MARK ANDERSEN

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Portfolio: https://markandersen.github.io/Portfolio-In-React

OVERVIEW

Aspiring Full-Stack developer with an educational background in applied physics and a professional background in retail management. Recently earned a certificate in full stack web development from the University of Connecticut Coding Bootcamp, with newly developed skills in JavaScript, HTML, and CSS. Known as a problem solver and team player, and passionate about collaboration and developing apps. Aim is to provide an efficient, concise and clean user experience. Recently applied these principles in a team of four to develop a single page MERN app in which a user could schedule an entertainer for holiday events. Excited to leverage skills to improve upon and/or create apps that provide efficient, effective user experience.

TECHNICAL SKILLS

Languages: JavaScript, CSS3, HTML5, JSON, SQL, NodeJS
Data Manipulation & Visualization: GraphQL, Insomnia Core
Database: MySQL, MongoDB
Other: Heroku, Git, Bash, Microsoft Office Suite

DEMONSTRATED STRENGTHS

Business Operations • Inventory Maintenance • Quality Control • Forecasting • Analysis • Merchandise Display • Planning Customer Service • Vendor Relations • Forklift & Pallet Machine Operation & Training • Team Leadership • Training & Mentoring Performance Management • Staff Supervision • Communications • Problem Resolution

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PROJECTS

Yo, Santa! – https://github.com/agraysargnet/Yo-Santa | https://powerful-meadow-82494.herokuapp.com **2021**
A Single page React App where a user can book event entertainment for the holidays!
● Contributed to the back end, creating the server, models, schema and account creation.
● Made in collaboration with James O'Keefe, Pratik Patel, and Angelica Sargent

Employee Tracker – https://github.com/MarkAndersen/Employee-Tracker **2021**
A command line application created with NodeJS and mySQL to create and modify an employee database.
● Applied CRUD concepts to a SQL database using the command line
● The user can navigate a menu to Create, Read, Update and Delete employees, jobs, salaries, etc.

Workout Tracker – https://github.com/MarkAndersen/Workout-Tracker | https://pacific-dawn-55437.herokuapp.com **2021**
An application where a user can add exercises to a workout plan, save them and then revisit the last 7 visualized workouts.
● Utilized JavaScript, NodeJS, Express, Mongoose
● Utilized MongoDB aggregation to display the saved data.

PROFESSIONAL EXPERIENCE

The Home Depot Inc, New Milford, CT **2009 - Present**
Operations Department Supervisor – Customer Service and Order Fulfillment (2020 – Present)
- 15-20 direct reports
- As a pilot store, implemented curbside pickup program
- Onboarded an influx of new associates during the onset of the Covid-19 crisis
- Implemented and enforced practices aimed at keeping customers/associates safe

Merchandising Department Supervisor – Electrical (2018 – 2020)
- Inventory Prep team lead for 2018 and 2019 store inventory

Merchandising Department Supervisor – Construction (2016 – 2018)

Receiving – Team Lead (2014 – 2016)
Sales Associate – Garden Department (2009 – 2014)

Selected Accomplishments:

- As supervisor, trained and coached new and existing store associates on selling practices, customer relations, machine/equipment operations, processes for optimizing store sales and customer satisfaction, and ran departments with 7 figure annual sales
- Took over a new customer facing management position during an unprecedented increase of customer volume, and implemented a novel curbside program and online order process during a near 1000% increase in online order volume while maintaining the highest and most consistent customer satisfaction metrics in the district
- Chosen as inventory prep team lead two years running (2018 & 2019) and successfully met store shrink goal both years.
- Wrote and delivered bi-annual performance reviews

EDUCATION

Full Stack Web Development Certificate: University of Connecticut, Mansfield, CT **03/2021-09/2021**

Bachelor of Science in Meteorology: Western Connecticut State University, Danbury, CT **08/2015**