

# Gahyeon Bot

## Privacy Policy

*Last updated: July 3rd, 2022*

### **I. Preface**

- A. This privacy policy states how user data is managed by The Gahyeon Bot Team, (“Gahyeon Bot” “we,” “our” or “us”) uses user data to create a more secure and enjoyable experience when using our services (Gahyeon Bot on Discord).
- B. As of June 29th, 2022, we are not partnered with any 3rd party services.
- C. We rely on services such as Discord Inc, Top.gg, and Chaotic Destiny Hosting for outreach, and code-base hosting, respectively.

### **D. Notice on formatting**

- 1. In this document, certain phrases, words, and sentences may be worded in a manner which do not apply to their common English meanings these include, but are not limited to:
  - a) Discord Snowflake(s): An unique identifier which is used to identify almost all components in Discord (Users, Messages, Channels, Servers, Emojis, Roles, and more). They are made using binary encoding of Unix times, process IDs, and incrementation of numbers. A complete breakdown regarding Discord Snowflakes can be found on Discord’s Developer Documentation:  
<https://discord.com/developers/docs/reference#snowflakes>
  - b) Running a slash command: A feature built into the Discord mobile and web app where users can use all their bots by typing a “/” into the chat bar and see all the commands available.
  - c) (Command/Bot) Prefix: Typically 1-2 characters which Discord Bot Developers choose at their discretion for interacting with their bots through Discord. Gahyeon uses the “>” prefix to work.
  - d) Running a prefix command: Another way to use bots within Discord with a prefix (see above bullet point) which is what Gahyeon bot relied

on before Discord's statement which restricted message content to developers.

- e) Joining our support server: Joining a server in Discord is free, and only requires a Discord account. Our support server has 1 extra layer of security which requires members to have a verified email on Discord's platform. (The Gahyeon Bot team does not have access to this data)
- f) Inviting (the/a) bot: A Discord user must willingly click an OAuth URL hosted on Discord's API service. To add any bot to a server they must have the "Manage Server" (see next bullet) permission at the very least. Which must be granted to the user by that server's administrator. After that, the user will have the choice to select which chat/server permissions they want to grant Gahyeon/the bot in their server. The recommended permissions (selected by the bot's developer) are all activated by default, but may be removed at the user's discretion.
- g) Manage Server Permission: A Discord unique permission which is unique to every server a user is in. The permission grants them the ability to "Allow members to change this [current server] server's name, switch regions, add bots to this [current server] server and create and update AutoMod rules" (Discord's explanation of the role as of June 29, 2022)
- h) ">thank": A prefixed command which a user can use to send a user of their choice a thank you message to. They can either send a custom thank you message, or a pre-made message which says "Thank you".  
*Note: The sender, recipient, and Gahyeon Bot must share 1 common Discord server.*
- i) "/thank": The slash command version of the ">thank" command. It serves the same purpose.
- j) ">doinggreat": A prefixed command which allows a user to tell another user that they are doing great. It is intended to be a command to encourage positivity, and the sending user has the option to disclose their username when sending the message. *Note: The sender, recipient, and Gahyeon Bot must share one (1) common Discord server*
- k) "/doinggreat": The slash command version of the ">doinggreat" command. It serves the same purpose.

## II. CCPA and GDPR notice

- A. The Gahyeon Bot Team does comply with CCPA regulations. California residents, by law, have the ability to exercise a request to a business to find out what data is being stored related to them, and request the removal of said data. For more information on the CCPA regulations, please visit <https://oag.ca.gov/privacy/ccpa>.
- B. To request the removal of your data please join our support server (<https://discord.com/invite/w8dmjAMtGd>) and contact CaptainKermit1#1191. We have thirty (30) days to adhere to your data removal request.
- C. In addition, our team also complies with GDPR Privacy Policies. For more official legal information on GDPR practices, please visit <https://gdpr-info.eu/>.

## III. Statements on user data

- 1. What information do we store
  - a. Personally Identifiable Information
    - i. In certain cases, Discord Snowflake user IDs are stored. These cases are strictly limited to the use of our “/thank” and “/doinggreat” commands within Discord.
    - ii. The name of a joined server is temporarily logged to confirm the joining of the server.
  - b. Non-personally identifiable information
    - i. The delta value between servers joined and servers left is indefinitely kept, alongside the timer period for that delta period.
    - ii. Custom IDs created completely randomly are used for our “/thank” and “/doinggreat” commands.
    - iii. The total number of servers Gahyeon bot is in.
- 2. How do we collect information
  - a. Discord Snowflakes user IDs
    - i. Prior to our implementation of slash commands in Discord on July 3rd, 2022, snowflakes for user IDs were collected through a user knowingly running either the “>thank” and “>doinggreat” command in a Discord text-channel. After our implementation of slash commands the data was collected in the same matter, but used the new command infrastructure.

- b. Discord Server Names
    - i. Using Discord's API, when Gahyeon Bot joins a server we will "print" the server name in our hosting server's console for debugging purposes. We can not connect this name to any other data such as an id because we do not access it during the event of joining a server.
  - c. Total number of servers:
    - i. The total number of servers is collected using Discord's API and is only collected every 3 days to post to TopGG. (See "Why do we collect this information?; section d; subsection i)
3. Why do we collect this information?
- a. Discord User ID Snowflakes
    - i. We collect the sender's Discord User ID Snowflake for the purposes of being able to remove their access to the /thank command if they misuse it. We only look into this data if the recipient of the message contacts us through our support server with the custom ID which is linked to the message. Moving forward from this we will restrict access to the command to the violator (sender).
  - b. Custom IDs:
    - i. These custom IDs are created using an open source algorithm developed by our bot developer and can be found publicly available on GitHub. They are collected for the safety of some of our commands where users interact with each other. (see previous bullet point)
  - c. Discord Server Names:
    - i. We only temporarily store Discord Server names because we need to debug the join server event that gets run. Additionally it helps us track growth and prevent any malicious server being joined.
  - d. Total number of servers & delta of joined/left servers:
    - i. For the purposes of promoting Gahyeon bot on TopGG (<https://top.gg/>) we will send the total number of servers which Gahyeon is currently in through their API. TopGG does not receive any other data from this communication, and we only send the total number of servers we are in every 3 days.
    - ii. For purposes of tracking growth with Gahyeon Bot we will save the number of servers joined and left as well as the delta joined/left from

the previous tracking period. This tracking period for the delta is 1 week.

4. How long do we store this information?
  - a. Discord User ID Snowflakes:
    - i. `/thank` and `/doinggreat` command:
      1. We will store these userIDs indefinitely, unless requested by a user to be removed. (Note: With regard to Discord's existing privacy measures we are unable to associate user IDs with any usernames, phone numbers, email addresses, passwords, etc.)
  - b. Custom IDs:
    - i. This data is stored indefinitely as mentioned previously for the safety of some of our commands.
  - c. Total number of servers:
    - i. We store this data indefinitely as mentioned previously for growth tracking.
  - d. Discord Server Names:
    - i. This data has no definite time for being stored, but it is dynamic data; meaning it is guaranteed to be removed from our server completely when it is stopped/restarted/or run out of terminal space.
5. How do we store, use, share and disclose our user's information?
  - a. Discord User ID snowflakes:
    - i. We store this data in text and json files. As mentioned previously we use this data for the purpose of keeping our commands safe from malicious use. Regarding sharing this information, we do not share any of this information with any companies. KaptainKermit1#1191 is the sole person with credentials to view this data.
  - b. Custom IDs:
    - i. This data is stored in text files as well, but has no connection to real user data except the Discord user ID of a user who has used the `/thank` or `/doinggreat` commands. Regarding sharing/disclosing this information, we do not share any of this information with any companies or entities. KaptainKermit1#1191 is the sole person with credentials to view this data.
  - c. Total number of servers / delta in joined to left servers:

- i. This data is stored in json files and the only disclosed information related to this data is the total number of servers Gahyeon Bot is in at the current moment. That sole piece of data is sent to TopGG for the purposes of promoting the bot to other Discord users.
    - ii. Regarding the delta in joined and left servers we do not share this information with any companies or entities. KaptainKermit1#1191 is the sole person with credentials to view this data
  - d. Discord Server Names:
    - i. This data is stored dynamically in our hosting server terminal. Regarding sharing/disclosing this information, we do not share any of it with any companies or entities. KaptainKermit1#1191 is the sole person with credentials to view this data.
- 6. How do we communicate with our users?
  - a. We communicate with our users primarily through our support server. We publish our changelogs in our support server and allow users to communicate directly with us. We encourage users to utilize our ticket system because it offers a high level of security and is automated by our custom ticket service which means no other entities are standing in the middle of these interactions between users and developers/owners.
- 7. How can users request the removal of their data
  - a. Users may request their data to be removed in our support server by opening a “Data Concern” ticket. We will have 30 days to comply with any requests to remove data stored about a user. Additionally, users may Direct Message (DM) KaptainKermit1#1191, but we highly recommend opening a ticket for security and faster responses.

#### **IV. Closure**

- A. We reserve the right to modify this privacy policy at any time. If changes are made to this privacy policy, we will try to notify you 48 hours before they are put in effect.
- B. If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact KaptainKermit1#1191 in our support server (<https://discord.com/invite/w8dmjAMtGd>)