



The Project Management Game – how brilliant are you?

Project name: brilliantCRM	Work package title: Process Analysis
Work package description: The process analysis takes a closer look at (a) master data that is involved in the processes (b) persons that execute that process and (c) the sequence of the process itself. It serves to be able to find strengths and weaknesses of the process and also to compare and benchmark the process to other processes. Furthermore, it can serve as a documentation for the company.	
Aim of work package: <ul style="list-style-type: none">- Process sequence, master data, involved resources- Basis for comparisons- Basis for process improvements	
Predecessor: Kick-Off Meeting	Successor: Process adaption
Duration: 4 days	Effort in man days (MD): 18 MD
Responsible person(s): 3 Consultants and 3 IT Specialist	
Additional information:	