Mariusz Łazarz

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TECHNICAL SUPPORT ENGINEER

Dynamic and proactive Technical Support Engineer with over 2 years of hands-on experience in the IT industry. Skilled in JavaScript, API integration, and troubleshooting within web development environments. Proven expertise in web analytics, with a track record of enhancing user experiences and driving operational efficiencies. Eager to transition into a development role, I bring a strong aptitude for rapid learning, effective communication, and collaboration. My experience at Piwik PRO has honed my technical skills and my ability to work effectively in team settings. Committed to technical excellence, I am ready to contribute to web development projects and teams with a focus on innovation and efficiency.

PROFESSIONAL EXPERIENCE

Piwik PRO   **October 2022 - Present**
Technical Support Engineer
As a Technical Support Engineer, I provided expert technical assistance and developed custom solutions to enhance user experiences and operational efficiency. My role involved extensive scripting, debugging, and integration of advanced web analytics tools.

Accomplishments:
- Developed personalized tracking solutions using JavaScript and JavaScript Tracking Client, enhancing data accuracy.
- Authored scripts with JavaScript and APIs to automate data fetching, reducing manual workload.
- Developed a Node.js lookup script to streamline the login process, improving user experience.
- Built an e-commerce site hosted on Netlify using React, Firebase, and Redux, integrating Piwik PRO for tracking.
- Implemented Generative AI solutions with proprietary data sets, effectively addressing common issues and conserving resources.
- Configured data exports for Azure Blob, AWS S3, BigQuery, and SFTP, streamlining data management processes.
- Developed a Python application to simplify API requests and collect essential data, enhancing data processing efficiency.
- Assisted in creating technical documentation via Confluence, improving team efficiency and knowledge sharing.
- Developed a Python application to simplify API requests and collect essential data, enhancing data processing efficiency.

KEY COMPETENCIES

Programming & Scripting: Proficient in JavaScript, NodeJS, React, NextJS, RestAPI, ExpressJS, TypeScript, Python, and Bash.
Web Development: Extensive experience with HTML5, CSS, SCSS, Bootstrap, TailwindCSS, Pug, and responsive web design. Skilled in debugging and performance profiling.
API Integration & Development: Expert in RESTful API integration and development, utilizing tools like Postman and Insomnia.

Database Management: Strong knowledge of MongoDB, Firebase, PostgreSQL, MySQL, SQL, JSON, and Qdrant.

Artificial Intelligence: Hands-on experience with AI technologies, including OpenAI API and LangChain.

Analytics & Reporting: Proficient in Piwik PRO, Google Analytics, Google Data Studio, PowerBi, and Tableau for data analysis and reporting.Project Management & Collaboration: Experienced in using Jira, Slack, Confluence, and working within Scrum and Agile frameworks.

Cloud & Infrastructure: Knowledgeable in Azure, AWS, Linux, Docker, and Jenkins for cloud computing and infrastructure management.

Technical Support & Troubleshooting: Adept at creating technical documentation, debugging, and solving complex technical issues efficiently.

EDUCATION

Maria Curie-Sklodowska University - Lublin, Poland
Graduate Diploma in Business and Law

CERTIFICATIONS

AI Devs 2 - Connect GPT-4 with application and automation logic
https://credsverse.com/credentials/6d7030b4-c367-4add-94f1-1c30b49c162f

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PROJECTS

Chat with me
Technologies: TypeScript, NextJS, NextAuth, shadcn, Stripe, AI, Firebase, Zustand

Chat with Me" is an innovative chat application that bridges language gaps, enabling seamless communication in users' preferred languages. It offers a subscription-based model with DIAMOND and GOLD tiers through Stripe, unlocking premium features like unlimited translations and advanced customization. This application exemplifies technical excellence and a commitment to global inclusivity

https://chat-with-me-sepia.vercel.app/
https://github.com/Mariusz-Lazarz/chatWithMe

Storlyv2
Technologies: TypeScript, NextJS, NextAuth, shadcn, Stripe, Prisma, Tailwindcss, Vercel

Storlyv2 is a comprehensive ecommerce platform featuring an impressive user interface and real-time data fetching from a database using URL-stored parameters. It includes Next.js authentication with JWT tokens to manage user roles and access paths. The application fully integrates Stripe for payment processing, supports discount coupons, and offers a bookmarking functionality for favorite products.

https://storlyv2.vercel.app/
https://github.com/Mariusz-Lazarz/Storlyv2