

Terms of Service

Last updated: 8th April 2025

Welcome to **Tiko Sasa** ("we", "us", "our"). These Terms of Service ("Terms") govern your access to and use of our website, mobile applications, and other online products and services (collectively, the "Service"). By accessing or using the Service, you agree to be bound by these Terms. If you do not agree, do not use the Service.

1. Definitions

- **Service:** All features, content, and functionality offered by Tiko Sasa, including but not limited to browsing, searching, booking, and purchasing movies, events, and hotels.
- **User, you, your:** Any person or entity accessing or using the Service.
- **Content:** Text, images, videos, reviews, ratings, and other materials available on or through the Service.

2. Acceptance of Terms

By creating an account, accessing, or using the Service, you accept and agree to these Terms and our Privacy Policy. If you are using the Service on behalf of an organization, you represent and warrant that you have the authority to bind that organization to these Terms.

3. Changes to Terms

We may modify these Terms at any time. When changes are made, we will revise the "Last updated" date at the top. Continued use of the Service after changes constitutes your acceptance of the new Terms. We encourage you to review these Terms periodically.

4. Privacy

Your privacy is important to us. Our Privacy Policy explains how we collect, use, and share your personal information. By using the Service, you consent to our collection and use of information as described in the Privacy Policy.

5. Eligibility and Account Registration

1. You must be at least 18 years old or the age of majority in your jurisdiction to use the Service.

2. To access certain features, you must register for an account by providing accurate, complete, and up-to-date information.
3. You are responsible for maintaining the confidentiality of your account credentials and for all activity under your account.
4. Notify us immediately of any unauthorized use of your account.

6. License to Use the Service

Subject to these Terms, we grant you a limited, non-exclusive, non-transferable, revocable license to access and use the Service for your personal, non-commercial use.

7. User Content

1. You retain ownership of any Content you submit (e.g., reviews, ratings, comments).
2. By submitting Content, you grant us a worldwide, royalty-free, sublicensable, transferable license to use, reproduce, modify, publish, and display such Content in connection with the Service.
3. You represent and warrant that you have all rights necessary to grant this license and that your Content does not violate any third-party rights.

8. Prohibited Conduct

You agree not to:

- Violate any applicable law or regulation.
- Infringe or violate our or any third party's intellectual property rights.
- Use the Service to transmit spam, malware, or other harmful code.
- Attempt to interfere with or compromise the security or integrity of the Service.
- Collect or harvest personal data about other users.

9. Fees and Payments

1. Certain features (e.g., ticket purchases, bookings) may require payment of fees.

2. All payments are processed by third-party payment providers; we do not store your payment card information.
3. All fees are non-refundable except as required by law or as expressly stated.

10. Third-Party Services and Links

The Service may contain links to third-party websites or services. We are not responsible for their content, privacy practices, or terms. Use such links at your own risk.

11. Disclaimers

1. The Service is provided "as is" and "as available" without warranties of any kind, express or implied.
2. We disclaim all warranties, including merchantability, fitness for a particular purpose, and non-infringement.

12. Limitation of Liability

To the maximum extent permitted by law, Tiko Sasa and its affiliates, officers, employees, and agents will not be liable for:

- Any indirect, incidental, special, consequential, or punitive damages.
- Any loss of profits, revenue, data, or use.
- Any damages arising from your use or inability to use the Service.

13. Indemnification

You agree to indemnify and hold harmless Tiko Sasa and its affiliates from any claims, liabilities, damages, losses, or expenses arising out of your breach of these Terms or your violation of any law or third-party rights.

14. Termination

1. We may suspend or terminate your access to the Service at any time, with or without cause or notice.
2. Upon termination, your right to use the Service will immediately cease.

15. Governing Law and Dispute Resolution

These Terms and any disputes arising out of or relating to them will be governed by the laws of [Your Jurisdiction], without regard to conflict of law principles. Any legal action must be brought in the courts of [Your Jurisdiction].

16. Severability

If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will remain in full force and effect.

17. Waiver

No waiver of any term will be deemed a further or continuing waiver of such term or any other term.

18. Entire Agreement

These Terms, together with the Privacy Policy and any other legal notices or agreements published by us, constitute the entire agreement between you and Tiko Sasa regarding the Service.

19. Contact Us

If you have any questions about these Terms, please contact us at:

Tiko Sasa Email: marknjenga25@gmail.com Address: 34 Forest Road, Milimani, Nakuru, Kenya Phone: +254 7699 92344

Thank you for using Tiko Sasa!