**Mark Bernstein**

3025 Newell St. #5 • San Diego, CA 92106 • 858.692.0183 • ProgrammingByMark@gmail.com

**Professional Summary**

Multi-talented individual with a deep understanding in computer software with a strong analytical and critical way of thinking. Passionate about creativity through use of programming, and excited to contribute to the computer science field. Patient in tackling problems in a unique way to develop innovative solutions while maintaining an exceptionally detail-oriented and methodical nature.**Personal Qualities and Skills**

* Image, video, and music-editing software experience
* Integrated, enterprise inventory system knowledge
* Advanced problem-solving skills
* Clear understanding of program flow and logic
* Efficient at multi-tasking
* Highly motivated self-starter
* Excellent communication skills
* Flexible and dependable
* Performs well under pressure and upholds to project deadlines

**Work History**

**Restaurant Waiter** August 2015 – Current

**Kimpton Hotel & Restaurant Group LLC**- San Diego, CA

* Maintain a professional atmosphere with keen attention to guests
* Offer enthusiastic and personable care to all guests
* Demonstrate genuine hospitality while greeting and establishing rapport with guests
* Listen to, understand and clarify guest needs, concerns, or issues

**Front Desk Agent** June 2012 – March 2013 **Holiday Inn**- San Diego, CA

* Independently manage daily operations at an in-demand hotel and handle guest issues
* Post charges to guest accounts and process payments, making corrections where necessary
* Communicate problems regarding guest rooms to housekeeping services and maintenance personnel
* Maintain updated information of the local area to provide guests with recommendations about dining options, arts and culture, special events, and tourist activities

**Education**- **GPA: 3.8**

**UCSD Extension Programming Boot Camp** September 2019 – March 2020

Languages: HTML, CSS, JavaScript, JQuery

Certificate of Performance: Computer Programming Obtained – May 2018

Programming courses completed: **Java, C++/C**#, **Lisp**, and **Visual Basic**

San Diego Mesa College – San Diego, CA

Bachelor of Arts: Arts and Technology Graduated – May 2015 Cal State University San Marcos – San Marcos, CA