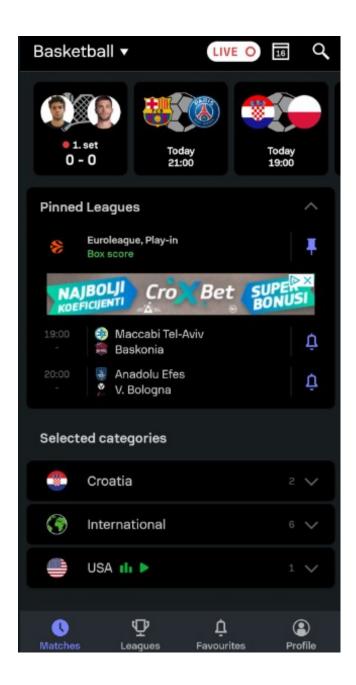
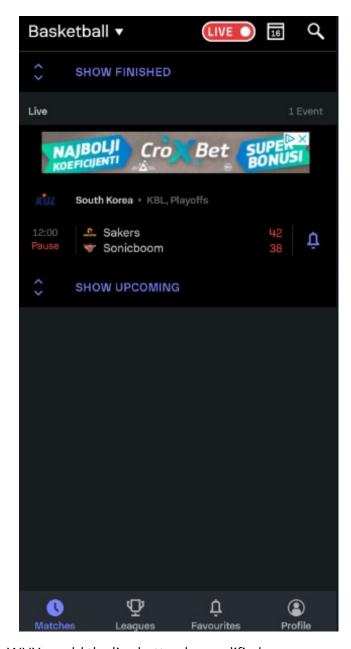
# Experiment Description

- Experiment name: new design of live button on the Android platform
- Experiment duration: from May 10th 2023 to May 21th 2023
- Current button usage: the current version of app for Android platform features live button, which is used as a selector of live (active) matches in any given sport that the user is currently looking at.

Image on the left depicts start screen before clicking on the live button, and image to the right depicts start screen after clicking on the live button.





## WHY would the live button be modified:

there could be assumption that the current button is not calling users to action and furthermore that the user is unaware of the possibility of using the button to effectively gain the information about the current matches. That assumption could be correct not only by looking at the clicks on the live button, but also by looking at the number of clicks and searches on other parts on the platform that would have the same result. For instance, users could be unaware of the possibility of using the live button and are using some cycle, like this imaginary one, to achieve the same results: click on sport -> click on matches -> click on matches today-> select matches played now. This could make imaginary user uncomfortable using the app, since there wouldn't be any straightforward way of achieving desired functionality.

• another assumption could be, for instance, that the color of the button is too passive and users are not using the button since it merged with background and other elements of the app, which would be harmful if our aim is to achieve seamless usage.

#### HOW could it be modified:

- change of the color
- change of the button position
- change of the information flow (how the user goes through the site)
- change of the page layout (effectively changing one more thing in the page layout other than the button position, for instance swapping two buttons)

One of the decisions to make to conduct this A/B testing is to select the platform and number of users that'll be selected for this A/B testing, but the task is formed as though the platform is chosen (Android) and users had been selected (directly since the data used here was obtained by querying on a table in the database).

## Data loading

```
from scipy import stats
import pandas as pd
import numpy as np
DATA PATH = "./data.csv"
experiment data = pd.read csv(DATA PATH)
print(experiment data.columns)
experiment data.head()
C:\Temp\ipykernel 27140\371164199.py:1: DtypeWarning: Columns
(9,11,13) have mixed types. Specify dtype option on import or set
low memory=False.
  experiment data = pd.read csv(DATA PATH)
Index(['event date', 'event timestamp', 'event name',
'user pseudo id',
       'geo country', 'app info version', 'platform',
'firebase experiments',
       'id', 'item name', 'previous first open count', 'name',
'event id',
       'status'],
      dtype='object')
   event date event timestamp
                                         event name \
     20230521 1684695366777000
0
                                 add favorite event
1
     20230521 1684688348875003
                                 add favorite event
2
     20230521 1684688357111008
                                 add favorite event
3
     20230521 1684688361838009
                                 add favorite event
     20230521 1684693313985030
                                 add favorite event
                     user pseudo id geo country app info version
platform \
```

```
0 db8362afafad9008b306e16cb74b23f9
                                                                  6.11.4
                                              Germany
ANDROID
  1706376bf827297558e9b7e40a98deaa
                                          Montenegro
                                                                  6.11.4
ANDROID
2 1706376bf827297558e9b7e40a98deaa
                                          Montenegro
                                                                  6.11.4
ANDROID
3 1706376bf827297558e9b7e40a98deaa
                                                                  6.11.4
                                          Montenegro
ANDROID
  1706376bf827297558e9b7e40a98deaa
                                          Montenegro
                                                                  6.11.4
ANDROID
                            firebase experiments
                                                               id item name \
0
                            ['firebase exp 61 0']
                                                      10388353.0
                                                                         NaN
   ['firebase_exp_62_1', 'firebase_exp_61_0']
1
                                                     10411531.0
                                                                         NaN
  ['firebase_exp_62_1', 'firebase_exp_61_0']
['firebase_exp_61_0', 'firebase_exp_62_1']
['firebase_exp_61_0', 'firebase_exp_62_1']
                                                     10499030.0
                                                                         NaN
3
                                                     10923182.0
                                                                         NaN
                                                     10987674.0
                                                                         NaN
   previous first open count name event id status
0
                                              NaN
                                  NaN
1
                            NaN
                                  NaN
                                              NaN
                                                      NaN
2
                                              NaN
                                                      NaN
                            NaN
                                  NaN
3
                            NaN NaN
                                              NaN
                                                      NaN
4
                            NaN NaN
                                              NaN
                                                      NaN
```

### Dividing users to control and treatment group

```
control group =
experiment data[experiment data['firebase experiments'].apply(lambda
x: 'firebase exp 61 0' in x)]
treatment group =
experiment data[experiment data['firebase experiments'].apply(lambda
x: 'firebase exp 61 1' in x)]
assert 'firebase exp 61 0' not in
treatment group['firebase experiments'], 'cannot have firebase index
of control group in the treatment group'
assert 'firebase exp 61 1' not in
control_group['firebase_experiments'], 'cannot have firebase index of
treatment group in the control group'
treatment_group = treatment_group.reset_index(drop=True)
treatment group.head(1)
   event date
                event timestamp
                                         event name \
     20230521 1684695505421009 add favorite event
                     user pseudo id
                                              geo country
app info version \
```

```
0 cla9b5420e378fb00655f0a2fbf5660b Bosnia & Herzegovina
6.11.4
             firebase experiments
  platform
                                           id item name \
            ['firebase exp 61 1']
0 ANDROID
                                   11125134.0
                                                    NaN
   previous_first_open_count name
                                   event id status
0
                         NaN
                             NaN
                                        NaN
                                               NaN
control group = control group.reset index(drop=True)
control group.head(1)
   event date
                event timestamp
                                         event name \
     20230521 1684695366777000 add favorite event
0
                     user pseudo id geo country app info version
platform \
  db8362afafad9008b306e16cb74b23f9
                                        Germany
                                                          6.11.4
ANDROID
    firebase experiments
                                  id item name
previous first open count
  ['firebase exp 61 0'] 10388353.0
                                           NaN
NaN
        event id status
  name
  NaN
             NaN
                    NaN
#dropping column platform, since it is constant : Android
treatment group = treatment group.drop(axis=1,columns=['platform'])
control group = control group.drop(axis=1,columns=['platform'])
print(len(control group))
print(len(treatment group))
8376392
8394234
```

## **Experiment Setup**

Goal Metric - Overall Evaluation Criterion (OEC)

• Average number of live button clicks per user

## Secondary Metric

- average button (all buttons compared) clicks per user
- live button feature retenion
- user retention [DROPPED] (no users that first opened the app in the dataset)
  - condition is that it never drops, meaning that the control group should retain higher user retention than the treatment group

 we will look at the daily retention, as the target period is May 10th - May 21th, therefore shorter interval retention has to be considered.

#### Guardrail Metric

- number of odds impressions per user
- number of ads impressions per user

#### Statistical Tests

- tests for variance equality: Levene's test, Bartlett's test (assumes normal data distribution)
- test for the null hypothesis that 2 independent samples have identical average: Welch's T-test for the means of two independent samples of scores
- test for comparing the proportions from two populations: proportional Z-test

Comparing total clicks on live button in both groups, comparing average clicks on live button per user in each group

```
total clicks on live button control group =
len(control group[control group['event name'] == 'live button'])
total clicks on live button treatment group =
len(treatment group[treatment group['event name'] == 'live button'])
num unique users clicked control_group =
len(control_group['user_pseudo_id'][control_group['event_name'] ==
'live button'l.unique())
num unique users clicked treatment group =
len(treatment_group['user_pseudo_id'][treatment_group['event_name'] ==
'live button'l.unique())
average clicks on live button control group =
total clicks on live button control group /
num unique users clicked control group
average_clicks_on_live_button_treatment group =
total clicks on live button treatment group /
num unique users clicked treatment_group
mean difference = abs(((total clicks on live button control group /
len(control group)) - (total clicks on live button treatment group /
len(treatment_group))) * 100)
print(f"Total clicks on live button in control group vs treatment
group: {total clicks on_live_button_control_group} vs
{total clicks on live button treatment group}.\n")
print(f"Average clicks per user in control group vs treatment group :
{average clicks on live button control group}% vs
{average clicks on live button treatment group}%.\n")
print(f"With mean percentage difference of number of clicks:
{mean difference:.6f}% between the groups.\n"
      f"but {average clicks on live button control group -
```

```
average clicks on live button treatment group}% difference in average
clicks on live button between groups \n"
      f"(average clicks per user in control group:
{average clicks on live button control group}% - "
      f"average clicks per user in treatment group:
{average clicks on live button treatment group}%).")
Total clicks on live button in control group vs treatment group:
104170 vs 117432.
Average clicks per user in control group vs treatment group :
22.53298723772442% vs 14.866691986327384%.
With mean percentage difference of number of clicks: 0.155346% between
the groups,
but 7.666295251397036% difference in average clicks on live button
between groups
(average clicks per user in control group: 22.53298723772442% -
average clicks per user in treatment group: 14.866691986327384%).
```

Performing Welch's t-test to examine if there is statistically significant difference at the significance level of 0.05 between te average clicks per user on the live button in the control and treatment group.

Setting Experiment Hypothesis

- H1 hypothesis: there is *no* significant difference between the control and treatment average clicks on live button per user.
- H0 hypothesis: control group average clicks on live button per user is higher than treatment group average clicks on live button per user.
- significance level (alfa): 0.05

```
H1 = "there is *no* difference between the control and treatment average clicks on live button per user"
H0 = "control group average clicks on live button per user is higher than treatment group average clicks on live button per user"

alfa = 0.05
```

Assumption of the T-test is homoscedasticity (equal variances of all the groups).

```
control_group_users_clicks =
control_group[control_group['event_name']=='live_button']
['user_pseudo_id'].value_counts()
treatment_group_users_clicks =
treatment_group[treatment_group['event_name']=='live_button']
['user_pseudo_id'].value_counts()
```

```
print(f"Variance of control group vs treatment group :
{np.var(control_group_users_clicks)} vs
{np.var(treatment_group_users_clicks)}")

Variance of control group vs treatment group : 2806.6058229388377 vs
1672.035020466085

stat, p_value = stats.bartlett(control_group_users_clicks,
treatment_group_users_clicks)
print(f"Bartlett's test statistic: {stat}, P-value: {p_value}")

Bartlett's test statistic: 405.0016802461053, P-value:
4.488987697843792e-90

stat, p_value = stats.levene(control_group_users_clicks,
treatment_group_users_clicks)
print(f"Levene's test statistic: {stat}, P-value: {p_value}")

Levene's test statistic: 70.69688367868265, P-value:
4.6138416638182894e-17
```

Conclusion is that the variances are not equal at significance level alfa=0.05, since Levene and Bartlett's test return lower p-value, therefore Welch's t-test will be used (thus setting equal\_var to false). This is two-sided test (looking if averages differ anyhow).

```
statistic, pvalue = stats.ttest_ind(control_group_users_clicks,
treatment_group_users_clicks,equal_var=False,alternative = 'less')

if pvalue < alfa:
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we must accept alternative hypothesis H1.")
    print(f"H1 : {H1}")

else:
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we cannot reject the H0 hypothesis.")
    print(f"H0 : {H0}")

p-value is : 1.0000000e+00, which at our significance level alfa=0.05
means we cannot reject the H0 hypothesis.
H0 : control group average clicks on live button per user is higher
than treatment group average clicks on live button per user</pre>
```

Preliminary results show us there is statistically significant difference between mean average clicks per user in control in treatment group. Now, I want to see why is that the case; before assigning any conclusion to this test's results, I will conduct analysis to check retention rate between users in both groups, number of clicks on other buttons (maybe new buttons' position complicated user flow through website or previous design had alternative way of reaching live results without actually clicking on the live button).

#### Retention

#### Cohort

- here defined by the users that interacted with the live button
- expectation is that the size of the cohort group is going to differ between users in control
  and treatment group that interact with the live button, which number is going to be
  commented in the part of feature discovery, where total users that interacted with the
  live button are subject of interest

#### Live button retention

• defined as: how long had the people been interacting with the live button after initial discovery of the live button.

```
print(control_group['event_name'].unique())

['add_favorite_event' 'ads_impression_custom' 'drawer_action'
    'event_vote'
    'follow_league' 'follow_player' 'follow_team' 'live_button'
    'odds_impression' 'open_event' 'open_league' 'open_player'
    'open_team'
    'unfollow_league' 'unfollow_player' 'unfollow_team']

print(treatment_group['event_name'].unique())

['add_favorite_event' 'ads_impression_custom' 'drawer_action'
    'event_vote'
    'follow_league' 'follow_player' 'follow_team' 'live_button'
    'odds_impression' 'open_event' 'open_league' 'open_player'
    'open_team'
    'unfollow_league' 'unfollow_player' 'unfollow_team']
```

From above code it is obvious that in this period there was no event named 'first\_open', which indicates that the user used the app for the first time. This is a major issue, as I can no calculate the retention without having this information. Therefore, I will be looking at other metrics: in this case I will be exploring how many people in both groups had been using actively that button (activity would be defined on daily basis, where if user clicked on live button in a day, he'd be characterized as active in that day).

### Live button user retention

```
def calculate_continuous_days(group):
    group = group.sort_values('event_date')
    group['previous_date'] = group['event_date'].shift(1)
    group['days_difference'] = (group['event_date'] -
group['previous_date']).dt.days
    group['continuous'] = group['days_difference'] == 1
    return group
```

```
startdate = control group['event date'].min()
startdate = pd.to datetime(startdate, format='%Y%m%d',yearfirst=True)
startdate
Timestamp('2023-05-10 00:00:00')
user pseudo ids control group =
control group[control group['event name'] == 'live button']
user pseudo ids control group['event date'] =
pd.to datetime(user pseudo ids control group['event date'].copy(),
format='%Y%m%d', yearfirst=True)
user pseudo ids control group =
user pseudo ids control group.groupby('user pseudo id').apply(calculat
e continuous days)
user pseudo ids control group.reset index(drop=True, inplace=True)
C:\Temp\ipykernel 27140\4006445456.py:1: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row indexer,col indexer] = value instead
See the caveats in the documentation:
https://pandas.pydata.org/pandas-docs/stable/user guide/indexing.html#
returning-a-view-versus-a-copy
  user_pseudo_ids_control_group['event_date'] =
pd.to datetime(user pseudo ids control group['event date'].copy(),
format='%Y%m%d', yearfirst=True)
first activity date =
user pseudo ids control group.groupby('user pseudo id')
['event date'].min().rename('first activity date')
user pseudo ids control group =
user pseudo ids control group.merge(first activity date,
on='user pseudo id')
user_pseudo_ids_control_group['days_after_first_activity'] =
(user pseudo ids control group['event date'] -
user_pseudo_ids_control_group['first_activity date']).dt.days
retention by day control group =
user pseudo ids control group.groupby('days after first activity').agg
(total_active_users=('user_pseudo_id', 'nunique')).reset_index()
total users control group =
user pseudo ids control group['user pseudo id'].nunique()
retention_by_day_control group['retention rate'] =
(retention_by_day_control_group['total_active_users'] /
total users control group) * 100
print(retention by day control group[['days after first activity',
'total_active_users', 'retention_rate']])
```

```
retention rate
    days after first activity
                               total active users
0
                                              4623
                                                        100.000000
1
                            1
                                              1857
                                                         40.168722
2
                            2
                                              1495
                                                         32.338308
3
                            3
                                              1358
                                                         29.374865
4
                            4
                                              1223
                                                         26.454683
5
                            5
                                                         22.777417
                                              1053
6
                            6
                                               904
                                                         19.554402
7
                            7
                                               854
                                                         18.472853
8
                            8
                                               591
                                                         12.783907
9
                            9
                                               225
                                                          4.866970
10
                           10
                                               107
                                                          2.314514
11
                           11
                                                 4
                                                          0.086524
user pseudo ids treatment group =
treatment group[treatment group['event name']=='live button']
user_pseudo_ids_treatment_group['event_date'] =
pd.to datetime(user pseudo ids treatment group['event date'],
format='%Y%m%d', yearfirst=True)
user pseudo ids treatment group =
user pseudo ids treatment group.groupby('user pseudo id').apply(calcul
ate continuous days)
user pseudo ids treatment group.reset index(drop=True, inplace=True)
C:\Temp\ipykernel 27140\3656442205.py:1: SettingWithCopyWarning:
A value is trying to be set on a copy of a slice from a DataFrame.
Try using .loc[row indexer,col indexer] = value instead
See the caveats in the documentation:
https://pandas.pydata.org/pandas-docs/stable/user guide/indexing.html#
returning-a-view-versus-a-copy
  user pseudo ids treatment group['event date'] =
pd.to datetime(user pseudo ids treatment group['event date'],
format='%Y%m%d', yearfirst=True)
first activity date =
user pseudo ids treatment group.groupby('user pseudo id')
['event date'].min().rename('first_activity_date')
user pseudo ids treatment group =
user pseudo ids treatment group.merge(first activity date,
on='user pseudo id')
user pseudo ids treatment group['days after first activity'] =
(user pseudo ids treatment group['event date'] -
user pseudo ids treatment group['first activity date']).dt.days
retention by day treatment group =
user pseudo ids treatment group.groupby('days after first activity').a
gg(total active users=('user pseudo id', 'nunique')).reset index()
```

```
total users treatment group =
user pseudo ids treatment group['user pseudo id'].nunique()
retention by day treatment group['retention rate'] =
(retention by day treatment group['total active users'] /
total users treatment group) * 100
print(retention_by_day_treatment_group[['days_after_first_activity',
'total_active_users', 'retention_rate']])
    days after first activity total active users
                                                     retention rate
0
                                               7899
                                                         100.000000
1
                             1
                                               2183
                                                          27.636410
                             2
2
                                               1724
                                                          21.825548
3
                             3
                                               1519
                                                          19.230282
4
                             4
                                               1382
                                                          17.495886
5
                             5
                                               1185
                                                          15.001899
6
                             6
                                               1019
                                                          12.900367
7
                             7
                                                980
                                                          12.406634
8
                             8
                                                690
                                                           8.735283
9
                             9
                                                241
                                                           3.051019
10
                            10
                                                 95
                                                           1.202684
11
                            11
                                                           0.050639
merged retention data = pd.merge(
   retention by day treatment group,
   retention_by_day_control_group,
   on='days after first activity',
   how='outer',
   suffixes=(' treatment group',' control group')
)
merged retention data['percentage difference'] =
merged retention data['retention rate control group'] -
merged retention data['retention rate treatment group']
merged_retention data
    days after first activity
                                total active users treatment group \
0
                                                                7899
1
                             1
                                                                2183
2
                             2
                                                                1724
3
                             3
                                                                1519
4
                             4
                                                                1382
5
                             5
                                                                1185
6
                             6
                                                                1019
7
                             7
                                                                 980
                             8
8
                                                                 690
9
                             9
                                                                 241
10
                            10
                                                                  95
11
                            11
                                                                   4
```

```
retention_rate_treatment_group
total active users control group \
                         100.000000
                                                                   4623
1
                          27.636410
                                                                   1857
2
                          21.825548
                                                                   1495
                          19.230282
                                                                   1358
                          17.495886
                                                                   1223
                                                                   1053
5
                          15.001899
                                                                    904
6
                          12.900367
7
                                                                    854
                          12.406634
8
                           8.735283
                                                                    591
9
                           3.051019
                                                                    225
10
                                                                    107
                           1.202684
11
                           0.050639
    retention rate control group
                                   percentage difference
0
                       100.000000
                                                 0.000000
1
                        40.168722
                                                12.532312
2
                        32.338308
                                                10.512761
3
                        29.374865
                                                10.144582
4
                        26.454683
                                                 8.958798
5
                        22.777417
                                                 7.775518
6
                        19.554402
                                                 6.654035
7
                        18.472853
                                                 6.066219
8
                        12.783907
                                                 4.048624
9
                         4.866970
                                                 1.815950
10
                         2.314514
                                                 1.111831
11
                         0.086524
                                                 0.035885
merged retention data[merged retention data['days after first activity
']==1]['retention rate treatment group'].iloc[0]
27.636409672110396
print(f"In control group there is
{control_group['user_pseudo_id'].nunique()} unique users, and in
treatment group there is {treatment group['user pseudo id'].nunique()}
unique users.")
print(f"Users that used live button in control groups:
```

```
{(user pseudo ids control group['user pseudo id'].nunique())} vs in
treatment group
{(user pseudo ids treatment group['user pseudo id'].nunique())}.")
print(f"Percentage wise,
{(user pseudo ids control group['user pseudo id'].nunique())/control g
roup['user pseudo id'].nunique()*100}% of users in control group used
live button, vs
{(user pseudo ids treatment group['user pseudo id'].nunique())/treatme
nt_group['user_pseudo_id'].nunique()*100}% in treatment group.")
print(f"D1 retention rate in control group vs treatment group :
{merged retention data[merged retention data['days after first activit
y']==1]['retention rate treatment group'].iloc[0]}% vs
fmerged retention data[merged_retention_data['days_after_first_activit
v']==1]['retention rate control group'].iloc[0]]%")
In control group there is 31368 unique users, and in treatment group
there is 31058 unique users.
Users that used live button in control groups: 4623 vs in treatment
group 7899.
Percentage wise, 14.737949502677889% of users in control group used
live button, vs 25.433060725094986% in treatment group.
D1 retention rate in control group vs treatment group:
27.636409672110396% vs 40.16872160934458%
```

#### Statistical Test Conduction

## Performing proportional z-test on:

- daily live button retention between groups
- total clicks on the live button between groups

```
from statsmodels.stats.proportion import proportions ztest
```

#### D1 Live Button Retention Test

- H0: There is no difference in proportions (retentions) of users in control and treatment group.
- H1: There exists difference in proportions (retentions) of users in control and treatment group.

```
count =
np.array([merged_retention_data[merged_retention_data['days_after_firs
t_activity']==1]['total_active_users_treatment_group'].iloc[0],
merged_retention_data[merged_retention_data['days_after_first_activity
']==1]['total_active_users_control_group'].iloc[0]]) # Number of
users retained each day in each group
nobs =
np.array([total_users_treatment_group,total_users_control_group]) #
Total number of users each day in each group
stat, pval = proportions_ztest(count, nobs,alternative = 'two-sided')
```

```
print(f'D1 Retention Two-sided Z-test: Z = {stat:.2f}, p-value =
{pval:}')

D1 Retention Two-sided Z-test: Z = -14.48, p-value =
1.69520193234234e-47
```

**D7 Live Button Retention Test** 

```
count =
np.array([merged_retention_data[merged_retention_data['days_after_firs
t_activity']==7]['total_active_users_treatment_group'].iloc[0],
merged_retention_data[merged_retention_data['days_after_first_activity
']==7]['total_active_users_control_group'].iloc[0]]) # Number of
users retained each day in each group
nobs =
np.array([total_users_treatment_group,total_users_control_group]) #
Total number of users each day in each group
stat, pval = proportions_ztest(count, nobs,alternative = 'two-sided')
print(f'D7 Retention Two-sided Z-test: Z = {stat:.2f}, p-value =
{pval:}')
D7 Retention Two-sided Z-test: Z = -9.27, p-value =
1.9470123333250416e-20
```

Conclusions: In both cases, for D1 and D7 retention there is statistically significant difference between proportions at significance level alfa, meaning we must reject the zero hypothesis that average retentions are the same.

#### One sided test

- H0: D1 retention in the treatment group is less than or equal to the proportion in the control group
- H1: D1 retention in the treatment group is greather than the proportion in the control group

```
count =
np.array([merged_retention_data[merged_retention_data['days_after_firs
t_activity']==1]['total_active_users_treatment_group'].iloc[0],
merged_retention_data[merged_retention_data['days_after_first_activity
']==1]['total_active_users_control_group'].iloc[0]]) # Number of
users retained each day in each group
nobs =
np.array([total_users_treatment_group,total_users_control_group]) #
Total number of users each day in each group
stat, pval = proportions_ztest(count, nobs,alternative = 'larger')
print(f'D1 Retention One-sided Z-test: Z = {stat:.2f}, p-value =
{pval:}')
D1 Retention One-sided Z-test: Z = -14.48, p-value = 1.0
```

```
count =
np.array([merged_retention_data[merged_retention_data['days_after_firs
t_activity']==7]['total_active_users_treatment_group'].iloc[0],
merged_retention_data[merged_retention_data['days_after_first_activity
']==7]['total_active_users_control_group'].iloc[0]]) # Number of
users retained each day in each group
nobs =
np.array([total_users_treatment_group,total_users_control_group]) #
Total number of users each day in each group
stat, pval = proportions_ztest(count, nobs,alternative = 'two-sided')
print(f'D7 Retention One-Sided Z-test: Z = {stat:.2f}, p-value =
{pval:}')

D7 Retention One-Sided Z-test: Z = -9.27, p-value =
1.9470123333250416e-20
```

Conclusion: at significance level 0.05, D1 and D7 retention is statistically significantly higher in control than in the treatment group.

NOTE: There could only be conducted single test, but I refer to both (since I didn't write this task in one try), so i decided to keep both tests.

Total clicks on the live button statistical test

- H0 :The proportion of users clicking on the live button in the control group is greater than or equal to the proportion in the treatment group.
- H1: The proportion of users clicking on the live button in the control group is less than the proportion in the treatment group.

```
count =
np.array([total_users_treatment_group,total_users_control_group]) #
Number of users retained each day in each group
nobs = np.array([len(treatment_group),len(control_group)]) # Total
number of users each day in each group
stat, pval = proportions_ztest(count, nobs,alternative = 'smaller')
print(f'Total clicks on the live button Z-test: Z = {stat:.2f}, p-
value = {pval:}')
Total clicks on the live button Z-test: Z = 29.17, p-value = 1.0
```

### Conclusion:

• H0 is not rejected at significance level alpha = 0.05, meaning that there is no sufficient evidence to conclude that the proportion of users clicking on the live button in the control group is lower than the proportion in the treatment group. Instead, the data suggests that the proportion in the control group is at least as high as in the treatment group, or possibly higher.

As can be seen from the table output above and print statements just below, it is hard to compare retention rate between treatment and control group. Statistical test and live button

retention rate indicate the already observable difference, but in total, there is more people discovering live button in treatment group.

On average, people in control group had had on average more clicks on live button and the group recorded higher retention rates from the second day onwards. Looking at the D1 retention, from the original 7899 users that discovered live button, only 2183 used it for at least one day, which means 27.6% users used the button for at least one day, compared to 40.17% in control group.

But, in control group "only" 4623 users did indeed find the live button and used it, and 1857 users continued using the button for a day. This trend continues as the retention is looked for more days, where percentage wise control group is superior, but in total number of users, treatment group prevails.

Therefore, my conclusion for this part of analysis is that people are on average more committed to usage of the button in the old version of the app, but more people actually discover the live button in the new version, but with statistically significantly lesser percent of user actually continuing using the button after the discovery.

### Guardrail metrics calculation

#### Guardrail Metric

- number of odds impressions per user
- number of ads impressions per user

Number of ads impressions per user calculation

```
number of ads interactions control group =
len(control group[control group['event name']=='ads impression custom'
number of users that interacted in control group =
len(control_group[control_group['event name']=='ads impression custom'
['user pseudo id'].unique())
number of ads interactions treatment group =
len(treatment group[treatment group['event name']=='ads impression cus
tom'])
number of users that interacted in treatment group =
len(treatment group[treatment group['event name']=='ads impression cus
tom']['user pseudo id'].unique())
average ads impressions control group =
number of ads interactions control group /
number of users that interacted in control group
average ads impressions treatment group =
number of ads interactions treatment group /
number of users that interacted in treatment group
```

```
print(f"Number of ads interactions in control vs treatment group :
{number of ads interactions control group} vs
{number of ads interactions treatment group}")
Number of ads interactions in control vs treatment group: 2742687 vs
2719386
print(f"Average ads interactions in control vs treatment group :
{average_ads_impressions_control_group} vs
{average ads impressions treatment group}")
Average ads interactions in control vs treatment group :
101.18376005312477 vs 101.34105984944473
control group users ads impressions =
control group[control group['event name'] == 'ads impression custom']
['user pseudo id'].value counts()
treatment group users ads impressions =
treatment group[treatment group['event name']=='ads impression custom'
['user pseudo id'].value counts()
```

Procedure here is the same as the procedure in the previous test, where I was testing for statistically significant difference between average clicks on live button in each group, thus I won't explicitly state the cause and description of each part of the test, but I wil look into results.

- H0 hypothesis: average ods impressions per user is the same in control and treatment group.
- H1 hypothesis: average ads impressions per user is lees treatment group than in the control group.

```
H0 = "average ods impressions per user is the same in control and treatment group"
H1 = "average ads impressions per user is less in treatment group than in control group"

alfa = 0.05

print(f"Variance of control group vs treatment group :
{np.var(control_group_users_ads_impressions)} vs
{np.var(treatment_group_users_ads_impressions)}")

Variance of control group vs treatment group : 49371.467191440104 vs
52704.372535598784

stat, p_value = stats.bartlett(control_group_users_ads_impressions, treatment_group_users_ads_impressions)
print(f"Bartlett's test statistic: {stat}, P-value: {p_value}")

Bartlett's test statistic: 28.76934941851317, P-value: 8.153126009400784e-08
```

```
stat, p value = stats.levene(control group users ads impressions,
treatment group users ads impressions)
print(f"Levene's test statistic: {stat}, P-value: {p value}")
Levene's test statistic: 0.051842120688894454, P-value:
0.8198891608086143
statistic, pvalue =
stats.ttest_ind(control_group_users_ads_impressions,
treatment group users ads impressions, equal var=True, alternative =
'less')
if pvalue < alfa:</pre>
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we must accept alternative hypothesis H1.")
    print(f"H1 : {H1}")
else:
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we cannot reject the H0 hypothesis.")
    print(f"H0 : {H0}")
p-value is: 4.677771e-01, which at our significance level alfa=0.05
means we cannot reject the HO hypothesis.
HO: average ods impressions per user is the same in control and
treatment group
```

Number of odds impressions per user calculation

```
number of odds interactions control group =
len(control_group[control_group['event_name']=='odds_impression'])
number of users that interacted in control group =
len(control group[control group['event name']=='odds impression']
['user pseudo id'].unique())
number of odds interactions treatment group =
len(treatment_group[treatment group['event name']=='odds impression'])
number of users that interacted in treatment group =
len(treatment_group[treatment group['event name']=='odds impression']
['user pseudo id'].unique())
average odds impressions control group =
number of odds interactions control group /
number of users that interacted in control group
average odds impressions treatment group =
number of odds interactions treatment group /
number of users that interacted in treatment group
print(f"Number of odds interactions in control vs treatment group :
{number of odds interactions control group} vs
{number of odds interactions treatment group}")
```

```
print(f"Average odds interactions in control vs treatment group :
{average_odds_impressions_control_group} vs
{average_odds_impressions_treatment_group}")

Number of odds interactions in control vs treatment group : 3549521 vs
3563336

Average odds interactions in control vs treatment group :
127.62093265739043 vs 129.67959822403378

control_group_users_odds_impressions =
control_group[control_group['event_name']=='odds_impression']
['user_pseudo_id'].value_counts()

treatment_group_users_odds_impressions =
treatment_group[treatment_group['event_name']=='odds_impression']
['user_pseudo_id'].value_counts()
```

- H0 hypothesis: average ods impressions per user is the same in control and treatment group.
- H1 hypothesis: average ads impressions per user is less in the treatment group than in the control group.

```
H0 = "average odds impressions per user is the same in control and
treatment group"
H1 = "average odds impressions per user is less in the treatment
group than in control group."
alfa = 0.05
print(f"Variance of control group vs treatment group :
{np.var(control group users odds impressions)} vs
{np.var(treatment group users odds impressions)}")
Variance of control group vs treatment group: 178212.2157441846 vs
289012.90433011006
stat, p value = stats.bartlett(control group users odds impressions,
treatment group users odds impressions)
print(f"Bartlett's test statistic: {stat}, P-value: {p value}")
Bartlett's test statistic: 1601.5671666303263, P-value: 0.0
stat, p value = stats.levene(control group users odds impressions,
treatment_group_users_odds_impressions)
print(f"Levene's test statistic: {stat}, P-value: {p value}")
Levene's test statistic: 0.28973635231693773, P-value:
0.5903916982604077
statistic, pvalue =
stats.ttest ind(control group users odds impressions,
```

```
treatment_group_users_odds_impressions,equal_var=True,alternative =
'less')

if pvalue < alfa:
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we must accept alternative hypothesis H1.")
    print(f"H1 : {H1}")

else:
    print(f"p-value is : {pvalue:.6e}, which at our significance level
alfa={alfa} means we cannot reject the H0 hypothesis.")
    print(f"H0 : {H0}")

p-value is : 3.081486e-01, which at our significance level alfa=0.05
means we cannot reject the H0 hypothesis.
H0 : average odds impressions per user is the same in control and
treatment group</pre>
```

Since the average and total ads/odds impressions do not differ significantly between the two groups, I can assume the following:

- none guardrail metric has been violated.
- average clicks on live button statistically signicificantly differ between the control and the treatment group
- percentage wise retention rate in the control group is higher than in the treatment group
- total users actively using live button is higher in the treatment group than in the control group
- feuature discovery of live button is higher among the users of the treatment group

Secondary Metric Calculation: Average clicks per button

One last thing I will check are the average clicks on each button in both groups.

```
events = ['add favorite event','drawer action','event vote'
'follow league', 'follow player', 'follow team', 'open event',
'open league',
       'open_player', 'open_team', 'unfollow_league',
'unfollow player','unfollow team']
for event in events:
   print(f"Average clicks on event : {event} in control vs treatment
group: ")
   print(f"{len(control_group[control_group['event_name']==event]) /
len(control group[control group['event name']==event]
['user pseudo id'].unique())} vs
{len(treatment group[treatment group['event name']==event]) /
len(treatment group[treatment group['event name']==event]
['user_pseudo_id'].unique())}")
Average clicks on event : add favorite event in control vs treatment
group:
```

```
17.460293564170115 vs 17.234797935288935
Average clicks on event : drawer action in control vs treatment group:
2.8036006546644843 vs 2.7666392769104355
Average clicks on event: event vote in control vs treatment group:
6.913007908371966 vs 6.965339832114812
Average clicks on event : follow_league in control vs treatment group:
3.1864406779661016 vs 2.468208092485549
Average clicks on event : follow_player in control vs treatment group:
4.359183673469388 vs 3.1974248927038627
Average clicks on event : follow team in control vs treatment group:
2.5596330275229358 vs 2.8512252042007002
Average clicks on event : open event in control vs treatment group:
47.1568593733879 vs 47.92864087783874
Average clicks on event : open league in control vs treatment group:
9.26198292843073 vs 9.357044237035401
Average clicks on event : open_player in control vs treatment group:
12.431351088410556 vs 12.769757768534378
Average clicks on event : open team in control vs treatment group:
11.502194402474998 vs 12.161126262254
Average clicks on event : unfollow league in control vs treatment
2.503267973856209 vs 1.8026315789473684
Average clicks on event : unfollow player in control vs treatment
4.252336448598131 vs 2.525252525252525
Average clicks on event : unfollow team in control vs treatment group:
1.9823356231599607 vs 1.956772334293948
```

From these averages, four events (2 pairs actually) caught my attention:

- average clicks on follow\_league and follow\_player
- average clicks on unfollow\_league and unfollow\_league which are obviously paired. I tested if there is and significant difference between the average clicks on those event between the gropus, but at the significance level of 0.05, there was no difference between the average clicks on any of the events.

### **CONCLUSIONS**

C1: There is statistically significant difference between average clicks on live button per user in control vs treatment group, with control group users having higher average.

C2: Live button retention rate is statistically significantly higher among users in control group vs users in treatment group.

C3: Feature discovery (%) of live button is statistically significantly higher among users in treatment group vs users in control group.

C4: Total users using live button after discovery is higher among users in treatment group vs users in control group.

C5: There is *no* statistically significant difference between average adds and odds impressions per user in each group, and neither does the total number of adds and odds differ between the users.

## **FUTURE EXPERIMENT IMPROVEMENTS**

I believe it would be useful to include new users in the experiment and to examine user behavior prior to this experiment. Since the treatment group consists of users who had already used the platform, they were exposed to the previous version of the live button and the app. This change could indicate that the users either did not favor the new button, the new layout, or had never been actively using the button.

The condition for this task was to use data from May 10th to May 21st, 2023. Thus, all the users in the experiment were not new users, meaning they had used the platform and tried it out before the start date of the experiment. This creates a biased group of people regarding the user interface and possibly the live button design. However, the historical data also holds information about user activity, which could be useful for our experiment. In that case, both groups' start dates would be a few days earlier, and activity could be tracked just before the transition to the new live button edition.

Including new users could be a valuable addition to the experiment, as their unbiased opinions toward the user interface could be valuable when collecting information about live button clicks and retention rates. This approach could help determine whether users found the live button easy to find and use.

# Summary

## Summary of Findings

- 1. Click Behavior:
- There is a statistically significant difference in the average number of live button clicks per user between the control and treatment groups. Users in the control group clicked the live button more frequently on average.
- 1. Retention Rates:
- The live button retention rate is significantly higher in the control group compared to the treatment group. This indicates that, percentage-wise, more users continued using the live button in the control group after initially discovering it.
- However, in absolute numbers, more users in the treatment group discovered and initially used the live button, showing a higher feature discovery rate.
- 1. Guardrail Metrics:
- There is no statistically significant difference in the average or total number of odds and ads impressions per user between the groups, suggesting that the changes in the experiment did not adversely affect these metrics.
- 1. Additional Observations:
- Despite higher discovery rates in the treatment group, the proportion of users who continued to use the live button after discovery was significantly lower compared to the control group.

• No statistically significant difference was found in the clicks on related paired events (follow/unfollow league and player) between the groups.

#### Conclusions

- The control group demonstrated both a higher engagement with the live button and better retention over time, indicating that users were more committed to using the live button in its old format.
- The treatment group, while having more users discover the live button (possibly due to the new layout or visibility improvements), did not see the same level of continued use, suggesting that the new design may not have been as effective in retaining user engagement.
- The lack of significant differences in ads and odds impressions implies that the experiment did not impact these guardrail metrics, which is positive in terms of not negatively affecting user exposure to advertisements or odds.