# MARIOS KIFOKERIS



#### CONTACT INFORMATION

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- 6982009786
- https://marioskif.github.io/Portfolio/

#### SKILLS

- Team Oriented
- Hard Worker
- Flexible and Adaptable
- Reliable and Creative

#### LANGUAGES

- Greek | Native
- English | Advanced. Diplome of University of Michigan

#### **OBJECTIVE**

Results-driven Junior Front end Developer with strong problem-solving skills and a passion for delivering exceptional customer service. Skilled in troubleshooting hardware and software issues, providing technical support, and maintaining IT systems.

#### **EXPERIENCE**

#### FRONT END AND APP DEVELOPER

**UTransfer.** Cyprus, Nicosia | 2021 - 2023

- Collaborated with a team of designers and developers to create user-friendly and responsive apps.
- Developed mobile applications in Android and iOS platforms using Firebase, Javascript, Flutter and Dart.

#### **HEAD WAITER**

Lindos Hotels. Rodos, Greece | May 2023 - Nov 2023

- Managed a team of servers and ensured exceptional service for customers.
- Coordinated reservations and seating arrangements to optimize restaurant flow.
- · Trained new staff on menu knowledge and service standards to uphold quality.

#### **CASHIER AND SHIFT LEADER**

362 Grocery. Peiraias, Athens | Jun 2022 - Jan 2023

- · Customer service
- · Orders to suppliers and product receipt
- · New product offers, research annd demand

#### BARISTA

Coffee Berry. Athens, Tauros | Jan 2022 - May 2022

- Skilled in preparing and serving various espresso drinks and specialty beverages.
- Experienced in providing exceptional customer service and handling cash transactions.

## GENERAL MANAGER

Garden Day and Night. Cyprus, Nicosia | Nov 2019 - Mar 2020

- Training and supporting service team.
- Use of storage annd order software.
- Orders to suppliers and product reciept.

## HEAD OF SERVICE

· Promotion of nnnew products.

Gardenn Day and Night. Cyprus, Nicosia | Nov 2017 - Nov 2019

- Deliver high level of customer service.
- Use of order software (PDA).
- Responsible for organnize different type of private parties.
- Promotion of new products.

## EDUCATION

## COMPUTER SCIENCE

City Unity College. Athens | 2022 - Present

- Representative of the Second Year students to the Cardiff University
- Professor Assistant

## HIGH SCHOOL DIPLOMA

1st General High School. Greece, Xanthi | 2010 - 2013

## CERTIFICATIONS & COURSES

- The Complete JavaScript Course 2024: From Zero to Expert Udemy
- The Complete 2024 Web Development Bootcamp Udemy
- GitHub Ultimate: Master Git and GitHub Beginner to Expert Udemy
- Certificate of Completency innn English University of Michigan

## HONORS & AWARDS

Recommendation letter from Greek army as supervisor on software

development and technical support for the new systems.