




# MARIS STANLEY

As an ex-Wiser, I enjoyed being part of the company’s rapid growth phase, gaining valuable experience in a dynamic setting. And after working for myself for several years, I am looking to rejoin an international team environment where I can collaborate, learn, and grow with others.



+372 5354 4222

[marisstanley.com](https://marisstanley.com)

## PROFESSIONAL DEVELOPMENT

LinkedIn Learning  
Various IT related courses, including cybersecurity and fraud prevention

SEP 2024

Udemy  
The Complete 2024 Web Development Bootcamp

ONGOING

Google  
UX Design Certificate

SEP 2023 - JAN 2024

Intensive 200 hour Javascript/React course

MAY 2023 - JUN 2023

## SKILLS

### Web Development

JavaScriptReactHTML

CSSDOMJSONjQuery

PostmanFirebase hosting

BootstrapAPILocal Storage

GitHubVisual Studio Code

EmailJSReact-Toastify@mui

Leafleti8nextSQLSQLite

GIT

### Design & Prototyping

WireframesPrototyping

MockupsUsability Testing

User ResearchFigma

Adobe BridgeAdobe Photoshop

Creative CloudAdobe Illustrator

### Business Management

Merit AktivaLogistics Management

Customer Relationship Management

Tax PreparationProft Manager

E-commerceGoogle Analytics

Customer Service and Support

Content creationFacebook Ads

Managing Supplier Relationships

WordPress Website Management

WooCommerce

### Soft Skills

Problem Solving & Decision Making

Remote CollaborationTeamwork

Empathy & UnderstandingAnalytical

Self-StarterDetail-Oriented

Time & Financial Management

Cross-functional Communication

Adaptability

### Miscellaneous

Leonardo.AiChatGPT

SlackCapCut

## PROFESSIONAL EXPERIENCE

Web Development

2023 - PRESENT

ESTONIA

In the past year I have been actively working on my skills through **courses** and **direct experience**, along with **research** and **problem-solving**. I completed a **personal website** which I created in **Figma**. Added **Firestore hosting**, a **custom domain** and also an **email sending feature**.  
Currently, I am working on creating an **e-store** to enhance my **front-end development** skills. This project involves creating an engaging and responsive **user experience** by utilizing **HTML, CSS, JavaScript**, and **React**, while also applying principles of **UX** and **UI design**. I am **integrating shopping cart functionalities**, developing a **user account system**, and applying techniques to improve **website performance**, including **load times** and **responsiveness**.

SAARA

2019 - 2023

ESTONIA

I took full **responsibility for client success**, ensuring satisfaction with purchases and a positive shopping experience. I **built and maintained strong client relationships** through exceptional service, timely updates, and prompt responses to inquiries. Managed the e-store's lifecycle from order placement to delivery and returns. **Drove engagement** with regular updates and promotions, and **resolved issues swiftly** to ensure continuous customer satisfaction. **Operated independently**, showcasing **strong organizational and time management skills**.

Sisustuskoda OÜ

2018 - 2018

ESTONIA

I managed an Instagram account, conducted property and furniture photography, played a key role in **significantly expanding the customer base** and provided translation services when required.

Maris Stanley Photography

2017 - 2020

ESTONIA

I specialized in capturing portraits and weddings, edited photos using Adobe Photoshop and Lightroom, delivered photos to clients, and **managed client meetings**.

Wise PLC

2015 - 2017

ESTONIA

Maintained Wise’s **strong customer reputation** by efficiently managing urgent requests, providing clear and empathetic communication, and balancing tasks like **supporting customers, troubleshooting issues**, and **ensuring quick resolutions**. This built **long-term trust with clients** and gave me a deep understanding of customer needs. I consistently ensured a positive customer experience by **resolving complex complaints** through various channels like phone, email, and chat, always **focusing on customer satisfaction** and offering solutions that addressed individual needs.  
In addition to customer service I assisted colleagues in a **fast-paced, high-growth fintech startup environment**, prioritizing **effective solutions** and **customer advocacy**. I also helped improve how things worked by giving feedback on the tools we used. My role required **strong teamwork**, particularly in a **remote setting**, where I worked with both **local** and **international teams** to ensure consistent, high-quality service for customers across various regions.

Maris Stanley Photography

2010 - 2015

USA/ESTONIA

I specialized in capturing portraits and weddings, edited photos using Adobe Photoshop and Lightroom, delivered photos to clients, and **managed client meetings**. My dedication and quality of service were reflected in receiving 16 **5-star reviews** on WeddingWire.com and earning the **WeddingWire Brides Choice Award in 2012**.

Baroni’s

2009 - 2010

USA

I specialized in managing food service operations, including taking and processing orders with accuracy and ensuring timely service. I provided **excellent customer service**, addressing guest inquiries and **resolving concerns effectively**. Handling cash transactions, I maintained proper cash handling procedures and managed the register. I answered phones, managed reservations, and accommodated special requests. Additionally, I supported and coordinated with other employees to ensure **smooth and efficient operations**. My dedication to these responsibilities contributed to a **well-organized and customer-focused food service environment**.

Comfort Suites Hotel

2004 - 2008

USA

I handled check-ins and check-outs, **ensured guest satisfaction**, and managed various administrative tasks. However, my role extended beyond the desk. During evening shifts, I **operated independently** during the busiest times. I took on various tasks, including some maintenance duties. baking cookies, folding laundry and, when needed, returned to work around 4 am to prepare breakfast. This multifaceted role showed my **dedication** and **versatility** in maintaining a **seamless guest experience**. Cultivated strong relationships with guests, resulting in **repeat business** and **customer loyalty**, as evidenced by specific customer requests to handle their reservations personally.