MARK GONCALVES

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# EDUCATION:

## New Jersey Institute of Technology Expected Graduation: May 2026

## Bachelor of Science, Information Technology Minor: Mobile and Web

* GPA: 3.5

**KEY COURSES:** Network Technology, Advanced Programming, Design Techniques, Internet Applications, Website Development

**SKILLS:** Java, Python, PHP, JavaScript, CSS, MySQL, HTML, Portuguese (Fluent), POS Systems, Microsoft Office Suite

**PROJECTS: Chatroom Project**

Sept 2023 - Dec2023

* Developed a global chatroom application in Java enabling real-time communication
* Implemented server-client architecture
* Room-based communication, UI design, message formatting, and user command

Sept 2023 - Dec2023

**Comprehensive Examination of Discover Bank**

* Analysis and Research of Discover Bank's business model, financial health, and global reach.
* Lead a team of 3 members and collaborated on creating report

# PROFESSIONAL EXPERIENCE:

Newark, NJ

**Delivery Station Warehouse Associate** May 2023 - Present

**Amazon Warehouse** Linden, NJ

* Receiving incoming inventory and sorting about 300 packages per hour
* Preparing around 600 packages to be shipped in a 5-hour period
* Collaborating with others to solve around 50 problems faced during intensive inventory to meet customer's demand in a promptly manner

**Cashier/ Sales Associate** Oct 2021 – Dec 2022

**Columbia Sportswear Company** Elizabeth, NJ

* Handled about 80 customer transactions in a 2 hour frame, while ensuring accurate currency returned to drawer
* Fulfilled customers' desires when shopping by listening to needs and responding to any questions in about 2 minutes
* Organized inventory in sequential order, and processed about 20 boxes per hour to ensure Sales Floor was stocked

**Social Media Specialist** Aug 2020 – Sep 2021

**E-Cinema** ` Elizabeth, NJ

* Created and posted 10 weekly advertisements on social media platforms to ensure product was reaching targeted audience
* Managed groups of up to 15 people on instant messaging platforms to guarantee all customers concerns were address

**CAMPUS INVOLVEMENT:**

• Member: New Jersey Institute of Technology Information and Cybersecurity Club September 2023- Present