Project name:	Work package title:
brillianCRM	2.1 Requirements Specification

## Work package description:

The requirements specification is an essential task that has to be performed at the beginning of a CRM project. It aims to identify all functional and non-functional requirements to be implemented in the CRM system. This gives the project manager an overview of all requirements. The next task would be to limit all requirements to the project scope and prioritize each requirement.

## Aim of work package:

- Definition of functional and non functional requirements the CRM software has to have
- Categorization of functional requirements in different groups

Predecessor:	Successors:
Define responsibilities	Preliminary budget estimations, milestone planning
Duration:	Effort in man days (MD):
5 days	5 MD

## Responsible person(s):

Project manager

## Additional information:

The identification of requirements can be performed in form of a workshop.