

Markel Bradford

Madison, AL | (662) 791-9631 | markel.bradford94@gmail.com | [Developer Portfolio](#)

Cybersecurity-minded IT and operations leader with hands-on experience enforcing ISO 9001 compliance, protecting sensitive customer data, and implementing secure operational processes across multi-site environments. Security+ certified, with practical application of risk mitigation, access control, policy enforcement, and secure documentation. Combines operational leadership with foundational cybersecurity skills to strengthen organizational security posture and ensure reliable, compliant operations.

TECHNICAL SKILLS

- **Cybersecurity & GRC:** Security+, ISO 9001 QMS Compliance, Risk Management, Policy Enforcement, Access Control, Data Confidentiality & Integrity, Incident Response Fundamentals, Documentation & Audit Support
- **Programming & Scripting:** Python, JavaScript (ES6+), TypeScript, Node.js, Express.js, REST APIs, MongoDB, SQLite, Version Control
- **Security Tools & Platforms:** OpenCTI, YARA, Loki, VirusTotal, Wireshark (basic), Splunk (basic), ELK (basic), Linux CLI, Windows Server Administration, Docker, TryHackMe
- **Web & Application Security:** Secure Web App Development, OWASP Top 10 Practices, Input Validation, Authentication/Authorization, React, Next.js, HTML5, CSS3, TailwindCSS

EDUCATION

American Military University
Master of Science in Information Technology
Bachelor of Science in Information Technology

Charles Town, WV
Expected June 2027
June 2025

PROFESSIONAL EXPERIENCE

- Stratosphere Quality** **Madison, AL**
Site Operations Manager December 2022 – Present
- Ensured adherence to ISO 9001 QMS controls, maintaining compliant processes, documentation, and audit readiness
 - Protected confidential customer data through controlled access, secure documentation, and standardized communication
 - Led multi-site teams in enforcing policy compliance, secure workflows, and QMS-aligned operational controls
 - Applied a process-based and risk-driven approach to planning, resource allocation, and operational execution
 - Monitored KPIs to evaluate process performance, identify deviations, and implement corrective actions
 - Drove continuous improvement initiatives that strengthened compliance, reduced errors, and improved operational consistency
- Project Manager** August 2021 – December 2022
- Supported ISO 9001 requirements by establishing controlled processes, secure documentation, and compliant onboarding for new launches
 - Maintained data integrity across 60+ concurrent projects through standardized reporting and secure information handling
 - Reinforced policy and QMS compliance across distributed teams, ensuring consistent execution of controlled procedures
 - Conducted performance evaluations and implemented corrective actions to address nonconformities and operational risks
- Project Supervisor** September 2019 – August 2021
- Established compliant, ISO-aligned processes during territory expansions, ensuring secure workflows and documentation
 - Ensured operations in customer sites adhered to controlled QMS procedures, reducing process variability and compliance risk
 - Provided leadership that supported policy adherence, accurate documentation, and secure operations
 - Trained staff on QMS requirements, emphasizing customer focus, compliance, and correct data handling
 - Identified process gaps and coordinated corrective actions to improve compliance and operational performance

- Walker Support Services** **Salem, OR**
Direct Support Professional August 2018 – August 2019
- Responsible for the continuous care of adults with intellectual/developmental disabilities in a home environment
 - Managed the daily collection of data for records and documentation for each resident of the home
 - Assisted in the training and development of new direct support professionals

- Bradford Moving Services** **Houston, TX**
Supervisor February 2012 – July 2016
- Directed 6+ teams of moving associates to coordinate services for customers throughout the state of Texas
 - Trained leadership and associates in best practices, soft skills, and documentation to ensure the delivery of quality services
 - Communicated regularly with new and current suppliers to gain new business and maintain good business relationships

AWARDS, CERTIFICATIONS, & CLUBS

- AMU Technology Professionals Group – President Present
TryHackMe Security Analyst Level 1 (THM SAL1) Expected February 2026
CompTIA Security+ CE Certification November 2025
Stratosphere Quality President's Club Award November 2022