Question Answering and Chatbots

0th Practical exercise

Aleksandr Perevalov

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October 6, 2021

Hochschule Anhalt

Anhalt University of Applied Sciences

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Intention, Desired Outcome, Agenda, Roles, Rules and Time (I DO ARRT)

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- **Time:** Two exercises (one per sub-group). Every week. Break after 45 min. Deadline for the all assignments – 22nd December.

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Main item in my bio: Participant of QA and Chatbots WiSe 19/20

What about you?
Please, introduce yourself, technical background, skills, interests, working/learning experience.

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- Project – main thing in the course. Done within teams.

Any questions before we start?

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Technologies:

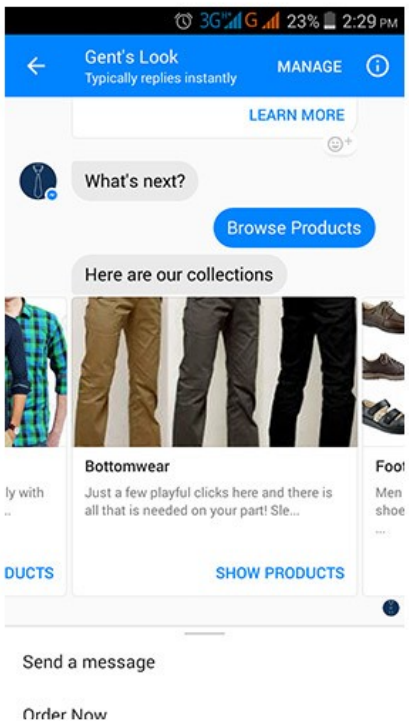
- Programming + Web knowledge;
- DBMS + Triplestores (RDF, SPARQL);
- NLP Tools (NLTK, spaCy, Gensim, StanfordNLP ...);
- Basic Linux skills;
- Docker;
- GitLab (https://gitlab.hs-anhalt.de);
- ML/DL stack (Pandas, NumPy, Sklearn, Tensorflow ...).

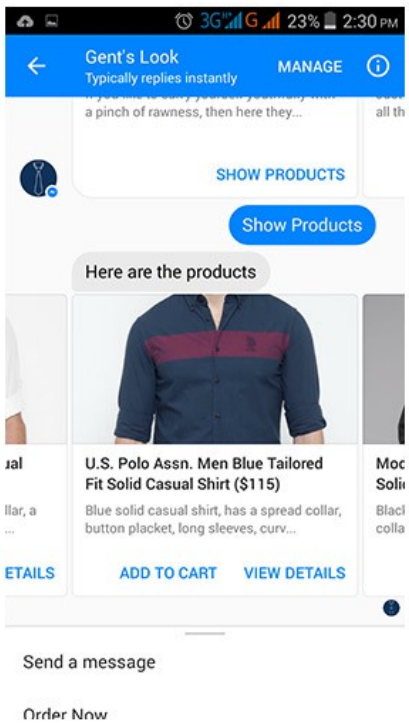
Usage of QA and Chatbots

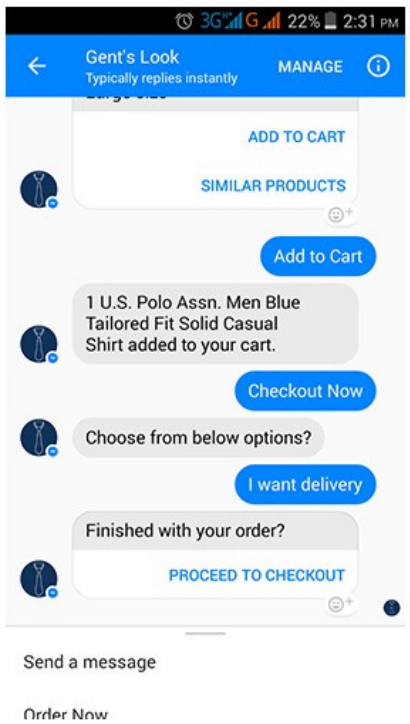
What do you know about application of QA and Chatbots?

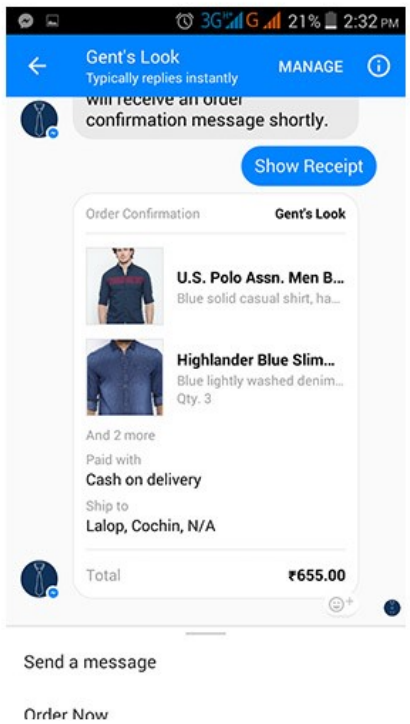
Usage of QA and Chatbots

Chatbots for eCommerce



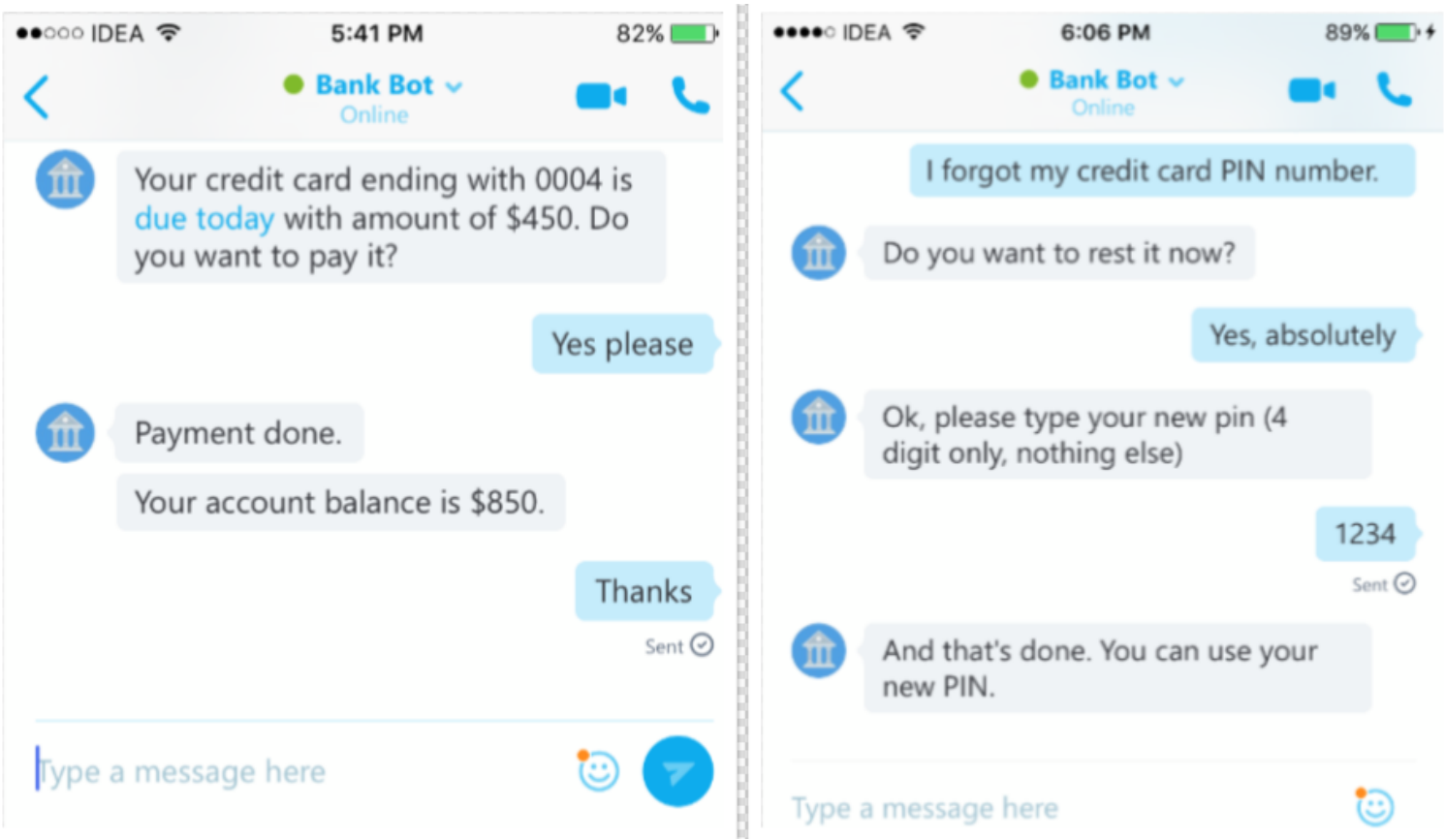






Usage of QA and Chatbots

Chatbots for Banks



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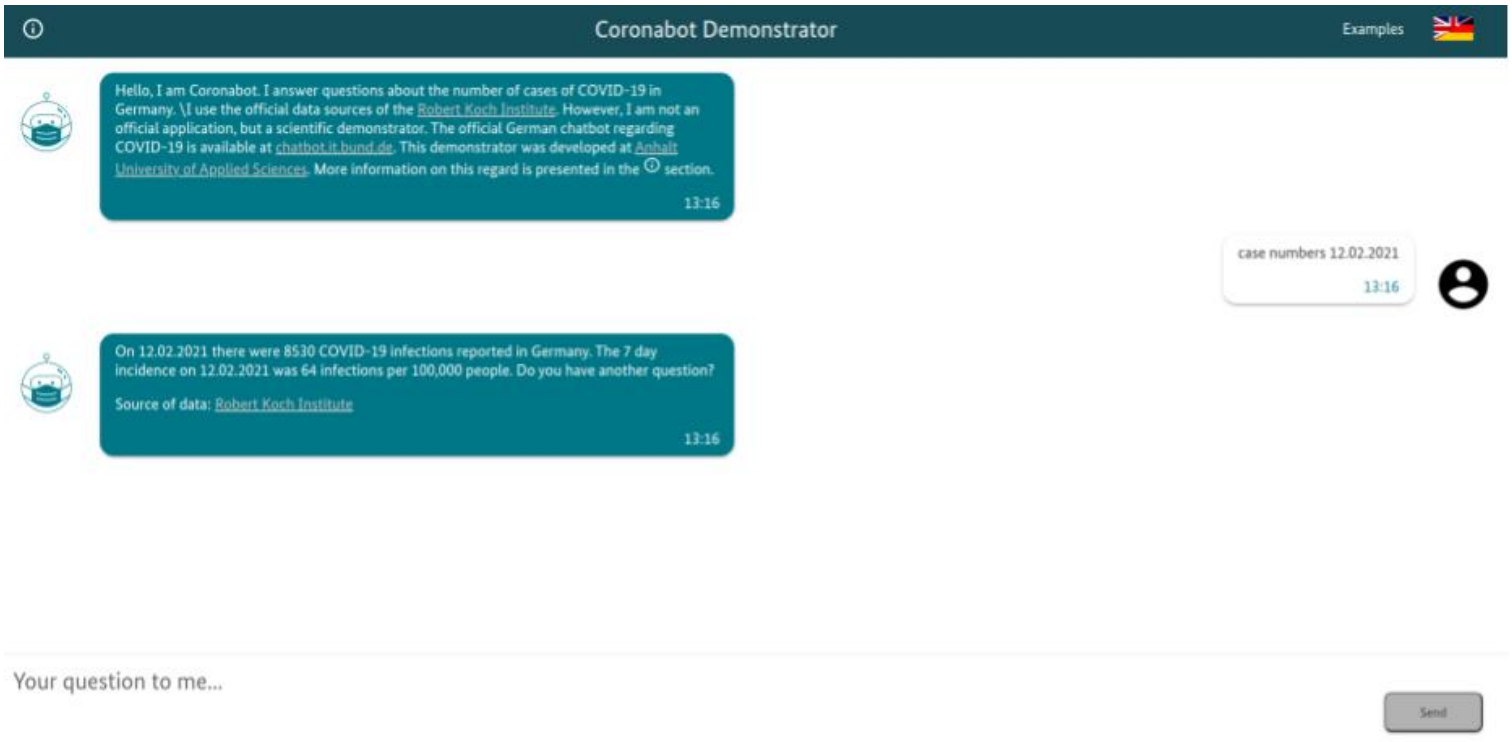
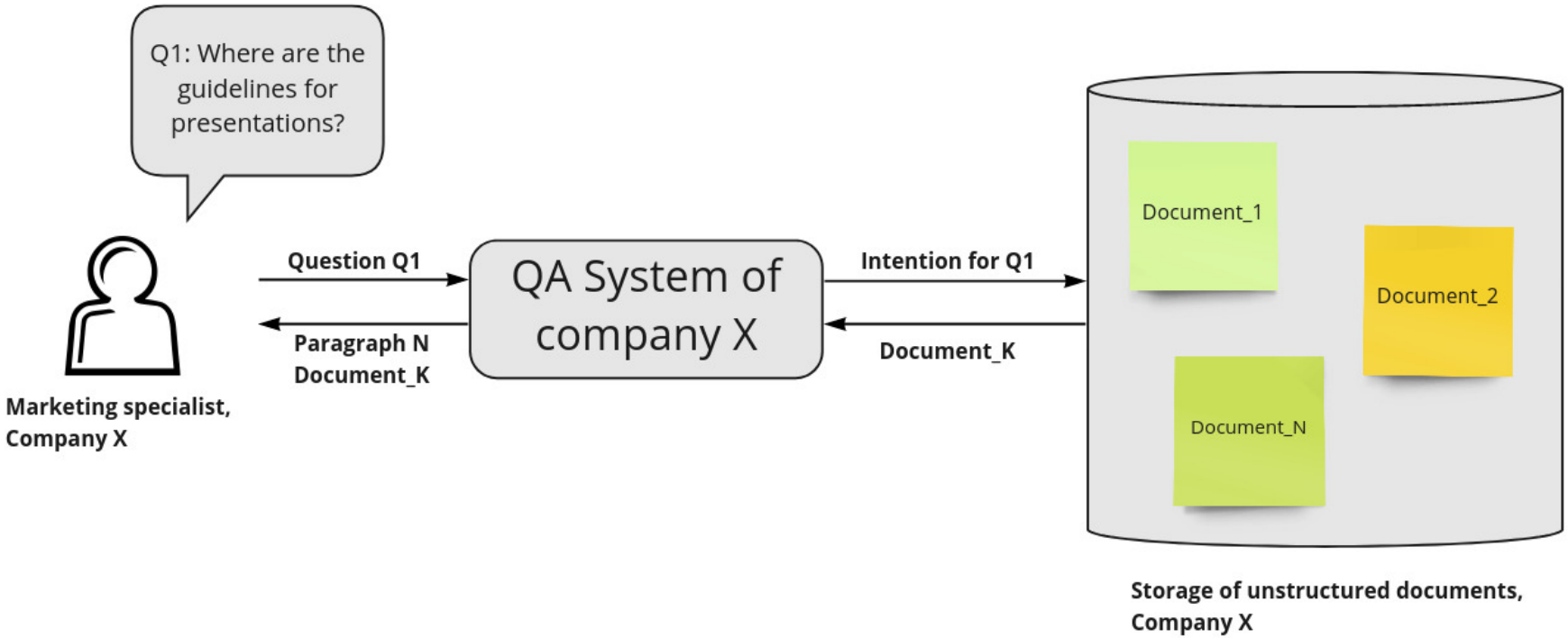
Chatbots for the Government



http://coronabot.ins.hs-anhalt.de – Joint project of our course & ITZBund

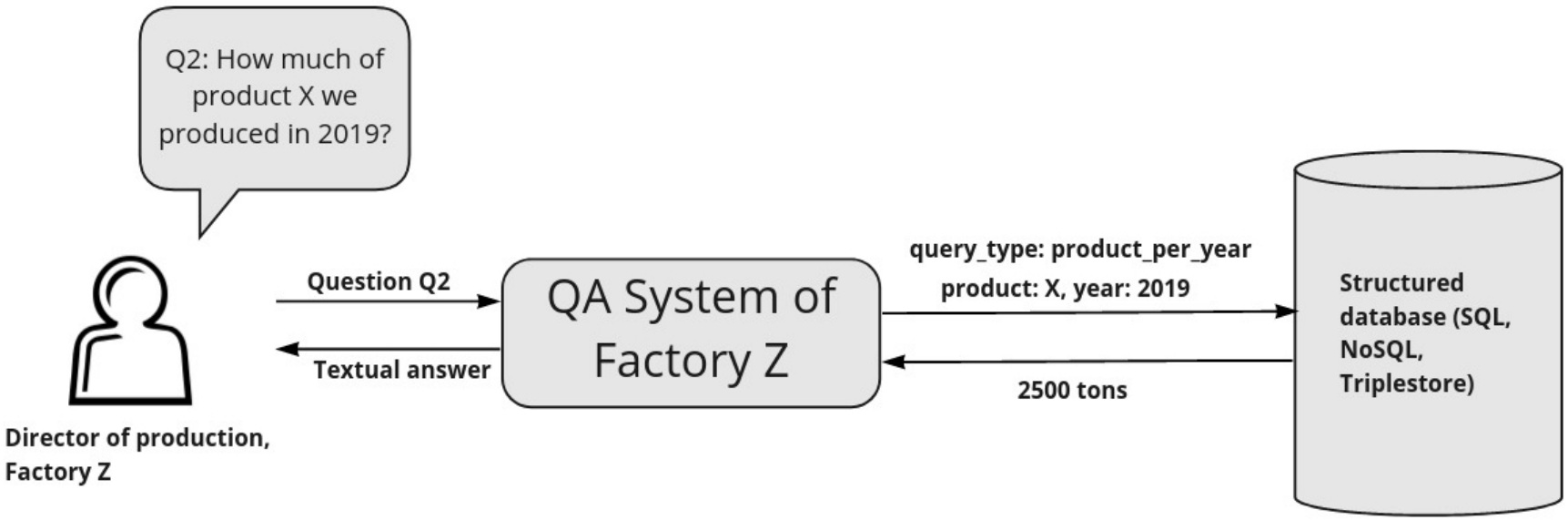
Usage of QA and Chatbots

Information Retrieval-based Question Answering



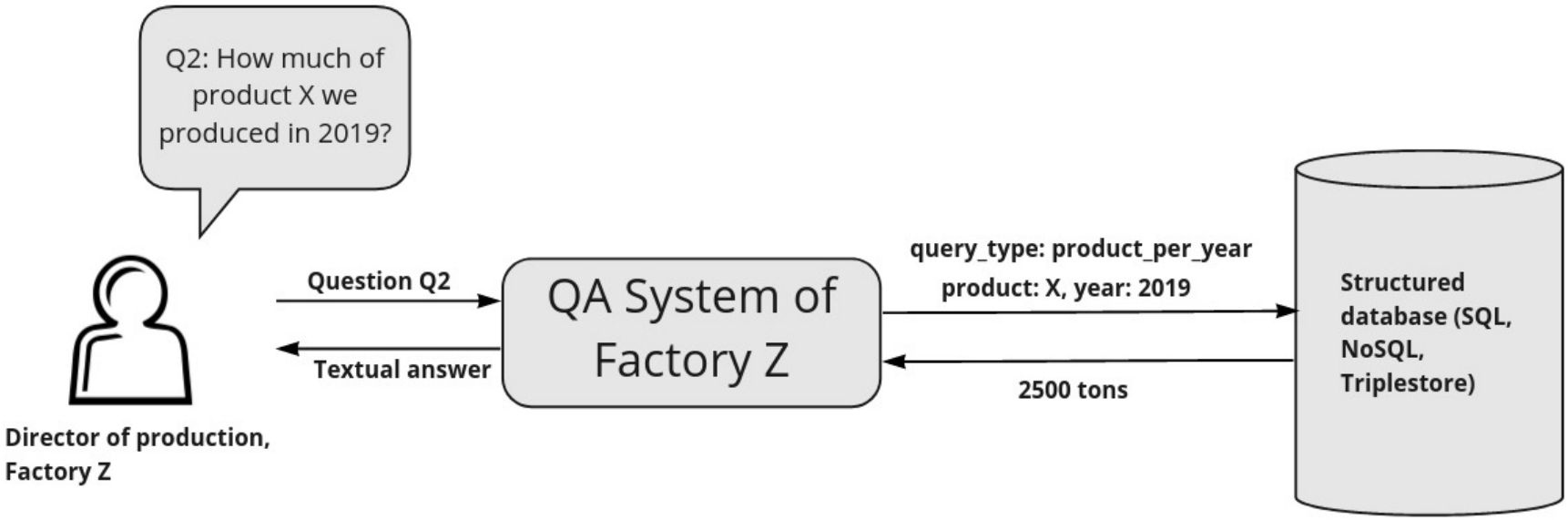
Usage of QA and Chatbots

Database/Knowledge Base-based Question Answering



What are the differences between a Chatbot and a QA system?

How would you design your own QA system?



- In groups, define an easy algorithm for a QA system or a Chatbot (define several use cases-questions) – **Draw a sketch**.
- Finish "Skills entrance testing" on Moodle.

Key points:

- Finish today's tasks (survey & sketch) and submit via Moodle;
- The next (1st) assignment will be announced by the end of this week;
- On the next week we discuss the content;
- The deadline for the 1st assignment is **the week after the next one** (20th October).