Project name:	Work package title:
brillianCRM	1.6 Determination Mobile Devices

Work package description:

In the planning phase it is necessary to determine on which devices the CRM system should work. As sales employees are travelling a lot to customers, it can be very helpful to access the customer relevant data on mobile, tablet, and laptop devices.

Moreover, attention has to be paid to the trend "bring your own device," which allows employees to use personally owned mobile devices for their work with access to privileged company information and applications.

Aim of work package:

To determine where the CRM system is needed.

- PC
- Laptop
- Mobile
- Personal digital assistant (PDA)

Predecessor:	Successor:
Scheduling	None
Duration:	Effort in man days (MD):
5 days	8 MD

Responsible person(s):

 $Project\ assistant,\ 2\ consultants,\ IT\ specialist$

Additional information: