

# Marlyssa D. Boucher

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## Summary

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Highly motivated and detail-oriented coding student with strong customer service, communication, and problem solving skills. Seeking opportunities in a software programming or web development role. Willing to travel as required.

## Education

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Lubbock Coding Academy, Lubbock, TX  
C# .NET Development

Expected graduation: May 2020

Texas Tech University, Lubbock, TX  
Bachelor of Science, Multidisciplinary Studies

Graduation date: December 2017  
GPA: 3.28

## Experience

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Geek Squad, Lubbock, TX  
Consultation Agent

September 2018 - Present

- Initial computer diagnostics and troubleshooting hardware/software problems
- Installing software, modifying and repairing hardware, and resolving technical issues
- Recommending technology solutions according to the needs and preferences of the client
- Educating clients on multiple aspects of technology in terms that can be easily understood

EarlyCode, Lubbock, TX  
Lead Teacher

September 2019 - February 2020

- Guiding students through the development, creation, and deployment of a business website
- Instructing students on the basics of HTML, CSS, and JavaScript
- Developing and leading engaging lessons while assessing student comprehension and progress
- Establish classroom routines and procedures to provide structure and order

## Additional Experience

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Lubbock Coding Academy, Lubbock, TX, Tutor

February 2020 - Present

Alamo Drafthouse Cinemas, Lubbock, TX, Support Lead and Trainer

April 2014 - February 2019

## Skills

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|--|---|---|
| • Most familiar with HTML, CSS, and C#         | • Dabbled in JavaScript and SQLite                  | • Basic software design and debugging abilities |
| • Have experience in C# .NET, C++, and Angular | • Experienced with source control tools such as Git | • Knowledgeable in macOS and Windows systems    |

## Honors & Awards

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Dean's Honor List

Fannie Pillow Student Teaching Scholarship

Willard M. Kirkpatrick Family Scholarship