Project name:	Work package title:
brillianCRM	3.2.1 Implementation (test environment)
Work package description:	
The CRM system is implemented into the testing environment to test the system regarding usability, error,	
functionalities, compatibility with other systems and performance. This includes three steps:	
Installation: The CRM software is installed on the hardware component of the company.	
Integration: The CRM software is integrated into the existing system landscape	
Customizing: The CRM software is customized according to individual requirements.	
Aim of work package:	
- Use the test environment to find discrepancies	
Predecessor:	Successor:
Pilot running	Testing
Duration:	Effort in man days (MD):
12 days	108 MD
Responsible person(s):	
5 consultants, 2 IT specialists	
Additional information:	