User: Hello

ChatBot: Hello Mia, I hope you're doing well today. I'd like to ask you a few questions to understand the sit

User: I met Joe while I was looking for a house this place. I met him on Facebook and that's how I got the I

ChatBot: Did Joe explain why your name wouldn't be on the tenancy agreement?

User: yes. He said there are only 5 rooms and we are 6 people. thats why

ChatBot: Did Joe mention who the other people living in the house would be and how the rooms would be

User: he did not say.he just said it will be his friends

ChatBot: Did you meet or communicate with any of the other housemates before moving in, or was Joe yo

User: Joe was my only point of contact

ChatBot: How did you feel about not meeting or knowing about the other housemates before moving in?

User: I did not feel anything unusual, because all of them met recently

ChatBot: Did Joe provide you with any specific details about the rent and deposit amounts before you move

User: he told me the total rent is 1700 and each room will be 340.they are dividing it equally so I need to p

ChatBot: Did Joe mention anything about additional payments or deposits required for those without a gua

User: yes.he said he dont have guarantor.so he need to pay extra one month rent as non guarantor paym

ChatBot: Did you ever receive a copy of the tenancy agreement or any official documentation related to the

User : no

ChatBot: Were you aware of how the total rent was divided among the eight housemates, and did Joe exp

User: no

ChatBot: How did you come to realize there were eight people living in the house, and what was your read

User: only when I started living there

ChatBot: Did you discuss your concerns about the unexpected number of housemates with Joe or Susan

User: no.because they were in a different room and I was having my own room

ChatBot: Did Joe or Susan ever discuss with you the details of how the rent and deposit payments were b

User: no.i only knew that my room rent is 340 and I was giving this amount 340 to three of them every more

ChatBot: Did you receive any receipts or written acknowledgments for your monthly rent payments from Jo

User: no

ChatBot: Were you ever informed or did you become aware of any discrepancies in the amount you were

User: no

ChatBot: How did you feel about not receiving receipts or written acknowledgments for your rent payments

User: I was having my bank statement.so I thought its okay.moreover I trusted them

ChatBot: Did you have any direct communication with the property management or rental agency regarding

User: no, because they were not aware that I was staying in that property

ChatBot: Did you notice any unusual or secretive behavior from Joe, Susan, or any of the housemates reg

User: yes.joe always used to make complaints about money.especially when I was moving into a new hou

ChatBot: Did Joe provide any specific reasons or explanations for these complaints about money when yo

User: he was talking like it was his right to get the room rent even when I am leaving the house

ChatBot: Did you discuss these complaints and Joe's expectations with any other housemates or seek the

User: I discussed it with vishnu.he said he also have similar experiences from him regarding money.

ChatBot: Did Vishnu share any details about how he handled his financial interactions with Joe or suggest

User: no.

ChatBot: Did you or Vishnu ever confront Joe directly about these financial issues or attempt to clarify the

User: I talked to him directly he shouted on me as well as told bad things about vishnu

ChatBot: Did Joe's reaction when confronted directly lead to any resolution, or did it escalate tensions amo

User: it escalates tension among the four of us

ChatBot: Did the escalation of tension result in any housemates taking steps to address or resolve the issued

User : no

User: yes.i moved to a new house because of this

ChatBot: Did the lack of resolution and continued tension impact your decision to stay in the house or your

ChatBot: Did your decision to move and the issues with Joe influence how you communicated with the other

User: no.i communicated to Susan only when I did not got my deposit back.i also showed Susan the proof

ChatBot: Did Susan provide any explanation or take any steps to help you recover the rest of your deposit

User: no.since Susan and jo are staying together Susan did not want to talk about this to Joe

ChatBot: Did you attempt to discuss this matter with any of the other housemates, or did you choose to lim

User: no

ChatBot: Did you have any direct communication with the agency or any written agreement that acknowled

User: no

ChatBot: Did you ever receive any official receipts or acknowledgments for the payments you made, eithe

User: no

ChatBot: Did Joe ever mention or provide a reason for why he could not send you the full amount of the de

User: no

ChatBot: How did you feel when you realized you hadn't received the full amount of your deposit back, and

User: I was depressed and I lost the trust in Joe and Susan

ChatBot: Did you express your feelings of depression and loss of trust to Joe, Susan, or any of the other h

User: I expressed it to Susan

ChatBot: What was Susan's reaction when you expressed your feelings to her?

User: she was talking like she is helpless

ChatBot: Did Susan provide any specific reasons why she felt helpless in this situation?

User: yes.because she is staying with Joe and she do not remember anything about the deposit amount d

ChatBot: Did Susan mention if anyone else might have more information about the deposit amount distribution

User: no

ChatBot: Have you attempted to contact Joe directly about the missing portion of your deposit, and if so, we

User: I messaged him on WhatsApp. when I told about it he shouted on me and said I was coming in the r

ChatBot: Did Joe's response seem to acknowledge the financial arrangement you had regarding the depo

User: his response seemed to be a lye and not respecting me

ChatBot: Did Joe ever discuss or acknowledge the specific amounts of money you provided to him for the

User : no

ChatBot: Did anyone else, besides Joe, have direct knowledge or involvement in the financial transactions

User: no

ChatBot: Were there any written agreements or messages that could serve as evidence for the financial tr

User: no

ChatBot: Have you discussed this financial discrepancy with Susan or any of the other housemates, and if

User: sorry I need to go now.thank you

ChatBot: Understood. If you have any further information or need assistance later, feel free to reach out. T

User: hi

ChatBot: Hello Joe, thank you for taking the time to speak with me today. I'd like to ask you a few question

User: through Facebook

ChatBot: Did Mia approach you about the rental situation, or did you suggest it to her?

User: she approached me

ChatBot: What was Mia's initial reaction when you told her about the rent and deposit amounts?

User: she was willing to pay the amount

ChatBot: How did you explain the payment and deposit structure to Mia?

User: I sent message to her regarding the rent and deposit.i dont remember giving her the payment method

ChatBot: Did Mia express any concerns or confusion about the payment and deposit information you prov

User: no

ChatBot: Did you inform Mia about the total number of people who would be living in the house?

User: no.it was not confirmed at that moment

ChatBot: How did Mia react when she found out about the total number of people living in the house?

User: she didn't give any reaction

ChatBot: Did Mia ever discuss her concerns about the living arrangements or the number of people in the

User: no

ChatBot: Was Mia aware that she was not officially on the tenancy agreement?

User: yes

ChatBot: Did Mia express any concerns about not being on the tenancy agreement officially?

User: no, but she said she will need an address in future.so she will change the house in future

ChatBot: Did Mia ever mention how soon she planned to change houses due to the address issue?

User: no

ChatBot: Did Mia ever ask you for the full amount of the deposit or rent advance she paid, before the refur

User: yes.when she moved to new house she discussed it with me and I told I will give her the non guarar

ChatBot: Did Mia specify when she expected the non-guarantor deposit amount from you?

User: yes.she also talked anout advance 340 and deposit 100

ChatBot: Did you agree to pay Mia the advance of 340 GBP and the deposit of 100 GBP she mentioned?

User: I did not say anything.i agreed to pay non guatrentor deposit 170

ChatBot: Did Mia understand that the non-guarantor deposit of 170 GBP was separate from the advance a

User: I dont know

ChatBot: Did Mia express any concern or confusion about the financial arrangements and payments at an

User : no

ChatBot: How did you communicate the financial arrangements to Mia before moving in?

User: why should I answer all these I did not take her money

ChatBot: It's important to clarify the financial transactions to ensure fairness and transparency for everyon

User: I hot 383 from my deposit amount of 440. I reducesd the 100 pound deposit from that and decided the

ChatBot: Did you inform Mia about how you calculated the amount of 142 GBP before sending it to her?

User: after sending I explained

ChatBot: How did Mia react when you explained the calculation to her after sending the 142 GBP?

User: she was not agreeing with me

ChatBot: Did Mia share her reasoning or provide any calculations on how she thought the refund should b

User: yes asked for more details about how the calculation was made

ChatBot: What specific details did Mia ask for regarding the calculation of the refund?

User: how the agency decided the amount

ChatBot: Did you provide Mia with the information on how the agency calculated the refund amount?

User: I dont know

ChatBot: Did you attempt to get the calculation details from the agency to clarify Mia's doubts?

User: no

ChatBot: Why did you choose not to get the calculation details from the agency to clarify Mia's doubts?

User: I think its a lottery that I got this much amount from my de[posit.rest is her problem

ChatBot: Did you discuss with Mia how the deposit amount could vary based on deductions before the ref

User: yes

ChatBot: Did Mia express any concerns or dissatisfaction about the deposit and refund process before the

User: yes

ChatBot: How did Mia react when you explained the potential for variations in the refund amount?

User: she seemed to be irritated and distressed with the missing amount

ChatBot: Did you provide Mia with any reassurance or solutions when she expressed her irritation and dis

User: no.its not my problem

ChatBot: Did you inform Mia about the cleaning charge or any other deductions that could affect the refun-

User: no.i dont wish to talk any more

ChatBot: Is there a specific reason you're hesitant to continue discussing the details of the refund process

User: because I am not responsible for all these

ChatBot: Who was responsible for managing the financial transactions and communications with the agen

User: I dont know

ChatBot: How did you and your housemates decide who would handle the financial transactions and common transactions and common transactions.

User: I dont know i need to go now

ChatBot: Before you go, can you tell me if you were aware of the total refund amount each tenant was sup

User: I dont know

ChatBot: Did you have any discussions with Susan or any other housemates about the refund process after

User: I got my money thats it bye

ChatBot: Before you leave, can you explain how the amount of 142 GBP you sent to Mia was calculated?

User: I already told it

ChatBot: Was the calculation based on the original agreement or any specific deductions?

User:.

ChatBot: Can you clarify what the original agreement stated regarding refunds and financial distributions a

User:.

ChatBot: How did you determine the amount to send to Mia without knowing the total refund amount?

User:.

ChatBot: Did you communicate with the agency directly about the refund, or was it handled by someone e

User:.

ChatBot: Did you have any discussions with Susan or any other tenant about the refund process before it

User:.

ChatBot: How did you feel when Mia contacted you about the discrepancy in the refund amount?

User: hi

ChatBot: Hello, Susan. I hope you're doing well today. I'd like to ask you a few questions to understand the

User : sure

ChatBot: How would you describe your interactions with Mia during the time you all lived together?

User: she was a kind lady.it was all good

ChatBot: Did you notice any conflicts or issues involving Mia with anyone else in the house during your sta

User: yes.i think she had some issues with Joe.but I doing know about what

ChatBot: Can you elaborate on the nature of the issues Mia had with Joe, to the best of your knowledge?

User: I dont know much about that. After one year Mia stopped conversation with others except vishnu

ChatBot: Did Mia ever share with you or anyone else, to your knowledge, why she stopped conversing wit

User: no

ChatBot: Was there any change in the atmosphere of the house or in Mia's behavior after she stopped cor

User: the house was not clean and vishnu was the only one who used to help her with cleaning house.i thi

ChatBot: Did Mia's OCD issues and the condition of the house cleanliness ever become a topic of discuss

User: some times.she wanted everything to be clean all the time

ChatBot: How did the other housemates, including yourself, respond to Mia's expectations for cleanliness?

User: we helped her some times.but most of the time we were all busy

ChatBot: Did Mia express any dissatisfaction or frustration towards you or any other housemates regardin

User: yes.she was crying some times about this and she wanted to leave the house

ChatBot: Did Mia ever discuss her financial contributions towards the house, such as rent or deposit, with

User: no

ChatBot: Was there any discussion among the housemates about the amount Mia paid, especially since s

User: no

ChatBot: Did anyone in the house express concerns or complaints about the financial arrangements, parti

User: no

ChatBot: How did Susan manage the financial processes for the house, and were there any discrepancies

User: I was collecting money from everyone

ChatBot: Did you keep records or receipts of the money you collected, and were these shared with all hou

User: no. I was in a bad state that I wanted a house

ChatBot: Did Mia ever approach you directly with concerns about the financial transactions or her contribu

User: she contacted to me when the agency transferred the mony

ChatBot: What was Mia's primary concern when she contacted you regarding the money transferred by th

User: she said she did not get all of her money back

ChatBot: Did Mia specify how much money she believed she was owed, and what was your response to h

User: yeast was 553

ChatBot: How did you calculate the amount Mia was owed, and what explanation did you provide to her re

User: I dont remember these things

ChatBot: How did you handle Mia's concern after she contacted you about the discrepancy in the refund a

User: I am not the one who should handle it

ChatBot: Who did you suggest Mia should contact regarding the discrepancy in the refund amount?

User: I didn't suggest anyone

ChatBot: Why did you not suggest anyone for Mia to contact regarding the discrepancy in the refund amou

User: its not my issue

ChatBot: How did you communicate to Mia that the discrepancy in the refund amount was not your issue t

User: there is no point in talking about this to me now.she came through Joe

ChatBot: What was your role in managing the financial aspects of the house, such as collecting rent or ha

User: I already told you there is no point in discussing this with me

ChatBot: How did you ensure that all financial transactions, including rent and deposit payments, were har

User: sorry I need to leave

ChatBot: Before you go, could you please tell me if you were aware of the financial arrangements made be

User: I was not aware

ChatBot: Did you ever discuss the rent and deposit amounts with any of the other housemates?

User: no

ChatBot: Were you involved in the decision-making process regarding who would be listed on the tenancy

User: bye

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ChatBot: Before you leave, can you tell me if you had any discussions with Joe about the arrangements for

User: good morning

ChatBot: Good morning, Vishnu. How are you today?

User: I am good

ChatBot: It's nice to hear that you're doing well. Can you tell me how you first came to know Mia?

User: I met her here.she called me to locate the house.and I helped her to move to house

ChatBot: What was your first impression of Mia when you met her?

User: nothing special

ChatBot: Did Mia seem comfortable and settled once she moved into the house?

User: yes

ChatBot: How frequently did you interact with Mia after she moved into the house?

User: every day

ChatBot: Did you notice any changes in Mia's behavior or mood over time after she moved in?

User: yes

ChatBot: What kind of changes did you observe in Mia's behavior or mood?

User: she seemed to be very sad

ChatBot: Did Mia share the reason for her sadness with you or anyone else in the house?

User: she was not happy with the house atmosphere

ChatBot: What specific aspects of the house atmosphere did Mia find unsettling?

User: cleanliness and getting crowded

ChatBot: How did the other housemates, including yourself, respond to Mia's concerns about cleanliness a

User: I helped her to clean the house and support her.but many of them ignored her

ChatBot: Did Mia express any concerns or issues regarding the financial arrangements or payments within

User: no.she became quiet eventually

ChatBot: Did Mia's change in behavior, from expressing concerns to becoming quiet, happen around any

User: yes.she started sitting in her room most of the time

ChatBot: Was there a particular incident or conversation that prompted Mia to spend more time alone in he

User: no

ChatBot: How did Mia's relationship with the other housemates, including you, change after she began spe

User: she was friendly at first lately she became quiet

ChatBot: Did Mia have any close friends or confidants in the house with whom she continued to communic

User: she was talking to me more than others

ChatBot: Did Mia share any specific reasons with you for feeling more comfortable talking to you compare

User: no

ChatBot: Did Mia ever express any concerns or complaints about financial matters or the living arrangeme

User: yes.she was having some money issues with joe

ChatBot: Can you elaborate on the nature of the money issues Mia was having with Joe?

User: I dont remmener clearly

ChatBot: Did Mia mention how she felt about the overall situation with Joe to anyone else in the house, or

User: no

ChatBot: Did anyone else in the house notice or mention anything unusual about Mia's behavior or situation

User: I dont know

ChatBot: Did you notice any changes in Joe's behavior or financial situation after Mia raised her concerns'

User: yes.he started being more money minded

ChatBot: How did Joe's becoming more money-minded manifest in his interactions or decisions within the

User: no one discussed anything about it

ChatBot: Did Mia have any discussions or confrontations with Joe or anyone else in the house regarding t

User: I am not aware of that

ChatBot: Did Mia seem stressed or anxious in the days following these financial transactions?

User: yes

ChatBot: Did Mia's stress or anxiety affect her relationships with others in the house, including you?

User: yes

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ChatBot: In what ways did Mia's stress or anxiety impact her interactions with you and others in the house

User: she was crying a lot

ChatBot: Did Mia share with you or anyone else in the house the reasons why she was crying?

User: no

ChatBot: Did you notice any changes in Mia's behavior towards Joe or Susan after the financial transactio

User: yes.she did not want to talk to them

ChatBot: Did Mia express to you or anyone else any specific concerns or issues she had with Joe or Susa

User: she said she wanted to move to a new house

ChatBot: Did Mia mention any plans or steps she was taking towards moving to a new house?

User: yes

ChatBot: Did Mia discuss these plans or steps with you in detail, or did she keep them vague?

User: yes

ChatBot: Can you tell me what specific details Mia shared with you about her plans to move to a new house

User: I dont remmener all that

ChatBot: Did Mia ever mention feeling cheated or expressing regret about the financial arrangements she

User: thank you for your time.i need to go now

ChatBot: Before you go, can I ask if Mia had expressed any concerns about the living arrangements or the
