



# The Project Management Game – how brilliant are you?

<b>Project name:</b> brilliantCRM	<b>Work package title:</b> 3.2.2 Testing
<b>Work package description:</b> <p>After the implementation of the CRM system in the test environment, testing can help to test the system regarding usability, errors, functionalities and performance. One department will test the system. As this is a very important process in the project execution, it is very important to choose motivated and competent users and IT specialists for testing.</p> <p>Moreover, it is also possible to include customers into the testing phase to test not only the internal function of the CRM system but also the external functions. All conspicuous features as well as the recommendations have to be documented properly to ensure subsequent further adjustments in cooperation with the supplier.</p>	
<b>Aim of work package:</b> <ul style="list-style-type: none"><li>- To get feedback on usability, errors, functionalities and performance</li></ul>	
<b>Predecessor:</b> Implementation (test environment)	<b>Successor:</b> Implementation (live system)
<b>Duration:</b> 10 days	<b>Effort in man days (MD):</b> 70 MD
<b>Responsible person(s):</b> Project assistant, 4 consultants, 2 IT specialists	
<b>Additional information:</b>	