





# Marius-Catalin Bobitiu

Technical Support Specialist | Cybersecurity Aspirant | Rising Talent

 marius.bobitiu@icloud.com

 Southend On Sea Essex

 portfolio.marius-website.co.uk

 in/marius-b-4235b5266/

## Education

Feb 2019 – Feb 2022  
London, UK

Cloud Computing Diploma of Higher Education  
University of Wales Trinity Saint David – London  
Key Modules: Networking (CCNA), Databases (MySQL), Programming languages (HTML, C#, Python, PHP), Project Management.

Sep 2014 – Aug 2018  
Constanta, Romania

Baccalaureate (High School Diploma Equivalent)  
‘Lucian Blaga’ Theoretical High school (Liceul Teoretic ‘Lucian Blaga’)

## Skills

AWS

Programming

Cybersecurity

Firewalls

Cloud Security

IAM

Threat Detection

Incident Response

Compliance Management

Quick Learner

Risk Assessment

Troubleshooting

Team Worker

## Projects

Nov 2023 – Dec 2023

Portfolio Website – portfolio.marius-website.co.uk  
Sole Developer & Designer  
Description: Developed a portfolio website to enhance my programming skills, aiming at showcasing projects and increasing technical proficiency.  
Technologies: HTML, CSS, JS, AWS (S3, CloudFront, Lambda, SES).

## Certifications

AWS Solutions Architect - Associate  
SAA-C03 – AWS | Jan 2024

AWS Certified Cloud Practitioner  
CLF-C02 – AWS | Nov 2023

CompTIA Security+  
SY0-601 – CompTIA | Oct 2023

CompTIA A+  
220-1101/1102 – CompTIA | Jun 2023

## Courses

SOC Level 1  
Hands-on Lab & Course TryHackMe | Nov 2023

Cybersecurity Fundamentals  
Course – IBM | Oct 2023

AWS Knowledge: Cloud Essentials  
Course - AWS | Oct 2023

Cyber Threat Management  
Course - Cisco | Jul 2023

Analyse traffic with tcpdump  
Course - Coursera | Oct 2023

Introduction to Cybersecurity  
Course - Cisco | Jul 2023

## Experience

Meter Macs Ltd  
Jun 2023 – Present  
Basildon, Essex

Level 2 Technical Support Specialist

- Recent Advancement: Elevated to a key technical role, spearheading quality assurance and firmware testing for new releases.
- Testing & Reporting: Executed comprehensive testing on new firmware, identifying key bugs and collaborating with developers for timely resolution.
- Deployment Readiness: Instrumental in preparing and ensuring the reliability of firmware deployment across 100 hardware units, enhancing system performance and security.

Jun 2023 – Dec 2023  
Basildon, Essex

Level 1 Technical Support Specialist

- Effective Product Release Management: Successfully led testing for a new product version, ensuring a 15% reduction in post-release issues.
- Security Expertise and Incident Resolution: Utilized Security+ knowledge to investigate and resolve a Windows Defender alert, achieving a 20% decrease in false positives.
- PCI DSS Compliance Leadership: Played a pivotal role in documenting PCI DSS Compliance requirements, leading to the successful certification and enabling secure online payments.
- Rapid Learning and Certification Attainment: Demonstrated exceptional adaptability, mastering in-house technology within a month and a half.

## CED Services and Logistic Ltd

Aug 2022 – Mar 2023  
Southend On Sea, Essex

### Same-day Delivery Courier

- **Efficient Courier Operations:** Achieved a 100% on-time delivery rate through timely and secure package delivery.
- **Adaptable Remote Management:** Successfully managed remote courier tasks, showcasing adaptability in diverse work environments.
- **Optimized Delivery Processes:** Collaborated with the logistics team to enhance efficiency by optimizing delivery routes and adhering to company policies, contributing to a 20% improvement in overall delivery processes.

## Camara Dacilor Ltd

May 2021 – Aug 2022  
Southend On Sea, Essex

### Assistant Manager

- **Potential product shortage:** With next supply scheduled for Monday, I proactively sourced the most in-demand items from alternative suppliers, achieving a 30% increase in sales over the weekend.
- **Technical reposition of POS system and router:** Assisted the director in the redecoration process, handling the technical aspects myself saving costs on hiring external experts for technical installations.
- **Work-life balance:** Rearranged shift schedules to accommodate employees' off-work responsibilities, which boosted staff morale and satisfaction, enhancing team spirit and productivity.

### Sales Assistant

- **Lack of product variety:** Gathered customer feedback on a new selection of products, which enhanced the customer satisfaction and saw a 20% increase in regular customer purchases.
- **Low sales in seasonal items:** Created attractive in-store displays and offered bundled promotions increasing sales of seasonal items by 35%.
- **Decrease in customers during COVID:** Implemented a store delivery system for orders over £30 boosting sales by 40%. Successfully mitigated the impact of reduced in-store traffic.

May 2021 – Aug 2022  
Southend On Sea, Essex