

# Marius C. Bobitiu

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## EDUCATION

**University of Wales Trinity Saint David, London Campus**

**London, Greater London**

*BSc in Cloud Computing*

*Graduated - Feb 2022*

- **Related Coursework:** Data Structures & Algorithms, Computer Organization & Programming, Object-Oriented Programming, Data Security and Compliance, Virtualizations

## TECHNICAL SKILLS

**Languages & Frameworks:** Python, JavaScript, HTML/CSS, SQL, Node.js, React.js, NextJS

**Tools:** Redux, TailwindCSS, Agile, Vite, AWS, Postman, PG4, Figma, Github, Photoshop, Linux

## EXPERIENCE

**Meter Macs Ltd**

**Basildon, Essex**

*Level 2 Technical Support Specialist*

*Dec 2023 - Present*

- Managed critical bug resolutions and software quality assurance for a client's updated hardware, streamlining testing to deliver a stable release, influencing a £40,000 client deal.
- I managed the testing for a new software release, ensuring it was compatible with previous versions. By setting up a dedicated lab and rigorously testing over 250 units, we identified and fixed issues, reducing downtime by 35%.
- Improved customer satisfaction by 25% by providing efficient level 2 support, quickly identifying and resolving complex software issues. This contribution significantly reinforced client trust and loyalty.

**Meter Macs Ltd**

**Basildon, Essex**

*Level 1 Technical Support Specialist*

*Jun 2023 – Dec 2023*

- Quickly mastered in-house technology, significantly boosting team productivity and support capability within just six weeks. This rapid learning curve allowed for more effective and efficient problem-solving for our clients.
- Efficiently configured and deployed 150+ hardware setups monthly, increasing client satisfaction by 25% through improved performance and reliability.

## PROJECTS

**jobHunter**

**React, NodeJS, PostgreSQL, TailwindCSS, Redux**

*Sole Developer*

*Mar 2024 – Mar 2024*

- Developed a full-stack application to streamline job application tracking, incorporating features like user authentication, goal tracking, a visual dashboard, an interactive table for displaying jobs while allowing users to swiftly update the status of the job, and daily motivational quotes to enhance user engagement and productivity.
- Implemented React, NodeJS, PostgreSQL, with TailwindCSS and Redux for a responsive full-stack job tracking app, emphasizing dynamic data handling, state synchronization, and enhanced user experience through dark mode.

**Personal Website**

**React, MongoDB, Redux, AWS**

*Sole Developer*

*Jan 2024 – Feb 2024*

- Engineered a personal portfolio website to exhibit my development skills and projects, providing a detailed view of my resume beyond CV insights.
- Utilized ReactJS, custom CSS for frontend, MongoDB for storage, Redux for state management, and AWS Lambda with SES for contact form functionality, showcasing expertise in modern web technologies.

## CERTIFICATIONS

**AWS Certified Solutions Architect - Associate**

**Nov 2023 – Jan 2024**

<https://cp.certmetrics.com/amazon/en/public/verify/credential>

*Code: KKRD98CLSM4EQQKS*

**AWS Certified Cloud Practitioner**

**Oct 2023 – Nov 2023**

<https://cp.certmetrics.com/amazon/en/public/verify/credential>

*Code: VBXN8B81V14QQRWC*

**CompTIA Security+**

**Jun 2023 – Oct 2023**

<https://www.certmetrics.com/comptia/public/verification.aspx/>

*Code: R935M6SR1N4417WC*

**CompTIA A+**

**Apr 2023 – Jun 2023**

<https://www.certmetrics.com/comptia/public/verification.aspx/>

*Code: ELE9E5M532BQQ4GC*