

Mark Anthony Rathbone

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Summary

I am an AWS and Microsoft Certified Cloud Practitioner, and I have 8 years of experience with tech troubleshooting and problem solving. I have working experience using serverless, data analytics, databases, and designing cloud architecture, as well as a large range of knowledge from various Cloud certifications. I am currently working on improving my knowledge of AI and Machine Learning, for both personal interest and professional improvement.

My experiences have equipped me with a range of technical skills in both physical and cloud environments. By working in customer facing roles I have become proficient in problem-solving under pressure and communicating with a varied audience. In my next role I am looking to continue my progression into Cloud Operations, so I can continue to test my skills to their limit, and continue to learn and develop.

Key Skills

- Communication
- Time Management
- Teamwork
- Growth Mindset
- Persistence
- Personal Responsibility

Experience

TRANSACT TECHNOLOGY SOLUTIONS

CLOUD ENGINEER

April 2021 → Present

Upon completion of my Solutions Architect Associate I was promoted from Junior to regular Cloud Engineer.

JUNIOR CLOUD ENGINEER

February 2021 → April 2021

At TransactTS I gained valuable perspective and experience with business to business relationships in technology, as well as experience with WARs, FinOps, and Architecture. I also studied and completed numerous certifications, such as the AWS Solutions Architect Associate.

GENERATION UK AND IRELAND

AWS RE/START GRADUATE

June 2020 → September 2020

This 12 week full time programme covered classroom-based skills development and training on IT fundamentals. During the course I covered Linux, Python and Shell, in addition to AWS. This included learning about and becoming familiar with the monitoring and support of AWS and how to apply these services in the area of compute, storage and networking, including EC2, S3, IAM, VPC, Lambda, Cloud Formation, RDS and Route 53.

Finally, during this programme I also developed my professional skills, resulting in improvements to my verbal and written communication. I also gained experience of explaining technical information and terminology to non technical end users.

RETAIL STAFF, FAST CAR DIRECT

October 2017 → May 2018

CUSTOMER SUPPORT ASSISTANT, MULTIMEDIA INTERNET CAFÉ

August 2009 → October 2017

Education & Certifications

CERTIFICATIONS ([CREDLY](#))

AWS Certified Solutions Architect Associate

2021

Microsoft Certified: AI Fundamentals

Microsoft Certified: Azure Fundamentals

2020

AWS Certified Cloud Practitioner

AWS re/Start Graduate

HEATH PARK BUSINESS & ENTERPRISE COLLEGE

2007 – 2009

GCSE in Mathematics – Grade A

GCSE in English – Grade B

GCSE in Applied Science – Grade B

OCR Level 2 National Award in ICT – Pass

BTEC First Certificate in Business Studies – Merit

BTEC First Diploma in Art and Design – Merit