



The Project Management Game – how brilliant are you?

Project name: brilliantCRM	Work package title: Pilot Running
Work package description: <p>After the creation of the prerequisites for the implementation of the CRM System, the pilot phase can help to test the system regarding usability, errors, functionalities and performance. In pilot running the CRM System is implemented on the test environment and users can test on the system. As this is a very important process step in the project execution, it is very important to choose a department with motivated and competent employees for testing.</p> <p>Moreover, it is also possible to include customers into the testing phase to test not only the internal function of the CRM-System but also the external function. All conspicuous features and recommendations have to be documented properly to ensure further adjustments in cooperation with the supplier.</p> <p>For a successful pilot phase it is needed to:</p> <ul style="list-style-type: none">• Determine the period for testing• Distribute responsibilities• Conduct reporting• Analyze the information• Check the information according to the requirements specification	
Aim of work package: <ul style="list-style-type: none">- To get feedback on usability, fault/error, functionalities and performance	
Prerequisites: Installation of the IT Infrastructure	Successor: Implementation (live system)
Duration: 22 days	Effort in man days (MD): 198 MD



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Responsible person(s):

Project Manager, Project Assistant, 5 Consultants, 2 IT Specialists

Additional information: