlogs) from different migration patterns

#### **Outcomes**

- Validate different components of the AWS landing zone through application deployment and testing
- Validate the outlined operating model (an output of the operations workstream) by deploying, monitoring, and reporting on applications running on the AWS Cloud
- Learn scalable agile process and migration patterns for migrating different applications
- Learn how to design target architectures and how to use data migration, server migration, and vendor tools for automated migration
- Train resources on AWS services, and provide hands-on migration experience
- · Validate your security playbook through a real-time audit of applications running on AWS
- Learn, implement, and validate a migration delivery process, including number of resources, velocity (speed of migration), quality assurance, release management, and integration with managed service providers (MSPs)

#### **AWS Partners and tools**

When you have some foundational experience migrating a few applications and a plan in place that the organization supports, it's time to accelerate the migration and achieve scale. Migration Delivery Partners, such as 2nd Watch and Accenture, can help you though every stage of migration. Migration Marketplace Partners such as RiverMeadow Software and Attunity can also help, and you can use tools and services such as AWS Server Migration Service (AWS SMS), AWS Database Migration Service (AWS DMS), and CloudEndure Migration. For a full list of all migration partners and solutions, see the Migration Partner Solutions website.

#### How-to guide

A Tools Catalog for Accelerating Migration with Automation

## Migration governance

The migration governance workstream includes managing migration scope, schedule, resource plan, issues and risks, and communication to all stakeholders. Multiple applications are migrated in multiple streams, impacting multiple teams, so an early focus on planning can help organize the project. The migration plan considers critical factors such as the order in which workloads will migrate, when resources are needed, and how the progress of the migration will be tracked. We recommend agile

delivery methodologies, project control best practices, a robust business communication plan, and a well-defined delivery approach.

## **Objectives**

Manage the scope, schedule, resource plan, issues and risks, coordination and communication to all stakeholders:

- · Set up scrum teams comprised of internal resources from workstreams defined in this phase
- Identify 10 to 30 applications to migrate from on premises to AWS
- Review your current-state project management methods and capabilities
- Define project management agile methods and tools that will be used during the project
- · Identify high-level teams for each workstream
- · Define the project charter, reporting, and escalation procedures
- · Facilitate the coordination and activities of groups across the project

#### **Outcomes**

- Set up an agile program with epics for all workstreams in the readiness and planning phase
- Provide considerations and migration execution plans for discovery, transformation, and deployment
  of complex sets of workload components

#### **AWS Partners**

AWS Migration Competency Partners can help you through every stage of migration, accelerating results by providing personnel, tools, and education in the form of professional services. These partners are either managed service providers (MSPs) or have a relationship with an AWS-audited MSP to help customers with ongoing support of AWS workloads. To learn more about AWS Migration Competency Partners, see Migration Partner Solutions.

## How-to guide

Setting Up an Agile Program to Accelerate Cloud Migrations

# Landing zone

A landing zone is an orchestration framework for your foundational AWS environment. It provides a baseline to get started with multi-account architecture, identity and access management, governance, data security, network design, and logging.

AWS has three options for creating your landing zone: a service-based landing zone using AWS Control Tower, a CloudFormation solution built using AWS Landing Zone, and a customized landing zone that you build. Each option requires a different level of AWS knowledge.

AWS created Control Tower to help you save time by automating the setup of a landing zone so you can run secure and scalable workloads. Control Tower is managed by AWS and uses best practices and guidelines to help you create your foundational environment. Control Tower uses integrated services like AWS Service Catalog and AWS Organizations to provision accounts in your landing zone and manage access to those accounts.

#### **Objectives**

Create a landing zone with an initial configuration for the following:

- · Account structure
- · Network structure
- · Predefined identity and billing frameworks
- · Predefined user-selectable packages
- · Ability to customize and configure

#### **Outcomes**

· A defined and secure landing zone ready for migration and further customization

#### Related resources

- AWS Control Tower
- AWS Service Catalog
- AWS Organizations
- · Architecting security & governance across your landing zone

## Security, Risk, and Compliance

The security, risk, and compliance workstream defines a structured approach to help you build confidence in AWS. It also enables foundational security, risk, and compliance capabilities that can accelerate your readiness and planning for a migration project. The delivery approach is built on the AWS CAF security perspective and provides more detailed guidance for security teams who are preparing for a migration of business workloads to AWS. This workstream leverages the concept of a virtual data center to address minimum baseline security and compliance controls. The virtual data center is intended to be constructed through an agile development process using one or more cloud security delivery teams.

#### Objectives

Create a roadmap for operational constructs to scale on AWS:

- Identify the desired IT service management (ITSM) state and support model
- · Review current operational practices (tools, people, processes) on premises and in the cloud
- Identify potential vulnerabilities around scaling operations
- Review business continuity planning (BCP), and create a plan to address any potential impact on operations
- · Identify how the execution of the migration factory will impact normal operations
- · Identify operational support organizations and partners that will interact with the cloud environments

#### **Outcomes**

Develop referenceable playbooks that are supported by relevant code examples and that cover the following five core topics for the execution of security and audit tasks utilizing AWS services:

- · Identity and access management
- · Detective controls
- · Infrastructure security
- Data protection
- Incident response

#### How-to guide

Assessing and Building a Security Foundation for Cloud Mobilization

## **Operations**

The objective of the operations workstream is to review your current operational model and develop an operations integration approach to support future-state operating models as you migrate to AWS. The operating model should encompass the relationships among people, processes, and tools to support the delivery of organizational objectives. Workstream owners identify and document high-level gaps based on the end-state operational model for tools, processes, and people. A roadmap prioritization is then created for implementation. This roadmap is influenced by, and will influence, the other migration workstreams because of the many interdependencies among security, people, AWS landing zone, and other project workstreams.

#### **Objectives**

Create a roadmap for operational constructs to scale on AWS:

- · Identify the desired IT service management (ITSM) state and support model
- · Review current operational practices (tools, people, processes) on premises and in the cloud
- · Identify potential vulnerabilities around scaling operations
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- Identify how the execution of the migration will impact normal operations
- Identify operational support organizations and partners who will interact with the cloud environments

#### **Outcomes**

- Improved operational posture, and enhanced service-level agreements (SLAs) and operational-level agreements (OLAs)
- Runbooks and design guides for operational silos such as backups, monitoring, and deployments
- · Operational playbook on AWS
- Business continuity planning/disaster recovery (BCP/DR) playbook
- · ITSM on AWS documented and defined

#### **APN Partners and tools**

As applications are migrated and old systems are retired, your operating model becomes an evergreen set of people, processes, and technology that constantly iterates toward a modern operating model.

APN Partners such as AppDynamics, New Relic, and Dynatrace can help you continue to iterate on your operating model as you move more operations to the cloud.

## How-to guide

Modernizing Operations in the AWS Cloud

# People: Skills, Culture, Change, and Leadership

This workstream is critical to establishing migration readiness and executing a migration at scale. The impact of a cloud migration will be felt across an entire organization and will significantly affect the organizational culture. Additionally, your organizational culture will impact your journey to the cloud. These cultural implications, your organization's receptivity to change, prior change successes and failures, organizational communication patterns, organizational structure, and existing employee training and enablement strategies are all important elements of building a successful approach to migration. To be prepared for an enterprise migration, you must have a critical mass of people with production AWS experience, established operational processes. You must also have a Cloud Center of Excellence (CCoE) dedicated to mobilizing the appropriate resources and leading the organization through the many organizational and business transformation challenges presented over the course of a large-scale migration effort.

## **Objectives**

- Design the teams responsible for mobilizing critical cloud resources
- Define how the organization builds and executes their cloud strategy by designing teams for the future state of operations
- Establish a dedicated team with single-threaded ownership and strong, visible, engaged executive sponsorship
- Set functional areas to be managed throughout the migration journey
- Start to establish a cloud governance model, set of standards, best practices, and guiding principles or tenets
- Use the AWS OCM 6-Point Framework and Essentials Toolkit, which provides a comprehensive kit of enablement tools to support your cloud adoption journey

#### Outcomes

- Change management risk document
- Identification of high-level change impacts (by role and by major process)
- · Mapping of key stakeholders
- Communication messaging strategy and platform
- Initial communication plan and messaging matrix
- Change management work plan (initial)
- Organizational acceleration charter
- People adoption/acceleration team structure (documented and onboarded)
- Definition of organizational acceleration goals and objectives
- Future state staffing model (target organization structure)
- · Change risk scorecard (risk management)
- Leadership alignment document

#### AWS Prescriptive Guidance Migration Strategy How-to guide

- Stakeholder report cadence (stakeholder assessment)
- Change area impact analysis, stakeholder-based assessment, and change impact findings and mitigation recommendations
- Organizational readiness assessment report
- Change strategy
- · Communication strategy
- Engagement strategy
- · Training strategy
- · Risk mitigation strategy
- Change acceleration sponsorship roadmap

## How-to guide

Accelerating Cloud Adoption through Culture, Change, and Leadership

# Migrate phase

Migrations at scale consist of the building blocks, processes, tools, resources, and methodology defined and tested during the readiness and planning phase. After using the best practices and lessons learned from the earlier phases, you can implement a migration factory, a blueprint of scaling execution and operations, through automation and agile delivery.

# **Migration Factory**

In the scale-out phase of the migration project, you will have multiple teams operating concurrently. Some will support a large volume of migrations in the rehost and minor replatform patterns. These teams are referred to as a migration factory. Your migration factory will increase the speed of your migration plan, with multiple sprint teams executing in parallel. 20-50 percent of an enterprise application portfolio consists of repeated patterns that can be optimized by a factory approach. This is an agile delivery model, and it is important to create a release management plan. Your plan should be based on current workloads and information generated during the readiness and planning phase. It should be continually optimized for future migration waves and future migration teams. We recommend that you have a backlog of applications that support three sprints for each team. This allows you to reprioritize applications if you have problems that affect the schedule.

Larger and more complex applications often follow the refactor/rearchitect pattern. They are generally conducted in planned release cycles by the application owner. The factory teams are self-sufficient and include five to six cross-functional roles. They include operations, business analysts and owners, migration engineers, developers, and DevOps professionals. The following are examples of specifically focused migration factory teams:

- Rehost migration teams migrate high-volume, low-complexity applications that don't require material change. These teams leverage migration automation tools. This approach is integrated into patch-andrelease management processes.
- Replatform migration teams design and migrate applications that require a change of platform or a repeatable change in application architecture.
- Refactor/re-architect migration team(s) design and migrate complex or core business applications that have many dependencies. In most cases, development and technical operations teams support this business capability. The migration becomes a release cycle or a few release cycles within the plan for that team. There can be many of these in flight, and the Cloud Business Office (CBO) is responsible for tracking timing, risks, and issues through the completion of the migration. This team owns the application migration process.

#### Items to consider:

- Perform a portfolio analysis to understand common patterns across all applications to help build repeatable work for the factory teams to execute efficiently.
- Use an APN Partner to help with resource constraints as your team supports regular business activities.
   AWS and the APN Partner community can bring specialized resources for specific topics such as databases, application development, and migration tooling.

# Next steps

In this strategy document, we introduced the preparation and execution steps required for large migrations to the AWS Cloud. Analyzing your current state, building a plan, and iterating the work breaks a large migration into manageable activities for efficient execution. Looking at a migration as an organizational change project empowers you to build buy-in and maintain communications through each stage of the process. Build a business case and refine the return on investment as the project progresses. Use the AWS Cloud Adoption Framework (AWS CAF) to analyze your environment through the different perspectives of business, people, governance, platform, security, and operations. This analysis gives you a complete view of which areas need improvement before you move forward with a large migration effort. Use a migration factory construct and iterate on migration patterns to create an optimal move to the AWS Cloud. Today, AWS customers have shifted from asking, "Why migrate to the cloud?" to asking, "When?" Building an effective migration strategy and plan will allow you to respond, "Now!"

Migration is just the beginning of what is possible. After you migrate an application, you can consider your migration experience as a capability that you can use for the optimization phases for this application. You will have a current architecture and a future design. You will implement, test, and validate changes. You will cut over and go live. You now have a new IT capability that can drive speed, agility, and business value for your organization and your company.

# **Guides**

The following guides provide more information about the technical and non-technical aspects of accelerating your migration to the cloud at scale.

- Evaluating Migration Readiness
- Portfolio Discovery and Analysis
- Automating Migration with AWS and Partner Tools
- Setting Up an Agile Program
- Setting Up a Landing Zone
- Assessing and Building a Security Foundation
- Modernizing Operations
- Accelerating Cloud Adoption through Culture, Change, and Leadership

# **Patterns**

AWS Prescriptive Guidance patterns provide tools, architectures, and step-by-step guidance for implementing the methodologies for the migration strategy. You'll also find patterns that support other initiatives, such as cloud-native or security projects. To view patterns, see the patterns section of the AWS Prescriptive Guidance home page.

# Resources

- Migrating to Amazon Web Services
- Migrating to AWS: Best Practices and Strategies
- AWS Migration Readiness Assessment (MRA) (requires login)
- AWS Migration Portfolio Assessment (MPA) (requires login)
- Cloud Adoption Readiness Tool (CART)
- Stephen Orban on cloud migration:
  - Considering a Mass Migration to the Cloud? (blog post)
  - A Process for Mass Migrations to the Cloud (blog post)
  - Cloud-Native or Lift-and-Shift? (blog post)
  - 6 Strategies for Migrating Applications to the Cloud (blog post)
  - Yes, You Can Migrate Your Mainframe to the Cloud (article on medium.com)
- 4 Reasons to Re-Consider Lift-and-Shift to the Cloud (article by Joe Chung on medium.com)
- Simplify Cloud Migration with AWS Server Migration Service (presentation at AWS re:Invent, 2016)
- Getting Started with AWS Database Migration Service (presentation at the 2016 AWS Global Summit Series, Chicago)

# **AWS Prescriptive Guidance Glossary**

6 Rs

Six common migration strategies for moving applications to the cloud. These strategies build upon the 5 Rs that Gartner identified in 2011 and consist of the following:

- Rehost (lift and shift) Move an application to the cloud without making any changes to take advantage of cloud capabilities. Example: Migrate your onpremises Oracle database to Oracle on an EC2 instance in the AWS Cloud.
- Replatform (lift and reshape) Move an application to the cloud, and introduce some level of optimization to take advantage of cloud capabilities. Example: Migrate your on-premises Oracle database to Amazon RDS for Oracle in the AWS Cloud.
- Refactor/re-architect Move an application and modify its architecture by taking full advantage of cloud-native features to improve agility, performance, and scalability. This typically involves porting the operating system and database. Example: Migrate your on-premises Oracle database to Amazon Aurora PostgreSQL.
- Repurchase (drop and shop) Switch to a different product, typically by moving from a traditional license to an SaaS model. Example: Migrate your customer relationship management (CRM) system to Salesforce.com.
- Retire Decommission or remove applications that are no longer needed in your source environment.
- Retain (revisit) Keep applications in your source environment. These might
  include applications that require major refactoring, and you want to postpone
  that work until a later time, and legacy applications that you want to retain,
  because there's no business justification for migrating them.

For details, see the AWS migration whitepaper.

application portfolio

A collection of detailed information about each application used by an organization, including the cost to build and maintain the application, and its business value. This information is key to the portfolio discovery and analysis process and helps identify and prioritize the applications to be migrated, modernized, and optimized.

artificial intelligence operations (AIOps)

The process of using machine learning techniques to solve operational problems, reduce operational incidents and human intervention, and increase service quality. For more information about how AIOps is used in the AWS migration strategy, see the operations integration guide.

AWS Cloud Adoption Framework (AWS CAF)

A framework of guidelines and best practices from AWS to help organizations develop an efficient and effective plan to move successfully to the cloud. AWS

CAF organizes guidance into six focus areas called perspectives: business, people, governance, platform, security, and operations. The business, people, and governance perspectives focus on business skills and processes; the platform, security, and operations perspectives focus on technical skills and processes. For example, the people perspective targets stakeholders who handle human resources (HR), staffing functions, and people management. For this perspective, AWS CAF provides guidance for people development, training, and communications to help ready the organization for successful cloud adoption. For more information, see the AWS CAF website and the AWS CAF whitepaper.

AWS landing zone

A baseline cloud environment that you set up on AWS for your migrated systems. The landing zone provides a multi-account architecture, a network structure, predefined identity and billing frameworks, and a security baseline. It also includes an AWS Account Vending Machine (AVM) component for automatically provisioning and configuring new accounts. You use the AWS Landing Zone solution to build this scalable and customizable environment, which is based on AWS best practices. For detailed information about architecture and components, see AWS Landing Zone.

AWS Workload Qualification Framework (AWS WQF)

A tool that evaluates database migration workloads, recommends migration strategies, and provides work estimates. AWS WQF is included with AWS Schema Conversion Tool (AWS SCT). It analyzes database schemas and code objects, application code, dependencies, and performance characteristics, and provides assessment reports. For more information, see the AWS WQF documentation.

business continuity planning (BCP)

A plan that addresses the potential impact of a disruptive event, such as a largescale migration, on operations and enables a business to resume operations quickly.

Cloud Center of Excellence (CCoE)

A multi-disciplinary team that drives cloud adoption efforts across an organization, including developing cloud best practices, mobilizing resources, establishing migration timelines, and leading the organization through large-scale transformations. For more information, see the CCoE posts on the AWS Cloud Enterprise Strategy Blog.

cloud stages of adoption

The four phases that organizations typically go through when they migrate to the AWS Cloud:

- Project Running a few cloud-related projects for proof of concept and learning purposes
- Foundation Making foundational investments to scale your cloud adoption (e.g., creating a landing zone, defining a CCoE, establishing an operations model)
- Migration Migrating individual applications
- Re-invention Optimizing products and services, and innovating in the cloud

These stages were defined by Stephen Orban in the blog post The Journey Toward Cloud-First & the Stages of Adoption on the AWS Cloud Enterprise Strategy blog. For information about how they relate to the AWS migration strategy, see the migration readiness guide.

configuration management database (CMDB)

A database that contains information about a company's hardware and software products, configurations, and inter-dependencies. You typically use data from a CMDB in the portfolio discovery and analysis stage of migration.

epic

In agile methodologies, functional categories that help organize and prioritize your work. Epics provide a high-level description of requirements and

implementation tasks. For example, AWS CAF security epics include identity and access management, detective controls, infrastructure security, data protection, and incident response. For more information about epics in the AWS migration strategy, see the program execution guide.

heterogeneous database migration

Migrating your source database to a target database that uses a different database engine (for example, Oracle to Amazon Aurora). Heterogenous migration is typically part of a re-architecting effort, and converting the schema can be a complex task. AWS provides AWS Schema Conversion Tool (AWS SCT) can help with schema conversions.

homogeneous database migration

Migrating your source database to a target database that shares the same database engine (for example, Microsoft SQL Server to Amazon RDS for SQL Server). Homogeneous migration is typically part of a rehosting or replatforming effort. You can use native database utilities to migrate the schema.

IT information library (ITIL)

A set of best practices for delivering IT services and aligning these services with business requirements. ITIL provides the foundation for ITSM.

IT service management (ITSM)

Activities associated with designing, implementing, managing, and supporting IT services for an organization. For information about integrating cloud operations with ITSM tools, see the operations integration guide.

Migration Acceleration Program (MAP)

An AWS program that provides consulting support, training, and services to help organizations build a strong operational foundation for moving to the cloud, and to help offset the initial cost of migrations. MAP includes a migration methodology for executing legacy migrations in a methodical way and a set of tools to automate and accelerate common migration scenarios.

Migration Portfolio Assessment (MPA) An online tool that provides information for validating the business case for migrating to the AWS Cloud. MPA provides detailed portfolio assessment (server right-sizing, pricing, TCO comparisons, migration cost analysis) as well as migration planning (application data analysis and data collection, application grouping, migration prioritization, and wave planning). The MPA tool (requires login) is available free of charge to all AWS consultants and APN Partner consultants.

Migration Readiness Assessment (MRA) The process of gaining insights about an organization's cloud readiness status, identifying strengths and weaknesses, and building an action plan to close identified gaps, using the AWS CAF. For more information, see the migration readiness guide. MRA is the first phase of the AWS migration strategy.

Migration Readiness and Planning (MRP)

The process of gaining hands-on migration experience, including tools, processes, and best practices, to prepare your organization for cloud migration. This phase involves migrating 10 to 30 business applications to lay the foundation for migrating your systems at scale. It consists of a defined set of activities across eight workstreams. MRP is the second phase of the AWS migration strategy.

migration at scale

The process of moving the majority of the application portfolio to the cloud in waves, with more applications moved at a faster rate in each wave. This phase uses the best practices and lessons learned from the earlier phases to implement a *migration factory* of teams, tools, and processes to streamline the migration of workloads through automation and agile delivery. This is the third phase of the AWS migration strategy.

migration factory

Cross-functional teams that streamline the migration of workloads through automated, agile approaches. Migration factory teams typically include operations, business analysts and owners, migration engineers, developers, and DevOps professionals working in sprints. Between 20 and 50 percent of

an enterprise application portfolio consists of repeated patterns that can be optimized by a factory approach. For more information, see the discussion of migration factories in this content set.

operational-level agreement (OLA)

An agreement that clarifies what functional IT groups promise to deliver to each other, to support a service-level agreement (SLA).

operations integration (OI)

The process of modernizing operations in the cloud, which involves readiness planning, automation, and integration. For more information, see the operations integration guide.

organizational change management (OCM)

A framework for managing major, disruptive business transformations from a people, culture, and leadership perspective. OCM helps organizations prepare for, and transition to, new systems and strategies by accelerating change adoption, addressing transitional issues, and driving cultural and organizational changes. In the AWS migration strategy, this framework is called *people acceleration*, because of the speed of change required in cloud adoption projects. For more information, see the OCM guide.

playbook

A set of predefined steps that capture the work associated with migrations, such as delivering core operations functions in the cloud. A playbook can take the form of scripts, automated runbooks, or a summary of processes or steps required to operate your modernized environment.

responsible, accountable, consulted, informed (RACI) A matrix that defines and assigns roles and responsibilities in a migration project. For example, you can create a RACI to define security control ownership or to identify roles and responsibilities for specific migration tasks.

matrix

runbook

A set of manual or automated procedures required to perform a specific task. These are typically built to streamline repetitive operations or procedures with high error rates.

service-level agreement (SLA)

An agreement that clarifies what an IT team promises to deliver to their customers, such as service uptime and performance.

# **Document History**

The following table describes significant changes to this guide. If you want to be notified about future updates, you can subscribe to an RSS feed from the top navigation bar on this page.

update-history-change	update-history-description	update-history-date
Updated content (p. 23)	We updated the content in the Mobilize phase topic for additional clarity.	February 24, 2020
— (p. 23)	Initial publication	August 5, 2019