Project name:	Work package title:
brillianCRM	Testing

Work package description:

After the implementation of the CRM System in the test environment, testing can help to test the system regarding usability, errors, functionalities and performance. One department will test the system. As this is a very important process in the project execution it is very important to choose motivated and competent users and IT specialist for testing.

Moreover, it is also possible to include customers into the testing phase to test not only the internal function of the CRM-System but also the external function. All conspicuous feature and recommendations have to be documented properly to ensure subsequently further adjustments in cooperation with the supplier.

Aim of work package:

- To get feedback on usability, errors, functionalities and performance

Prerequisites:	Successor:
Implementation (test environment)	Implementation (live system)

Duration:	Effort in man days (MD):
10 days	70 MD

Responsible person(s):

Project Assistant, 4 Consultants, 2 IT Specialists

Additional information: