

# MARK ANDERSEN

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Portfolio: <https://markandersen.github.io/Portfolio-In-React>

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## OVERVIEW

Aspiring Full-Stack developer with an educational background in applied physics and a professional background in retail management. Recently earned a certificate in full stack web development from the University of Connecticut Coding Bootcamp, with newly developed skills in JavaScript, HTML, and CSS. Known as a problem solver and team player, and passionate about collaboration and developing apps. Aim is to provide an efficient, concise and clean user experience. Recently applied these principles in a team of four to develop a single page MERN app in which a user could schedule an entertainer for holiday events. Excited to leverage skills to improve upon and/or create apps that provide efficient, effective user experience.

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## TECHNICAL SKILLS

**Languages:** JavaScript, CSS3, HTML5, JSON, SQL, NodeJS

**Data Manipulation & Visualization:** GraphQL, Insomnia Core

**Database:** MySQL, MongoDB

**Other:** Heroku, Git, Bash, Microsoft Office Suite

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## DEMONSTRATED STRENGTHS

Business Operations • Inventory Maintenance • Quality Control • Forecasting • Analysis • Collaboration • Planning  
Customer Service • Vendor Relations • Machine Operation & Training • Team Leadership • Training & Mentoring •  
Performance Management • Staff Supervision • Communications • Problem Resolution

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## PROJECTS

**Yo, Santa!** – <https://github.com/agraysargnet/Yo-Santa> | <https://powerful-meadow-82494.herokuapp.com> **2021**

*A Single page React App where a user can book event entertainment for the holidays!*

- Contributed to the back end, creating the server, models, schema and account creation.
- Made in collaboration with James O'Keefe, Pratik Patel, and Angelica Sargent

**Employee Tracker** – <https://github.com/MarkAndersen/Employee-Tracker> **2021**

*A command line application created with NodeJS and mySQL to create and modify an employee database.*

- Applied CRUD concepts to a SQL database using the command line
- The user can navigate a menu to Create, Read, Update and Delete employees, jobs, salaries, etc.

**Workout Tracker** – <https://github.com/MarkAndersen/Workout-Tracker> | <https://pacific-dawn-55437.herokuapp.com> **2021**

*An application where a user can add exercises to a workout plan, save them and then revisit the last 7 visualized workouts.*

- Utilized JavaScript, NodeJS, Express, Mongoose
- Utilized MongoDB aggregation to display the saved data.

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## PROFESSIONAL EXPERIENCE

**The Home Depot Inc, New Milford, CT** **2009 - Present**  
**Operations Department Supervisor – Customer Service and Order Fulfillment** (2020 – Present)

- 15-20 direct reports
- As a pilot store, implemented curbside pickup program
- Onboarded an influx of new associates during the onset of the Covid-19 crisis
- Implemented and enforced practices aimed at keeping customers/associates safe

**Merchandising Department Supervisor – Electrical** (2018 – 2020)

- Inventory Prep team lead for 2018 and 2019 store inventory

**Merchandising Department Supervisor – Construction** (2016 – 2018)

**Receiving – Team Lead**

(2014 – 2016)

**Sales Associate – Garden Department**

(2009 – 2014)

Selected Accomplishments:

- As supervisor, trained and coached new and existing store associates on selling practices, customer relations, machine/equipment operations, processes for optimizing store sales and customer satisfaction, and ran departments with 7 figure annual sales
- Took over a new customer facing management position during an unprecedented increase of customer volume, and implemented a novel curbside program and online order process during a near 1000% increase in online order volume while maintaining the highest and most consistent customer satisfaction metrics in the district
- Chosen as inventory prep team lead two years running (2018 & 2019) and successfully met store shrink goal both years.
- Wrote and delivered bi-annual performance reviews

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**EDUCATION**

**Full Stack Web Development Certificate:** University of Connecticut, Mansfield, CT

**03/2021-09/2021**

**Bachelor of Science in Meteorology:** Western Connecticut State University, Danbury, CT

**08/2015**