



The Project Management Game – how brilliant are you?

Project name: brilliantCRM	Work package title: Roll-Out
Work package description: <p>During the roll-out, access to the CRM system is now expanded to the whole company. All affected employees are now involved. As all departments are affected by the Roll-Out it is recommended to use a departmentally procedure. Moreover, it is important to customize all authorities in order to provide extra functionality those employees who need them.</p> <p>For a successful Roll-Out the following procedure should be used:</p> <ul style="list-style-type: none">• Provision of functionality to the remaining users• Training• Intensive assistance for users• Documentation of problems• Analysis of the information and problem solving	
Aim of work package: <ul style="list-style-type: none">- Adoption of the live operation after a successful pilot running in the whole company	
Prerequisites: Pilot running	Successor: Utilization of the CRM System
Duration: 6 days	Effort in man days (MD): 42 MD
Responsible person(s): <u>Project Manager</u> , Project Assistant, 4 IT Specialists, 1 Consultant	
Additional information:	