Daks Marlon Tancredo

Frontend Developer, London

CONTACT LINKS
Portfolio: MarlonCV
GitHub: MarlonTancredo
(44) 07907-497436
marlon_tancredo@hotmail.com

PROFILE

Passionate about video games, I am a **highly motivated Frontend developer** and **problem solver**. With hands-on experience in various JavaScript tools, including **React JS** and **TypeScript**, I am actively seeking a Frontend role that allows me to further enhance my development skills and knowledge.

CORE SKILLS

WordPress

HTML

CSS

Javascript

GIT/Github

Typescript

React JS

Node JS

JEST

Styled components

Tailwind

EXPERIENCE

Santa Nata, UK—Team supervisor

12/2019 - current

Website: Santa Nata

At **Santa Nata**, I held the responsibility of providing **training** and **managing** the team to deliver **exceptional customer service**. My main objectives included:

Main goals were:

- **Training Staff:** Ensuring that the team was well-prepared to offer top-notch customer service.
- **Santa Nata Wordpress Website Updates:** I diligently updated the **WordPress website** with fresh content, incorporating new themes, plugins, and additional functionalities.
- **POS System:** Staying up-to-date with the usage of the Point of Sale (POS) system.
- **Upselling Strategies:** Developing effective strategies for upselling.
- **Timesheet Management:** Overseeing the staff team's time sheets.
- **Inventory Management:** Handling and maintaining the store's stock.
- **Problem Solving:** Addressing any challenges that arose.

EDUCATION

06/2023 - 09/2023

Tech Returners program, UK
Software Engineer

11/2022 - 04/2023

HyperionDev course, UK—**Web development**

LANGUAGES

Portuguese, English, Italian

Kaleyra, Italy—Frontend developer-Remote

11/2021 – 03/2022

Website: [Kaleyra](#)

While at **Kaleyra**, I had the opportunity to put my programming skills to the test by working on a project called **Kaleyra Video**. My primary task involved collaborating with the **front-end team** to develop a new **dashboard**.

Main goals were:

- **Implement New Components:** I adhere to the best practices of clean code while creating new components.
- **Code Review and Feedback:** I actively participate in daily meetings for code reviews, welcoming constructive feedback.
- **Unit Testing with JEST:** I ensure the reliability of React components by implementing unit tests using the Jest library and React Testing Library.
- **Cross-Browser Compatibility and Accessibility:** My focus extends beyond functionality. I also prioritize cross-browser compatibility, consistent user experience, and accessibility.

Useall, Brazil—Frontend developer

11/2018 – 10/2019

Website: [Useall](#)

As a **front-end developer** at **Useall**, I contributed to the **IZY software**, creating user interfaces using JavaScript, HTML, and CSS. My work focused on enabling efficient management of **stocks**, **costs**, and **profits** for small and medium-sized businesses.

Main goals were:

- **User-Friendly Interfaces:** I design interfaces using **JavaScript, HTML and CSS** prioritizing **clean code**, adhere to **accessibility principles**, and ensure **responsive design**.
- **Software Maintenance and Bug Fixing:** I actively engage in software maintenance, promptly addressing any bugs that arise.
- **Performance Optimization:** I analyze problems thoroughly to identify the most effective solutions for improving software performance.
- **Documentation:** I meticulously create well-organized documentation for both pages and software components.
- **Collaboration with The Backend Team:** I work closely with the backend team, consuming APIs developed in **C#** to build robust frontend applications.

Mega Maquinas, Brazil—IT Specialist

03/2013 – 03/2018

Website: [Mega Maquinas](#)

At **Mega Máquinas**, I was part of a dedicated team of three individuals responsible for **training company staff and customers** in the use of software provided by our suppliers. During this period, I worked extensively with well-known software applications such as **AutoCAD** and **CorelDRAW**, providing training and support.

Main goals were:

- **Training and Support:** I provide comprehensive training to both company staff and customers, ensuring they are proficient in using the software.
- **Customer Assistance:** I actively support customers and staff by promptly addressing any questions or concerns related to the software.
- **Continuous Learning:** I stay up-to-date with software usage by participating in courses provided by our suppliers.
- **Feedback Collection:** I organize calls and meetings to gather valuable feedback from customers, which helps enhance our software offerings.
- **Documentation and Localization:** I meticulously write documentation and translate it into Portuguese, making software usage clear and accessible.
- **Video Tutorials:** I create informative video tutorials demonstrating how to effectively use the software.