### **Home Appliances Repair Services**

### **Technical**, Economical and Operational Feasibility Study

#### How would the community cope if this system was not implemented?

The absence of this system for home appliances repair services would lead to inconvenience, limited access to services, safety concerns, reduced efficiency and economic drawbacks for the community.

## What are the problems with current processes and how would a new system help alleviate these problems?

The current issues are inefficient scheduling, limited technician access, Lack of transparency and safety concerns. The new system provides efficient scheduling, enhanced technician access, Transparency and Safety.

# What direct contribution will the system make to the business objectives and requirements?

This system directly contribute to the business objectives by improving efficiency, enhancing the customer experience ,increasing access to technicians, ensuring safety and convenience.

#### Can information be transferred to and from other organizational systems?

Yes, The information can be transferred to and from other organizational systems in a well designed and integrated home appliance repair services system. Send and receive data like customer details, financial records to and from systems like customer management, accounting, it helps keeps all the systems in sync ,reducing errors and making the business runs smoother.

## Does the system require technology that has not previously been used in the organization?

No, The system primarily leverages established technologies like web development frameworks (Python Django) ,databases and standard security protocols.

### What must be supported by the system and what need not be supported?

The system must support things like scheduling repair appointments, matching customers with technicians, handling service requests ,tracking repairs ,managing customer data, technician information. It does not need to support non-relevant features like social networking functions.