

# Statistical Analysis of User Experience in Steam Video Games

Mark Sverdlov Or Yacobovich

July 2024

# Background

- Steam is a video game digital distribution service and storefront managed by Valve
- Due to its enormous size and unique business model, it has access to rich data both about video games and user experience.

# Background

- Steam is a video game digital distribution service and storefront managed by Valve
- Due to its enormous size and unique business model, it has access to rich data both about video games and user experience.



# Background (cont.)

- We aim to use the rich data to learn general phenomena about the connection between user experience and other features

# Background (cont.)

- We aim to use the rich data to learn general phenomena about the connection between user experience and other features



# Research Question

## Main Question

What are the relationships between pricing, user experience, game quality, and actual use?

## Main Question

What are the relationships between pricing, user experience, game quality, and actual use?

- Is pricing fair in general? Do more expensive games tend to be of better quality?
- How do different metrics for user experience and game quality relate? Do they complement each other?
- Can we statistically differentiate between games from different periods?

- We focus on a well-regularized part of the data - only games with Metacritic scores.
- We define and derive 15 statistics that we believe are useful for our research.
- We use various statistical tools and tests to explore and understand the relationships between the statistics.



## User Experience

- `metacritic_score`
- `user_ratio`
- `median_playtime`

## Pricing

- `price`

## Period

- `release_date`
- `age`

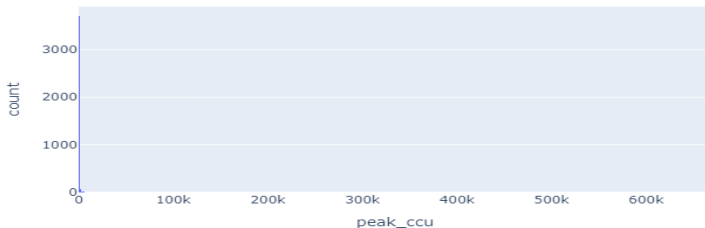
## Popularity

- `estimated_owners`
- `peak_ccu`

## Genres

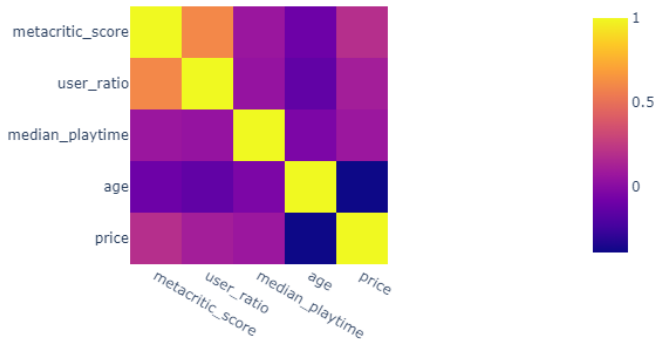
- `action`
- `sport`
- `massively multiplayer`
- `adventure`
- `indie`
- `simulation`
- `strategy`

# Initial Results - Market Shape

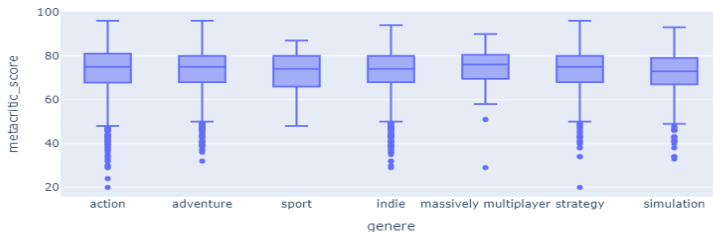


estimated_owners	0-20,000	20,000-50,000	50,000-100,000	100,000-200,000	200,000-500,000	500,000-1,000,000
release_date						
2006-2008	0.000149	0.156821	0.399077	0.646302	0.054379	0.011672
2009-2011	0.000003	0.157383	0.188836	0.094387	0.209501	0.205565
2012-2014	0.000000	0.015499	0.670774	0.029459	0.000344	0.401351
2015-2017	0.448981	0.000069	0.428553	0.443582	0.186639	0.097974
2018-2020	0.000001	0.895796	0.765696	0.249248	0.008644	0.997289
2021-2023	0.000000	0.447881	0.509054	0.237833	0.233270	0.214286

# Initial Results - Relationships Between Features



# Initial Results - Differentiation between Genres



	action	adventure	sport	indie	massively multiplayer	strategy	simulation
action	0.500006	p=0.709, diff=0.00	p=0.777, diff=1.00	p=0.982, diff=1.00	p=0.268, diff=-1.00	p=0.578, diff=0.00	p=0.999, diff=2.00
adventure	p=0.291, diff=0.00	0.500007	p=0.723, diff=1.00	p=0.940, diff=1.00	p=0.208, diff=-1.00	p=0.402, diff=0.00	p=0.999, diff=2.00
sport	p=0.223, diff=-1.00	p=0.277, diff=-1.00	0.500423	p=0.462, diff=0.00	p=0.154, diff=-2.00	p=0.237, diff=-1.00	p=0.780, diff=1.00
indie	p=0.018, diff=-1.00	p=0.060, diff=-1.00	p=0.538, diff=0.00	0.500005	p=0.104, diff=-2.00	p=0.058, diff=-1.00	p=0.979, diff=1.00
massively multiplayer	p=0.732, diff=1.00	p=0.792, diff=1.00	p=0.847, diff=2.00	p=0.896, diff=2.00	0.500736	p=0.757, diff=1.00	p=0.975, diff=3.00
strategy	p=0.422, diff=0.00	p=0.598, diff=0.00	p=0.763, diff=1.00	p=0.942, diff=1.00	p=0.243, diff=-1.00	0.500016	p=0.999, diff=2.00
simulation	p=0.001, diff=-2.00	p=0.001, diff=-2.00	p=0.220, diff=-1.00	p=0.021, diff=-1.00	p=0.025, diff=-3.00	p=0.001, diff=-2.00	0.500034

- The shape of data is very skewed: 95% of the games are 'small'.
- Among the 'user experience' variables, "user ratio" and "Metacritic score" are correlated but not overlapping, but "median playtime" seems to be entirely unrelated.
- There seems to be statistically significant bias against certain genres, but the bias differs between different user experience metrics.

# Plans for Further Work

- Continue to delve into the data and improve our understanding, utilizing different a-parametric tests.
- Answer questions about the pricing mechanisms and test statistical hypotheses about it.
- Try to model the ever-enigmatic idea of 'quality' by fitting a multi-linear model between the features.