

NSDesk Windows Manual



Welcome to the NSDesk manual! In this guide, you will learn how to effectively utilize NSDesk, the remote desktop software tailored for Windows PC, with the Seven Software. NSDesk provides seamless remote access to your Windows PC, allowing you to stay connected and productive from anywhere in the world.

Foreword

Before we can use NSDesk to remotely access computers with the seven software, the guest PC as well as the PC from which you want to connect must meet certain requirements. In the following sections these will be explained and you will be shown how to connect afterwards.

Setup on the guest computer (from the client)

First of all, the guest PC must of course be installed with our Seven Windows installation for the given company. In addition, the following packages must ideally be up to date, but at least on the following versions:

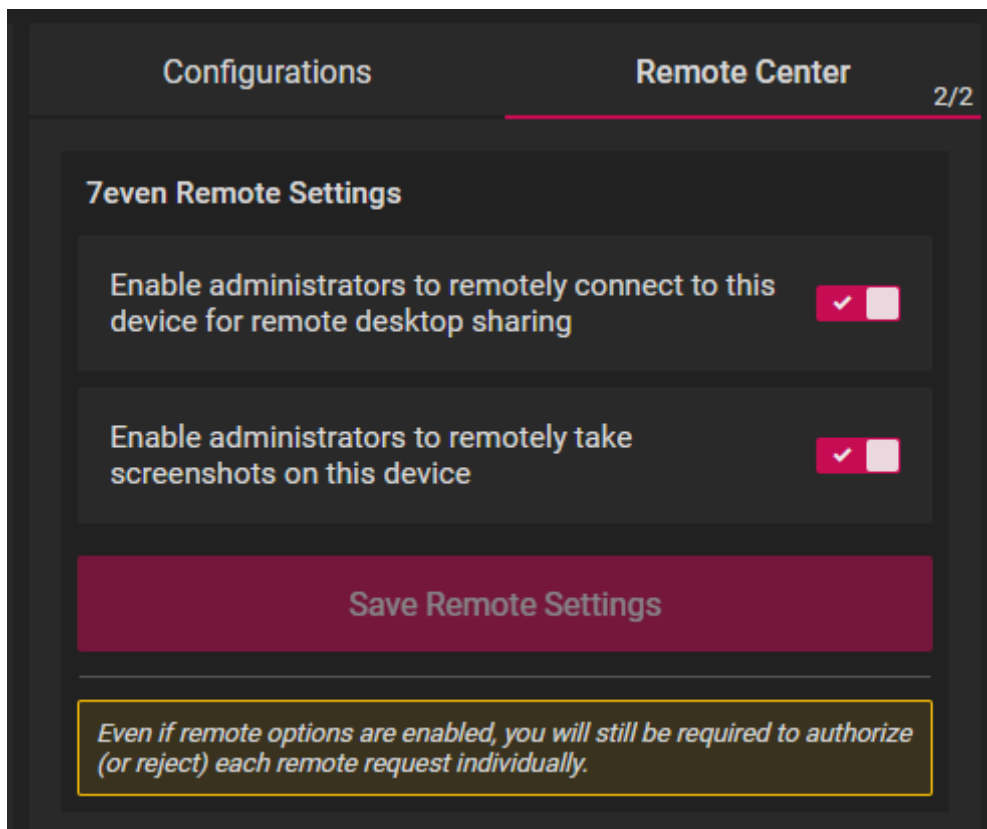
Unset

War 2024.5.130946-1 or above

Unset

nsdesk 2024.5.101340 or above

If these things are given, the Remote Desktop option must also be enabled in the Seven Control Panel. In order to view these remote options at all, the **remote-actions** must be on in the cms.



If all of this is okay, it is possible to get the ID via SevenAdmin. We will go into this in more detail later in the document.

Setup on the Host computer (your computer)

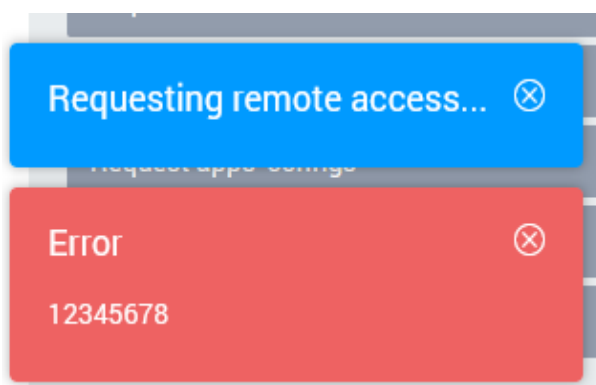
As far as your PC is concerned, things are a little simpler. YOU don't have to have the seven installation installed or change anything via 7admin. The only thing you need is the software:

[Support Version](#)

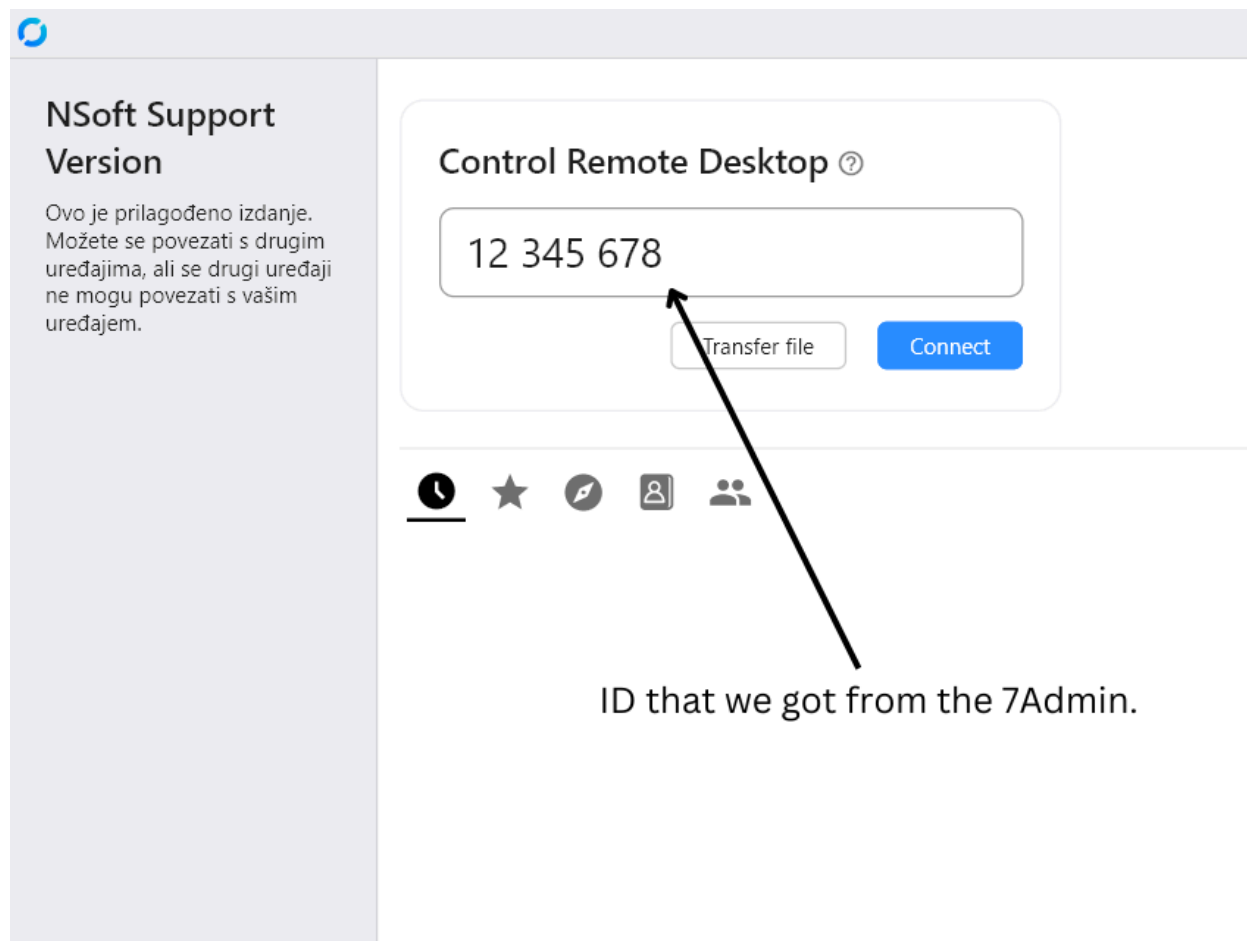
Now we go to 7Admin and click on “Remote desktop access”. Then we should get an ID back. (Currently in error format, but if you get the ID everything is ok. This format will be changed in the near future.)



Here we see a dummy id "12345678" which we will now copy.

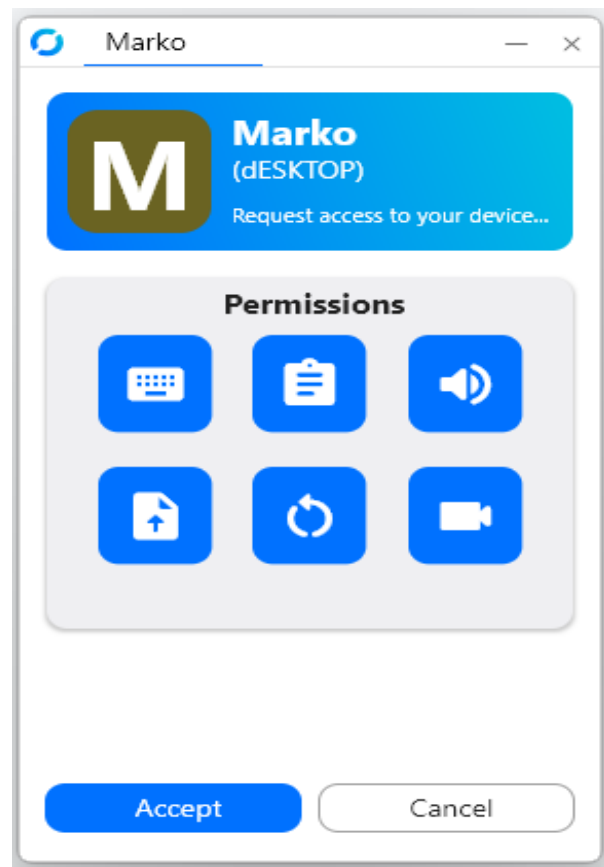


Now we take the ID that we copied and then start the program that we downloaded earlier and paste it into the ID line.

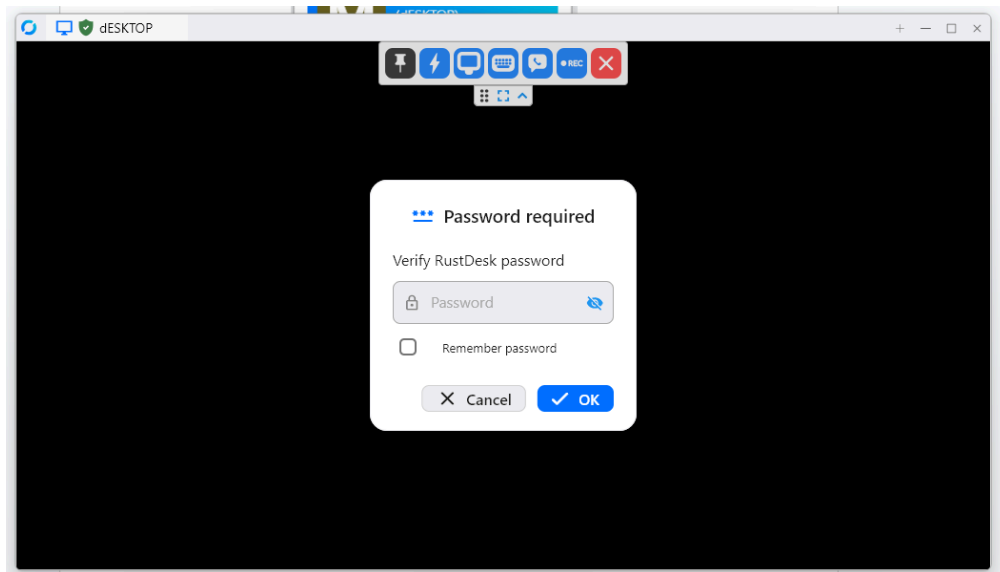


Depending on whether we just want to copy a file or want to connect remotely to the pc, we either click on the Connect or File Transfer button.

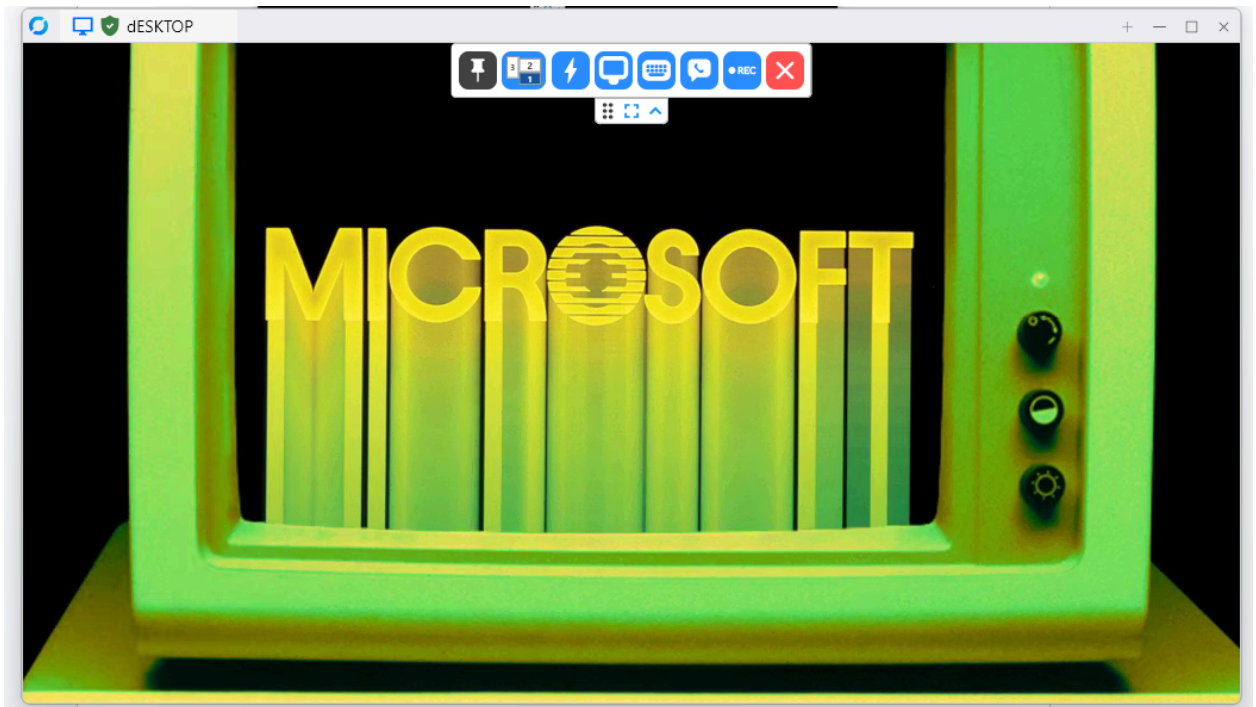
A Popup will now appear on the guest site that the other site must either accept or not accept for legal reasons.



Meanwhile you will see this screen, just wait until the client accepts or declines.



If the client accepts the remote request, you will receive the remote desktop connection.



There are a few options here that we will use more or less throughout our career. From File Transfer, which can now be activated later, to Multi Display Configuration if multiple displays are used, you can find everything in the upper task area.

When we're done with the remote connection we just press that red X and the connection will be disconnected and to reconnect we have to repeat the process. However, we can also find a history via the support app because the ID always remains the same, but the client must confirm the connection.

If you have any questions, contact Team Systems in [#gen-vnc](#).

Practice makes perfect.