

Mark Toh Thean Ker

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EDUCATION

B.S. in Computer Science, University of Wisconsin-Madison

December 2018

TECHNICAL SKILLS

- **Proficient:** React | Redux | Redux-Saga | JavaScript | CSS | SCSS | HTML | GitHub | Cypress
- **Exposure:** Golang | SQL | Python | Node.js | Webpack | React Native | Expo | D3.js | Plotly.js | C
- **Coursework:** Databases | Networks | Algorithms | Operating Systems | Artificial Intelligence | Cryptography
- **Software:** Unix | Linux | Visual Studio Code | PyCharm | Adobe XD

WORK EXPERIENCE

DataChat | Lead Software Engineer | Madison, WI | <https://datachat.ai/>

May 2018 – Present

A web-based chat application that serves data analytics with rich data visualizations through controlled natural language and machine learning.

Customer Service & Business

- Respected customers' time by providing swift, concise, and polite on-call email support.
- Communicated effectively by illustrating product features and technical designs to technical and non-technical audiences in business meetings.
- Empathized with customers by interacting with them directly to understand their pain points, identify the root problem, and provide solutions to best fit both parties' needs.
- Clarified business requirements by asking focused and open-minded questions.

UI/UX

- Designed a user-friendly web-based chat application in React.
- Designed an interactive table that intelligently uses white space, column alignment, and typography in React.

Full Stack

- Designed an interactive dashboard for time-based data overviews with support for dragging, resizing, and editing charts using React, Golang, and PostgreSQL.
- Designed a user-friendly menu for uploading and deleting files using React and RESTful APIs in Golang.
- Improved usability of data collection pipeline by automating periodic data extraction from third-party sources such as *Google Analytics API*, *Squarespace API*, and *Active Campaign API* using Python.

Front End

- Modularized React UI Components by adopting the Container and Presentational Component Pattern.
- Modularized global states and side effects by implementing Redux and Redux-Sagas.
- Organized SCSS using the Block Element Modifier (BEM) methodology for ease-of-access and modularity.
- Tested web application using Jest and Cypress by employing practices such as Unit Testing, Regression Testing, and Behavior Driven Development (BDD).

Management

- Lead a team of interns in designing, developing and testing a web application using React, Cypress, and GitHub.
- Organized and distributed tasks according to issue priority and each person's skill set using GitHub.
- Maintained a clean, modern, and standardized codebase by giving detailed code reviews on GitHub.

INNOVATION, COMPETITION, AND LEADERSHIP

gALPHA Startup Incubator | Product Manager

June 2018

Mobile app that provides information regarding murals by local artists in Black Cat Alley using Augmented Reality.

- Clarified company vision, outlined minimum viable product, and prioritized tasks to ensure a coherent workflow.
- Encouraged candor, positivity, and resilience for a positive and solution-centric work environment.

marktoh.me | Web Designer | <https://marktoh.github.io/info/>

August 2017

- Created a responsive, mobile-first personal website using HTML, CSS, and jQuery based on Bootstrap.

Languages: English | Malay | Mandarin | Hokkien