The Project Management Game – how brilliant are you?

Project name:	Work package title:
brillianCRM	3.3.3 Roll-Out

Work package description:

During the roll-out, access to the CRM system is now expanded to the whole company. All affected employees are now involved. As all departments are affected by the roll-out, it is recommended to use a departmental procedure. Moreover, it is important to customize authorization in order to provide extra functionality to the employees who need it.

For a successful roll-out the following procedure should be used:

- Provision of functionality to the remaining users
- Training
- Intensive assistance for users
- Documentation of problems
- Analysis of the information and problem solving

Aim of work package:

- Adoption of the live operation after a successful pilot running in the whole company

Predecessor:	Successor:
Training	Approval

Duration:	Effort in man days (MD):
6 days	42 MD

Responsible person(s):

Project manager, project assistant, 4 IT specialists, 1 consultant

Additional information: