

Mario Trigueros

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NETWORK TECHNICIAN

EFFICIENT TROUBLESHOOTER | CUSTOMER FOCUSED | STRONG COMMUNICATOR

SUMMARY OF QUALIFICATIONS

- Trained on customer service skills, building telephone networks, network security, and configuring routers and switches
- Knowledge of PC building, Python, and Java
- Computer skills include proficiency in Windows Server 2016, Windows 10, Cisco Routing, and Avaya PBXs

EDUCATION

Computer Systems Technology - Networking (Advanced Diploma)

Sept. 2018 - April 2022

Centennial College, Toronto, ON

- Configured a telephone network using Avaya PBXs, including backup and restoration.
- Created and configured a LAN using Cisco network devices, including troubleshooting and subnetting.

Relevant courses include:

PC Hardware

Customer Skills

Fundamentals of Routing and Switching

Introduction to Telephony

Network Security

Introduction to Unix/Linux

EXPERIENCE

Camp Supervisor

Summer 2016

Ryerson Public School, Toronto, ON

- Supervised groups of 25 children, ensured scheduled activities were completed accordingly
- Effective communication with children and Program Managers

Team Member

Summer 2021

Tim Hortons, Toronto, ON

- Supervised groups of 25 children, ensured scheduled activities were completed accordingly
- Effective communication with children and Program Managers