



The Project Management Game – how brilliant are you?

Project name: brilliantCRM	Work package title: 2.1.6 Change Management
Work package description: <p>The implementation of new software often results in resistance. Therefore change management is essential to resistance against the software and work on a successful software implementation. It is supposed to influence user attitudes towards a system. The involvement and motivation of the employees is an essential part in change management.</p>	
Aim of work package: <ul style="list-style-type: none">- Eliminate any user resistance towards the new system- Involve employees into the CRM project	
Predecessor: Determination of mobile devices	Successor: Actual state analysis
Duration: 22 days	Effort in man days (MD): 198 MD
Responsible person(s): 6 consultants, 3 IT specialists	
Additional information:	