Project name:	Work package title:
brillianCRM	Determination Mobile Devices

## Work package description:

In the planning phase it is necessary to determine on which devices the CRM System should work.

As Sales employees are travelling a lot to customers it can be very helpful to access the customer relevant data on devices like mobile, tablet and laptop.

Moreover, attention has to be paid on the trend "Bring your own device" which allows employees to use personally owned mobile devices for their work with access to privileged company information and applications.

## Aim of work package:

To determine where the CRM System is needed.

- PC
- Laptop
- Mobile
- Personal Digital Assistant (PDA)

Prerequisites:	Successor:
Detailed Time Planning	Change Management
Duration:	Effort in Man Days (MD):
2 days	8 MD

## Responsible person(s):

Project Assistant, 2 Consultants, IT Specialist

## Additional information: