

SPRINT 15

Scenario

A usability test was performed for the SetStats Website where the users were allowed to use the website's prototype version 1. Majority of the users were those who go to the gym and lift weights while a few users were those who are planning to start working out. All the users were explained about the SetStats product idea before beginning the test.

Tasks

Each user was asked to perform 3 tasks :

- Register on the Website
- Check session history for a deadlift when logged in
- Reset their password

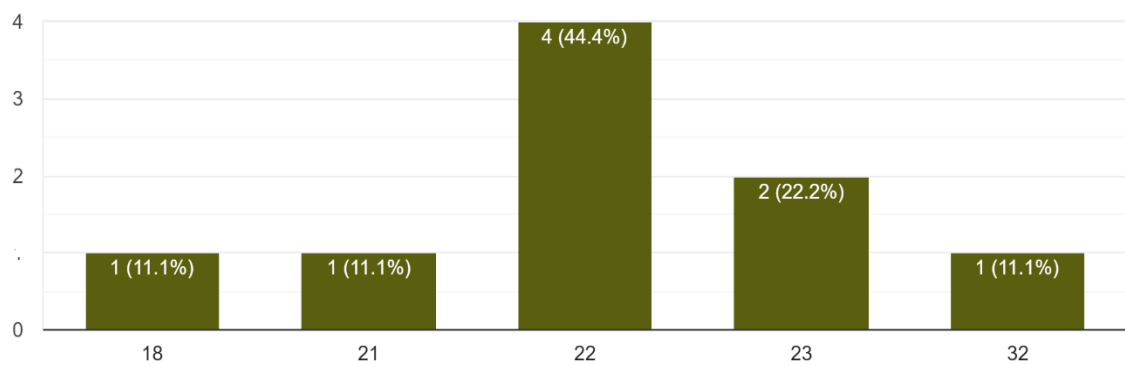
Key Findings

- Out of the 3 tasks, the majority of users found the Register task the easiest to do.
- Almost every user had trouble doing the 3rd task which was to Reset Password
- 100% of the users have never heard of or used a similar app like SetStats before.
- Most of the users found the website easy to navigate and liked the homepage layout
- Many users suggested that they would like to have a profile section on the homepage through which they can reset their password easily, rather than logging out and using the 'Forgot password?' option.

Results

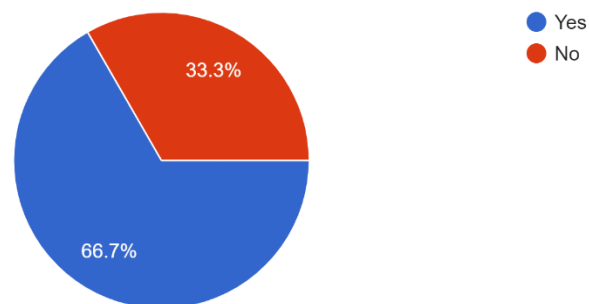
How old are you?

9 responses



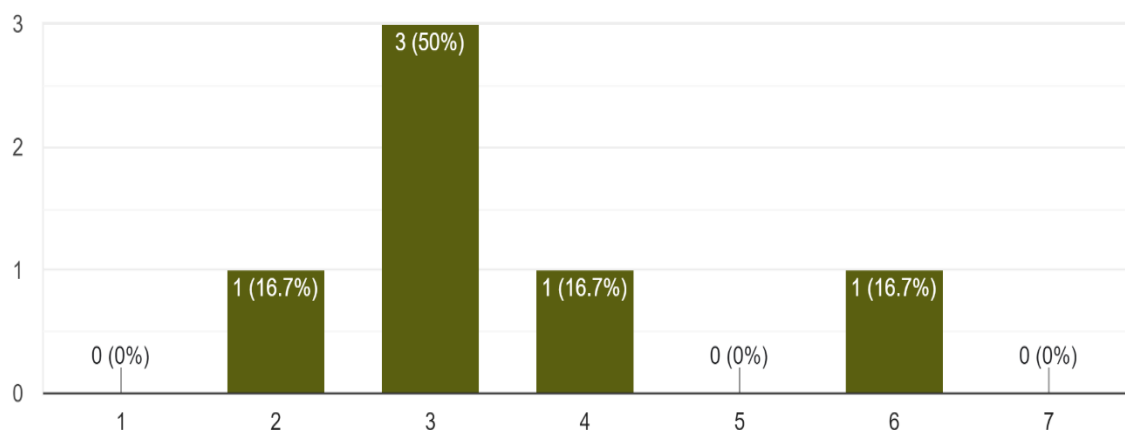
Do you lift?

9 responses



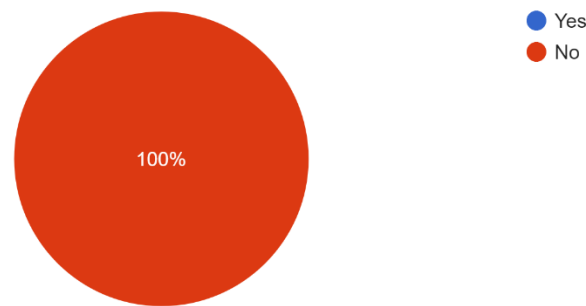
How many days do you lift in a week?

6 responses



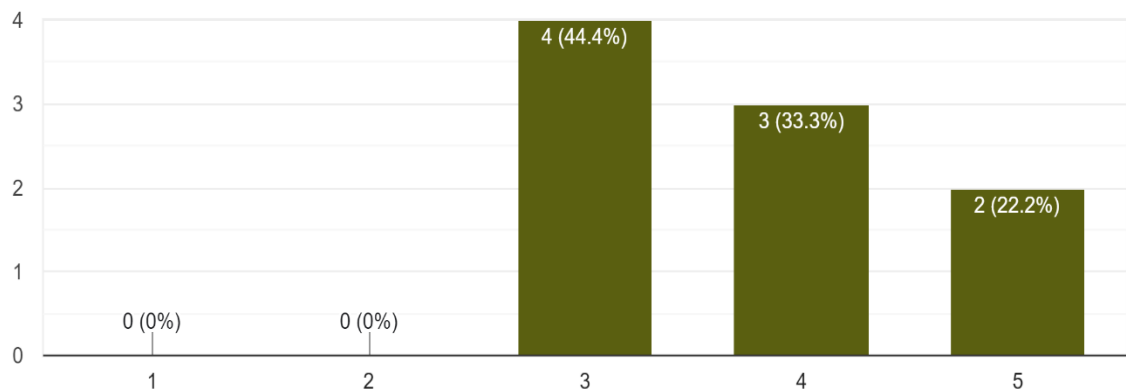
Have you heard of or used a similar app before?

9 responses



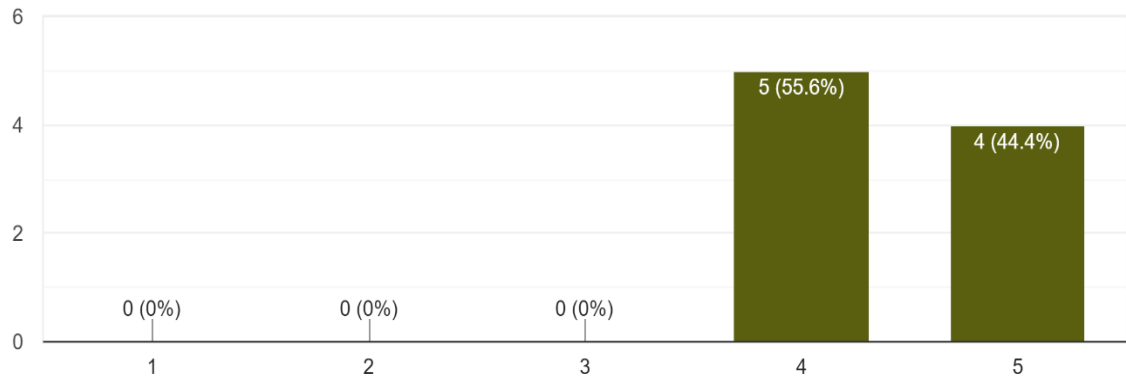
Rate your overall experience while using the SetStats website

9 responses



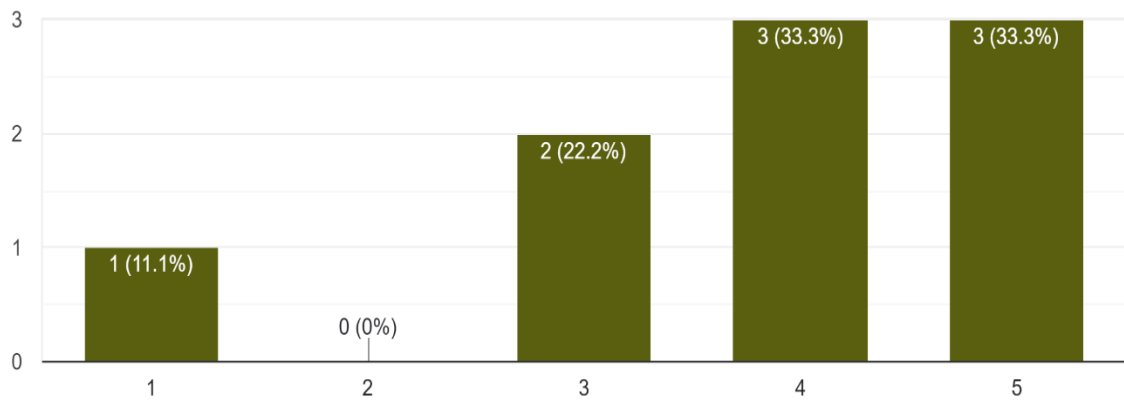
Rate the process to register with the SetStats website.

9 responses



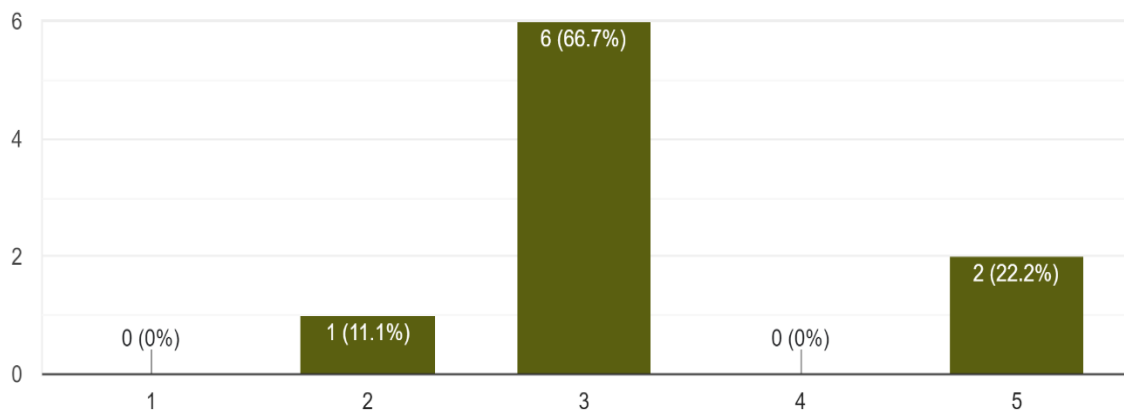
Rate the process of checking the session history for deadlift

9 responses



Rate the process of resetting the password

9 responses



What feature did you like the most about our website?

9 responses

- Homepage layout
- Clean design
- Easy to navigate
- Easy to use
- Choose lift on homepage
- Previous session details on homepage is really good
- The history data of sessions
- easy to use, everything in one place

What feature did you like the least about our website?

9 responses

Data description for deadlift and shoulder press should be differentiated
None
Titles on homepage are not very specific
The blue buttons
Send message to friend
The homepage format
Lifts data page
Messaging friends is useless
resetting the password was tough

If you could change one thing on this website, what would it be and why?

9 responses

More pictures, looks very basic
Put session details under previous session, will be easier to read
Change titles and swap quick start as box 1
The buttons, really unattractive and hard to read
Title for box 2, send message to friend
The boxes format on homepage
The checkbox on lift data page is useless, so can be removed
The color on the button when you hover, text is hard to read
option to change password on homepage

What could be displayed in the empty box 6 on the homepage?

9 responses

Show friends' progress
Show saved friends to send message
Progress graph, according to lift with dropdown menu
Friends list/progress bar
Progress statistics
Leaderboard among friends
Friends list or leaderboard
Put ads to monetize / friends' messages appear
My progress statistics

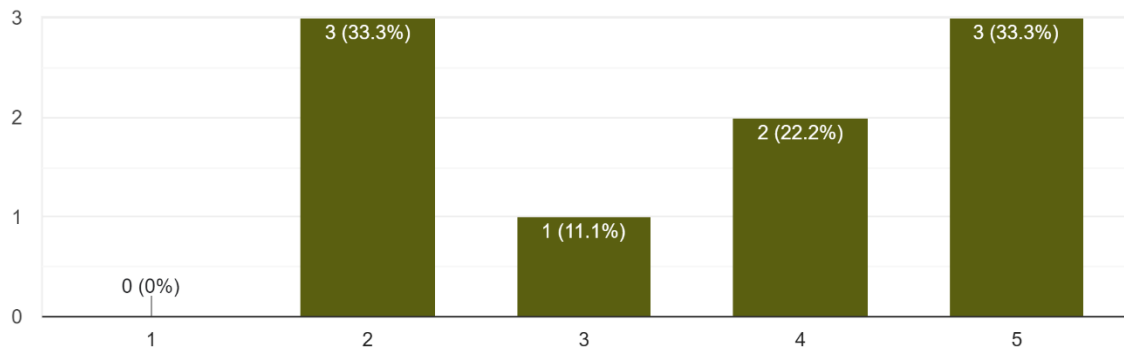
Any additional feedback or suggestions?

8 responses

The panels are really good
Passwords need to be hashed Hard code data for demo
Increase text size
There should be profile section in the header to change password or email
Add profile section in the header to change password
Put title for sending message to friend
Put a title for messaging friends
icon to go back to homepage should be more distinct

How frequently would you use this website?

9 responses



How likely are you to recommend this product to a friend?

9 responses

