

CUSTOMER AUTHORIZATION TO LINK SERVICES AND EXCHANGE CUSTOMER DATA

The undersigned entity ("Customer") and Concur Technologies, Inc. or one or more Concur affiliates (collectively, "Concur") are parties to an agreement (the "Agreement"), under which Concur has been retained to provide certain Concur business services to Customer (the "Service"). In connection with the Service, Concur may obtain access to information with respect to Customer and its agents and affiliates, and each of their respective employees, agents, and users of the Service (collectively, the "Customer Data").

Customer and OKTA, INC. ("Application Provider") have entered into an arrangement under which the Application Provider will provide certain products or services to Customer that will integrate with the Service and access and use certain Customer Data ("Provider Services").

Notwithstanding anything to the contrary in the Agreement or otherwise, Customer hereby:

- (a) authorizes Concur to link the Service with the Provider Services in order to enable the exchange of Customer Data between the Service and the Application Provider's systems for the purpose of the provision of the Provider Services and/ or the Service;
- (b) waives, releases, and forever discharges Concur and all of its officers, directors, employees, shareholders, agents, and affiliates, and all of their respective successors and assigns, from any and all claims and causes of action, whether known or unknown, which Customer may have arising out of or relating to Concur's disclosure, delivery, and/or provision of any and all Customer Data to the Application Provider in accordance with the authorization provided herein; and
- (c) indemnifies and holds harmless Concur and all of its officers, directors, employees, shareholders, agents, and affiliates, and all of their respective successors and assigns, from and against any and all loss, damage, liability, and expense arising from any claim brought against any such indemnified party by any third party to the extent relating to Concur's performance in accordance with the authorization provided under this Authorization to Deliver Customer Data.

This Customer Authorization to Link Services and Exchange Customer Data: (i) shall be binding upon Customer and its successors, assigns and transferees by operation of law or otherwise unless and until revoked by means of a written notice by Customer to Concur; (ii) shall be made and construed in accordance with the laws of the jurisdiction in which the Agreement is governed, without regard to conflicts of laws principles; and (iii) may be executed and transmitted with facsimile signatures, which shall be fully binding and effective for all purposes.

EXECUTED by Customer acting under due and proper authority.

Name:

(full legal name of Customer)

Signature:

Signed by:

(insert name)

Title:

Date Signed:

INSTRUCTIONS:

AFTER COMPLETION, PLEASE SEND THIS CUSTOMER AUTHORIZATION TO LINK SERVICES AND EXCHANGE CUSTOMER DATA TO: PARTNER_CLIENT_ACTIVATION@CONCUR.COM