Project: Food Delivery Service Project Management Consulting(R) Page: 1 **Project Stakeholders' Analysis - Influencers** Prepared by: Marko Janković, Nedeljko Bošković Date: 21.04.2021 NAME OF THE STATUS EXPECTATIONS. POSSIBLE TEAM RESPONSE How will we as a *INFLUENCER* **INFLUENCERS**' CONFLICTS OR +/0/team resolve the How does the INTERESTS **BENEFITS** misunderstanding, team perceive the How does the How will the influencer contradictions, and influencer? influencer think? act? exploit the goodwill of What is good and what For their benefit or the the influencer? bad about this project? benefit of the project? **Project Team** + They will perform Examining intangible The project manager - Supporting each aspects of a project weekly sprints, must be able to other in the including project upgrading the website resolve any and the documentation development of communications, misunderstandings the project quality, and project of the project. and align the teams' - Managing the The project benefits personal goals with control points. project on time and from the constant work the goals of the the budget put into it. project. Client + They monitor the They test the working With the client's help, - The main subject project and influence prototypes of the the team can identify of the project, and the outcome. Even project, to coordinate and fix problems that the main though they are not the project orders and arise during the directly involved, they benefactor express their development. depending on the are an important asset preferences. project outcome. to the development of the project. Competition The competition wants They can withdraw from Avoid unnecessary - Third-party apps to stay always one step offering food from a arguments with the ahead. They are bound certain restaurant. and websites, competition. providing similar to do something in which could be bad if We should take their benefits as Food actions seriously order to keep their the food delivery Delivery Service. customers or even bring service does not get because they can the new ones. enough reach and negatively influence exposure. our marketing.

| Customers - Primary users of our website The main source of revenue for the restaurant. | 0 | The customer will always use the services or buy the products for a certain price and in return, they will expect quality and satisfaction. | They will order the food using our website, and depending on their opinion of the services, they can be a positive or negative impact on our project. | Customer service will try to fix any issues customers encounter and will be available 24/7 for their needs. |
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| Marketing Team - Promoting the project Keeping up with the new technologies and trends to use for project benefit. | + | The influencer has the job to provide the best marketing strategy for the project in order to bring as many customers as possible. | They act on the behalf of the project, and their purpose is to get the project exposure to the right clients that will become users of our website. | The project manager will supervise the marketing team and keep them up to date with the project process in order for them to adapt the marketing scheme. |

 $Stakeholders = Persons \ and \ organizations \ involved \ in \ the \ project \ or \ whose \ interests \ are \ affected \ by \ the \ project \ Status \ Legend: += ally, o = undefined, -= opponent$