

Marius C. Bobitiu

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EDUCATION

University of Wales Trinity Saint David, London Campus

London, Greater London

BSc in Cloud Computing

Graduated - Feb 2022

- **Related Coursework:** Data Structures & Algorithms, Computer Organization & Programming, Object-Oriented Programming, Data Security and Compliance, Virtualizations

TECHNICAL SKILLS

Languages & Frameworks: Python, JavaScript, HTML/CSS, SQL, Node.js, React.js, NextJS

Tools: Redux, TailwindCSS, Agile, Vite, AWS, Postman, PG4, Figma, Github, Photoshop, Linux

EXPERIENCE

Meter Macs Ltd

Basildon, Essex

Level 2 Technical Support Specialist

Dec 2023 - Present

- Managed critical bug resolutions and software quality assurance for a client's updated hardware, streamlining testing to deliver a stable release, influencing a £40,000 client deal.
- I managed the testing for a new software release, ensuring it was compatible with previous versions. By setting up a dedicated lab and rigorously testing over 250 units, we identified and fixed issues, reducing downtime by 35%.
- Improved customer satisfaction by 25% by providing efficient level 2 support, quickly identifying and resolving complex software issues. This contribution significantly reinforced client trust and loyalty.

Meter Macs Ltd

Basildon, Essex

Level 1 Technical Support Specialist

Jun 2023 – Dec 2023

- Quickly mastered in-house technology, significantly boosting team productivity and support capability within just six weeks. This rapid learning curve allowed for more effective and efficient problem-solving for our clients.
- Efficiently configured and deployed 150+ hardware setups monthly, increasing client satisfaction by 25% through improved performance and reliability.

PROJECTS

jobHunter

React, NodeJS, PostgreSQL, TailwindCSS, Redux

Sole Developer

Mar 2024 – Mar 2024

- Developed a full-stack application to streamline job application tracking, incorporating features like user authentication, goal tracking, a visual dashboard, an interactive table for displaying jobs while allowing users to swiftly update the status of the job, and daily motivational quotes to enhance user engagement and productivity.
- Implemented React, NodeJS, PostgreSQL, with TailwindCSS and Redux for a responsive full-stack job tracking app, emphasizing dynamic data handling, state synchronization, and enhanced user experience through dark mode.

Personal Website

React, MongoDB, Redux, AWS

Sole Developer

Jan 2024 – Feb 2024

- Engineered a personal portfolio website to exhibit my development skills and projects, providing a detailed view of my resume beyond CV insights.
- Utilized ReactJS, custom CSS for frontend, MongoDB for storage, Redux for state management, and AWS Lambda with SES for contact form functionality, showcasing expertise in modern web technologies.

CERTIFICATIONS

AWS Certified Solutions Architect - Associate

Nov 2023 – Jan 2024

<https://cp.certmetrics.com/amazon/en/public/verify/credential>

Code: KKRD98CLSM4EQQKS

AWS Certified Cloud Practitioner

Oct 2023 – Nov 2023

<https://cp.certmetrics.com/amazon/en/public/verify/credential>

Code: VBXN8B81V14QQRWC

CompTIA Security+

Jun 2023 – Oct 2023

<https://www.certmetrics.com/comptia/public/verification.aspx/>

Code: R935M6SR1N4417WC

CompTIA A+

Apr 2023 – Jun 2023

<https://www.certmetrics.com/comptia/public/verification.aspx/>

Code: ELE9E5M532BQQ4GC