

MARJORIE B. FAUSTINO

Address: #0505 Sta. Elena Hagonoy, Bulacan

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PERSONAL INFORMATION

Age: 25

Birthdate: May 7, 1997

Civil Status: Single

Height: 5'1

Weight: 102lb

Nationality: Filipino

SKILLS

- Able to work under pressure but still manages time to produce quality work good communication and interpersonal skills
- Data quality assurance processes.
- Dedicated and highly determined on achieving personal and organizational goals.
- Willing to undergo trainings to obtain new learning and knowledge for professional growth.

EDUCATIONAL BACKGROUND

Tertiary: *Bachelor of Science in Information Technology*

Bulacan State University
Malolos, Bulacan
June 2013 – 2017

OBJECTIVE

Obtain a challenging position in a reputable company wherein I can utilize my knowledge, skills and abilities that specializes in Computer and Information Technology.

WORK EXPERIENCE

Data Analyst — Accenture Inc. Mandaluyong, City
January 12, 2018 – November 7, 2019

- Performed data analysis, documentation, testing, implementation and user support for platform transitions.

Virtual Assistant (Customer Service)

NANO Hearing Aids Company

June 29, 2021 – Present

- Providing introductory information to new customers thru Chat or Call.
- Determining the quirkiest, most effective ways to answer a client's or customer's inquiry.
- Troubleshooting common issues with a product or service.

CHARACTER REFERENCE

Ms. Annaliza Costorio

Previous Team Leader at Accenture Inc.
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Ms. Victoria Abigail Marzan

Previous Team Leader at Accenture Inc.
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