



RETIREE PERSONAL AFFAIRS LOG



Photo: during RIMPAC 2018, 9Jul2018 - Navy News Service

**RETIRED ACTIVITIES OFFICE
Military and Family Support Center
4827 Bougainville Drive, Room 226
Honolulu, Hawaii 96818
(808) 474-0032**

PERSONAL AFFAIRS LOG

How much does your spouse or other family members know about your personal affairs? Emergencies due to your absence from home, illness, disability, or death can cause personal and financial difficulties if you have not provided your spouse or family with the necessary information. Keep in mind that retired pay terminates at the time of a retiree's death. There is no form of compensation or pension automatically paid to survivors. Survivors must be prepared to file proper claims to receive entitlements.

It is absolutely critical that the retiree's spouse know his or her status insofar as survivor benefits are concerned. Far too many surviving spouses contact the Retired Activities Office and ask why she or he didn't continue to receive the retiree's retirement check after the retiree has passed away or why the survivor has to return any military retired pay that was sent to the retiree's account before the retiree's death was reported. Typically, the widow or widower in these cases expected that she or he would continue to receive the retiree's retirement check.

People are concerned with the future well being of their family members, but many have not taken the time to put their personal affairs in order. No one likes to think about his or her own death, but only an unwise person neglects to prepare their loved ones for the future.

DOCUMENTS TO GATHER AND SAFEGUARD

It is a retiree's obligation to prepare his or her spouse for the future and the unforeseen by gathering important documents and providing practical instructions that will be needed during difficult times. As important as collecting important documents is, placing them in a safe place that is known and accessible to the surviving spouse, the executor of the retiree's will, and possibly others such as certain specific family members, is just as important.

While not all inclusive, the following is an example list of such documents:

- ☐ Report(s) of transfer or discharge, DD Form 214
- ☐ Discharge certificate(s)
- ☐ Retirement orders
- ☐ Marriage license
- ☐ Divorce papers
- ☐ Birth certificates of immediate family

- ☐ Adoption papers
- ☐ Naturalization papers
- ☐ Death certificates
- ☐ Retiree Account Statement (from Defense Finance and Accounting Service)
- ☐ Survivor Benefit Plan (SBP) program documentation (military/Civil Service/Federal Employee programs as applicable)
- ☐ Location of annuity plans
- ☐ Wills/Living Wills/Health Directives/Springing Powers of Attorney (everyone's)
- ☐ General and/or Limited Powers of Attorney (everyone's as appropriate and/or necessary)
- ☐ Trust documents
- ☐ Insurance policies
- ☐ Deeds to properties
- ☐ Motor vehicle ownership and current registration papers
- ☐ Location of bank accounts and "transfer upon death" designated bank accounts
- ☐ Location of safe deposit boxes, access keys, and bank notification of who has access.
- ☐ Location of income tax returns (everyone's)

RETIREE ACCOUNT STATEMENT

All spouses of retirees should be aware that a "Retiree Account Statement" from the Defense Finance and Accounting Service (DFAS) is prepared and available monthly to each retiree electronically (online via **myPay** account) and by mail (if not stopped) as changes to retired pay occur.

Changes include COLA, tax withholding, survivor benefit plan deductions, allotments for VGLI / Tricare / Dental plans / etc., and any court ordered deductions just to name a few.

The bottom front of the statement indicates among other things that a Survivor Benefit Plan (SBP) or Former Spouse Survivor Benefit Plan (FSSBP) is in effect, the birth date of the beneficiary, the base amount the annuity is based on, and the annuity to be paid in the event of the death of the retiree.

The reverse of the Retiree Account Statement indicates the person designated as the beneficiary for unpaid pay upon the death of the retiree (referred to Arrears of Pay). Make sure to check these items out.

OTHER IMPORTANT ITEMS TO REVIEW

It is very important to ensure that both the retiree and his or her spouse have **up-to-date wills**. Also check existing **life insurance** policies, annuities, **bank accounts**, etc., to ensure all are up-to-date for designated beneficiaries. These items in retiree planning are often overlooked. The consequence is that the retiree's or widow(er)'s estate is not distributed in accordance with their desires.

The cost of a **funeral** can be anywhere between \$3,000.00 and \$15,000.00 and possibly more. An unexpected death many times places an extreme financial hardship on the family when life insurance is not in place. Please ensure that ALL family members have at least enough life insurance to cover funeral expenses.

It is strongly recommended that, as a military retiree or spouse, you force yourself to find the time to get your personal affairs in order. Your survivors will be thankful that you were thoughtful enough to take care of this very important matter.

Military retirees should make sure that their family members are aware that they can contact the Retired Activities Office (RAO) at Joint Base Pearl Harbor-Hickam for information and assistance in applying for benefits and entitlements in the event of the retiree's death or serious illness.

The "Retiree Personal Affairs Log" contained in the following pages is, when filled in by you or your spouse (separate copies are recommended), your repository of needed information on your personal and financial affairs. Additional copies of this checklist are available at the RAO to assist you in getting your personal affairs in order. Or make copies at your local business products or shipping store.

The telephone number for the Retired Activities Office is 808-474-0032. Retirees and family members can also submit comments, questions and requests for assistance through the Military and Family Support Center website: MFSCHawaii@navy.mil. The site is monitored daily by MFSC staff.

DURING THE COVID-19 PANDEMIC THE OFFICE WILL REMAIN CLOSED FOR WALK-IN MEETINGS. PLEASE LEAVE PHONE MAIL MESSAGES AT THE OFFICE TELEPHONE NUMBER OR SEND MESSAGES TO THE MFSC WEBSITE. WE WILL RESPOND AS SOON AS WE CAN.

This document was originally prepared in 2005 by RADM C. Bruce Smith, SC, USN-Ret, then Director of the Pearl Harbor Retired Activities Office from a similar document prepared by Mr. Robert Hurley, then Director of the Retired Activities Office, Kings Bay, Georgia.

RETIREE PERSONAL AFFAIRS LOG

RETIREE OR SPOUSE

(SEPARATE LOGS RECOMMENDED FOR RETIREE AND SPOUSE)

Name (full name): _____

PERSONAL INFORMATION

1. Date of Birth: _____ Place of Birth: _____

2. Home Address: _____

3. Telephone Number(s):

Home Telephone: _____

Mobile / Cellphone: _____

Other: _____

4. Social Media Addresses / Identifiers (as you may want to identify):

Email Addresses(s): _____

Other: _____

5. Birth Certificate Location: _____

6. Naturalization Certification location and Number and Name prior to Naturalization (if applicable):

Social Security Card location and Number:

8. DoD ID Number: _____

9. DoD Benefits Number: _____

(The DoD Benefits Number is found on the reverse of both retiree and dependent ID cards, top row.)

10. Religion: _____ Church: _____

11. Name changes and location of court judgments concerning (if applicable) (not including naturalization and / or marriage): _____

MARRIAGE(S)

Current

1. Spouse's Name: _____
2. Place and Date of Marriage: _____
3. Marriage Certificate location: _____
4. Society Security Card location and Number: _____

5. DoD ID Number: _____
6. DoD Benefits Number: _____
7. Date of Birth: _____ Place of Birth: _____
8. Birth Certificate location: _____
9. Naturalization Certificate location and Number (if applicable): _____

Previous (use "NOTES" pages at rear to continue recording information as needed)

1. Number of Previous Marriage(s) of Service Member or Spouse (if applicable-whomever is filling out the log: _____
2. Name of Previous / Former Spouse: _____
Ended by (death, divorce, etc.): _____ Date: _____
Social Security number: _____
(if needed for alimony / child support tax returns as applicable)
Address of former spouse: _____

(if needed for anything-indicate need)

Divorce / Annulment court papers location (as applicable-ALWAYS RETAIN) (specify who and where): _____

Alimony and/or Child Support (as applicable) and details (specify when start and end dates and circumstances): _____

Former Spouse Survivor Protection Plan (FSSPP) in force (as applicable) and details:

PARENTS (AGAIN, SEPARATE LOGS RECOMMENDED FOR RETIREE AND SPOUSE)

1. Father: _____

Place & Date of Birth: _____

Date of Death (as appropriate): _____

Current Address (as appropriate): _____

Telephone & Email Address (as appropriate): _____

Social Security Number & Card location (as appropriate): _____

Birth Certificate location (as appropriate): _____

2. Mother: _____

Place & Date of Birth: _____

Date of Death (as appropriate): _____

Current Address (as appropriate): _____

Telephone & Email Address (as appropriate): _____

Social Security Number & Card location (as appropriate): _____

Birth Certificate location (as appropriate): _____

CHILDREN (use "NOTES" pages at rear to continue recording information as needed)

1. Name: _____ **Date of Birth:** _____

Current Address: _____

Telephone & Email Address: _____

Social Security Number & Card Location (as appropriate): _____

Birth Certificate Location (as appropriate): _____

2. Name: _____ **Date of Birth:** _____

Current Address: _____

Telephone & Email Address: _____

Social Security Number & Card Location (as appropriate): _____

Birth Certificate Location (as appropriate): _____

3. Name: _____ **Date of Birth:** _____

Current Address: _____

Telephone & Email Address: _____

Social Security Number & Card Location (as appropriate): _____

Birth Certificate Location (as appropriate): _____

MILITARY INFORMATION & PAY FILE OF RETIRED SERVICE MEMBER

(AS APPLICABLE - use "NOTES" page to continue recording information as needed)

1. Rank/Rate/Grade: _____ Branch of Service: _____

2. Service Number / Social Security Number / DoD Number (all applicable): _____

3. Dates of Service (Active and Reserve):

4. Date of Retirement (active duty): _____

5. Gray Area as applicable:

Date of Transfer to Reserve Retired: _____

Date eligible for Transfer to Reserve Retired with Pay: _____

Date Actually Transferred to Reserve Retired with Pay: _____

6. **DD Form 214 location** (all as applicable): _____

7. Retirement Orders, Fleet Reserve Transfer Orders, Retirement Certificate(s), and all other papers concerning establishment of DFAS retiree pay account. For Gray Area members-the Reserve Eligibility for Transfer to Reserve Retired with Pay Letter (commonly called a 20 year letter--
location(s) of all:

Note for Gray Area reservists: When you transfer to Reserve Retired status, make sure you obtain an official recording from your services' reserve personnel center detailing all your earned retirement points detailed by anniversary year and make sure to verify it **SEVERAL YEARS** before you apply for retirement with pay.

8. Retiree Account Statements (RAS) **location** (received from Defense Finance and Accounting Service (DFAS) for all members receiving retired / retainer pay): _____

9. Survivor Benefit Plan (SBP) elected at military service retirement?

YES /___/ - NO /___/; if YES, Spouse only /___/ - or - With Minor Children /___/

Specify Beneficiary(ies): _____

10. Arrears of Pay (for military retired pay) beneficiary designate listed on RAS?

YES /___/ - NO /___/; if not, why not?: _____

Specify Beneficiary: _____

11. Conversion of SGLI to participation in Veterans Group Life Insurance (VGLI)?

YES /___/ - NO /___/; if YES, is beneficiary on file with Office of Serviceman's Group Life Insurance (OSGLI) up to date? If not, why not?: _____

Specify Beneficiary: _____

BANK / CREDIT UNION ACCOUNTS (use "NOTES" page to continue information as needed)

Financial Institutions, Addresses, Account Types, Account Numbers, Transfer Upon Death designations, Points-of-Contact & Phone Numbers, location of files:

LIFE INSURANCE (use "NOTES" page at rear to continue recording information as needed)

Companies, Addresses, Types of Insurance, Policy Numbers, Amounts of Coverage, Principal, Beneficiary, Points-of-Contact, Phone Numbers, Location of Policies:

HOME & MOTOR VEHICLE INSURANCE (use "NOTES" page as needed)

1. **Home, Condo, or Renters Insurance**, Address, Policy Number, Point-of-Contact, Phone Number, Location of Policy: _____

2. **Motor Vehicle Insurance**, Address, Policy Number, Point-of-Contact, Phone Number, Location of Policies: _____

3. **Other Personal Property Insurance (boats, trailers, etc.)** Addresses, Policy Numbers, Points-of-Contact, Phone Numbers, Location of Policies: _____

4. Other **Real Property Insurance** to be detailed in Property Ownership section,
Notes: _____

CREDIT CARD ACCOUNTS (use "NOTES" page to continue as needed)

Types of Cards (Visa, MC, AmEx, etc.), Financial Institutions, Addresses, Account Numbers, Points-of-Contact & Phone Numbers, location of files: _____

INCOME TAX FILES (use "NOTES" page to continue as needed)

(AGAIN, SEPARATE LOGS ARE RECOMMENDED FOR RETIREE AND SPOUSE)

Location of copies of ALL tax returns and related paperwork for at least the past three years (maybe up to seven depending):

CIVILIAN EMPLOYMENT / RETIREMENT PLANS

(AGAIN, SEPARATE LOGS ARE RECOMMENDED FOR RETIREE AND SPOUSE)

(use "NOTES" pages at rear to continue recording information as needed)

Public/Private Sector Employment (or contract) & most recent position: _____

Personnel Office(s) & Telephone Number(s): _____

Beneficiary(ies) of all unpaid income:

Identify all sources of civilian earned employment retirement income/participation in retirement and/or survivor benefit plans: 401(k), IRA, etc. Survivor benefits designation? Provide details particularly in the event of retiree's death; name and address of plan source, point-of-contact, and procedures for reporting death and gaining survivors annuity and location of all related documents:

TRUSTS & OTHER SECURITIES / SURVIVOR PLANS & ANNUITIES

(AGAIN, SEPARATE LOGS ARE RECOMMENDED FOR RETIREE AND SPOUSE)

Retired Serviceman's **Family** Protection Plan (RSFPP), Military Retirees **Survivor** Benefit Plan (SBP), Civil Service **Survivor** Benefit Plan (CSSBP), Federal Employees **Survivor** Benefit Plan (FESBP), and other employment **survivor's** benefit annuity plans: Plan(s)/trust(s) participating in, financial institution(s), account/plan number(s), plan address(es), point(s)-of-contact & phone/email address(es), location of related papers and documents, upon death of owner/ principal specify the designated beneficiary(ies):

PROPERTY OWNERSHIP (use "NOTES" page to continue as needed)

1. **Real Estate located at:** _____

Title in the name(s) of: _____

Encumbered by (mortgage, trust, lien, deed, etc.): _____

And held by (financial institution, court, etc.): _____

Property Taxes paid by: _____

Paperwork (Deed, Abstract, Mortgage, Insurance) Location: _____

Property Insured by (company name): _____

Insured Against (fire, flood, hurricane, liability, etc.): _____

Insurance Company address, policy number, point-of-contact, phone/email addresses:

2. **Real Estate located at:** _____

Title in the name(s) of: _____

Encumbered by (mortgage, trust, lien, deed, etc.): _____

And held by (financial institution, court, etc.): _____

Property Taxes paid by: _____

Paperwork (Deed, Abstract, Mortgage, Insurance) Location: _____

Property Insured by (company name): _____

Insured Against (fire, flood, hurricane, liability, etc.): _____

Insurance Company address, policy number, point-of-contact, phone/email addresses:

NOTES:

UNITED STATES SAVINGS BONDS (if still held)

Location of bonds:

WILLS, LIVING TRUSTS, POWERS OF ATTORNEY, & LAWYERS

(Yea, LAWYERS!) (SEPARATE LOGS ARE RECOMMENDED FOR RETIREE AND SPOUSE)

1. Do you have a WILL?

YES /___/ - NO /___/. If not, why not?: Do you really want a probate court to handle all your affairs after you die and distribute your assets? Please talk to an attorney.

If yes, where is it? _____

2. Do you have a SPRINGING DURABLE POWER OF ATTORNEY FOR HEALTH CARE?

YES /___/ - NO /___/. Basically, this document names someone to make medical care decisions for you if you are incapacitated due to illness or injury. **You need to talk to an attorney.**

If yes, where is it? _____

3. Do you have a NATURAL DEATH ACT DECLARATION (LIVING WILL)?

YES /___/ - NO /___/. Basically this document allows you to authorize termination of artificial life support in the event you have a terminal, incurable medical condition, your life is being prolonged only by means of artificially provided life support, AND you are unable to personally communicate your wishes to your doctor. **You need to talk to an attorney.**

If yes, where is it? _____

4. Do you have a SPRINGING DURABLE GENERAL POWER OF ATTORNEY?

YES /___/ - NO /___/. Your will takes effect only after your death, but you should also plan for who can handle your finances when you might be mentally or physically unable to do so because of illness or accident. Because you are of sound mind right now, you can legally appoint someone to handle your financial and property management affairs if you ever become incapacitated. **You need to talk to an attorney.**

If yes, where is it? _____

5. Name, address, and phone number of a lawyer or close friend (executor of will?) that can be consulted in regards to personal or business affairs: _____

6. **Burial Instructions:** Do you have burial instructions in your will? YES /___/ - NO /___/.

Burial, cremation, donation, military honors? Need to specify: _____

(If you do not have a will or any of the other items delineated in this section, contact the Region Legal Service Office Hawaii at Pearl Harbor (808-473-4717) for assistance - it is painless – honest - trust me!)

[illegible]

NOTES (continued):

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

OBITUARY FOR NEWSPAPERS (if you want to) This will help your survivors and the funeral director:

[illegible]

THINGS TO KNOW AND PLAN FOR UPON DEATH OF A RETIREE OR SPOUSE

First and foremost, make sure both the military retiree and spouse have an **updated will**. This is very important as it addresses the disposition of the estate according to the wishes and desires of the deceased, not the state in accordance with laws the court would apply.

If the retiree passes away at Tripler Army Medical Center, the Decedent Affairs office at Tripler will notify all appropriate Defense Finance and Accounting Service (DFAS) offices.

Otherwise please notify the **Defense Finance and Accounting Service (DFAS)** as soon as possible by calling toll free **800-321-1080** from anywhere in the United States. It is important to have the **retiree's full name, Social Security number, and date of death** when you call. Notification can also be made by going online at: <https://www.dfas.mil/retiredmilitary/>¹ and clicking the top ribbon box that reads "Click to Report the Death of a Retiree" and then filling out the form.

If the call is from overseas, the commercial number is 216-522-5955, select option 3 to be directed to the appropriate representative.²

Retired pay ceases upon the death of a retiree. Upon notification, DFAS will begin to close out the retiree's pay account to prevent any overpayments. Tardiness in reporting the death could result in **overpayment** of the retiree's retired pay **which will be collected back by DFAS**. Additional information is available at: <https://www.dfas.mil/retiredmilitary/>¹ and clicking "Survivors and Beneficiaries" on the left side column.

DFAS needs to be notified of the passing of a Survivor Benefit Plan (SBP) annuity recipient as expeditiously as possible. The same rules for recoupment of overpayments after the date of death also apply.

Social Security Administration (SSA) must be notified at **800-772-1213** to report the retiree's or spouse's death and apply for survivor's benefits and other benefits such as application for partial burial expenses and other benefits as eligible.

--A Funeral Director can assist in notifying Social Security of the death but the surviving spouse should follow-up for survivor's benefits and such.

Department of Veterans Affairs (VA) must be notified at **800-827-1000** to report the retiree's death if the retiree was receiving any disability compensation. As with military retired pay this ceases upon the death of the retiree and overpayments will be collected. And:

--To find out procedures for the surviving spouse to claim unpaid disability compensation due the deceased.

--To find out if the survivor is entitled to Dependency and Indemnity Compensation (DIC) in the event the deceased had a service-connected disability, and

--Any other benefits based on the death of the retiree including burial benefits.

Contact the **VA** at **800-669-8477** for retirees enrolled in a **VA sponsored disability life insurance policy** or older life insurance policies such as National Service Life Insurance (NSLI).

Contact the **Office of Serviceman's Group Life Insurance (OSGLI)** at **800-419-1473** for retirees enrolled in **Veterans Group Life Insurance (VGLI)**

Defense Enrollment Eligibility Reporting System (DEERS) (800-538-9552) must be notified of the retiree's (or spouse's) death. At the death of the retiree, the surviving spouse is now his or her own sponsor for military benefits, no longer the deceased retiree (for Tricare, exchange, commissary, MWR, etc.). Since the surviving spouse must also **obtain a new Identification Card**, updating DEERS can be done at the same time at **any ID card issuing facility**.

FOR A NEW ID CARD - Access and make an appointment at your nearest ID card issuing facility by going to the “**ID Card-RAPIDS Site Locator and Appointments**” at: <https://idco.dmdc.osd.mil/idco>.³
IMPORTANT-AS OF THIS REVISION DATE (AUG 2020) STRICT ACCESS RESTRICTIONS ARE IN EFFECT FOR MOST ID CARD ISSUING FACILITIES DUE TO THE COVID-19 PANDEMIC. For information call PSD Pearl Harbor at 808-471-2405, Hickam Military Personnel Flight at 808-449-0846, Hilo AG/ARNG at 808-844-6601/6607, Kahului AG/ANG at 808-789-0637, PMRF Barking Sands at 808-335-4493, or other Oahu sites identified in the ID Card Office-RAPIDS scheduler.

REVISED ID Cards for all retirees and dependents will be arriving in one or two years. They will be completely redesigned and will be on plastic stock similar to your driver license. When ID Card issuing sites have the capability of issuing the new cards, older cards will be replaced with new as they expire, generally due to age (65, 75) or required frequency.

Office of Personnel Management (OPM) must be notified at **888-767-6738** if the military retiree (or the spouse) was also a retired Federal civilian employee or currently a Federal civilian employee at the time of death. If such, the military retiree or spouse may be enrolled in OPM's survivor benefit plan, life insurance, and/or Thrift Savings Plan.

Notification must also be made (this list is not to be considered complete):

- To **financial institutions** including all **investment activities** and **credit card issuers**. Credit card accounts should be reviewed closely and cancelled/cards destroyed if appropriate. Transfer upon death account agreements should be activated after any necessary repayments to DFAS and the VA are accomplished.

- To **Will Executor** (if whichever surviving spouse is not so designated) and others assisting as appropriate. Any activity involving or requiring probate must be recognized in the will and disposition dealt with. Ownership and type of ownership of real property (land and houses) and how the ownership would pass upon death should be dealt with before the death of the retiree or spouse.

- To all **commercial insurance companies** for policies in effect including life, home, health, renters, vehicle, etc., and to claim life insurance benefits.

- To the state department of **vehicle registration** for autos, boats, trailers, etc., to change names on titles.

- To all membership **organizations** and periodical **subscriptions** to cancel or change names as appropriate.

The Funeral Director can make requests for **military honors** for the veteran at the burial and a United States flag from the VA (see the VA section above). The director will also order the death certificates from the state.

- Navy Personnel Command, Millington, TN, phone number for burial honors is 877-645-4667. The **local Navy** phone number (Pearl Harbor) for **burial honors** is **808-473-4512**.

--For **Air Force** assistance contact Casualty Assistance Services at **Hickam Field** at **808-449-0310 / 0303**.

--Navy and Marine Corps Mortuary Affairs office, Millington, TN, phone number for burial at sea arrangements are 866-787-0081. For **local burial at sea** arrangements, contact the Honolulu Coordinator, Navy Liaison Unit, Tripler Army Medical Center at **808-433-4709**.

Required forms after the passing of the retiree or spouse:

--**DD Form 214**: for all burial benefits the VA will want copies. This includes burial of the spouse in a National Cemetery such as the Punchbowl where the retiree (veteran) is or will also be interred.

--**Death Certificate** certified by the state issuing authority (Health Department here in Hawaii). DFAS, VA, Social Security, VGLI, other insurance policies, financial activities, etc., will all want certified copies. Suggest order at least 20.

--**Social Security card** for the SBP annuitant applicant and Arrears of Pay applicant.

Processing of DFAS forms after report of retiree's death:

--Within 7-10 business days after reporting the death of a retiree to DFAS the surviving spouse will receive a condolence letter and, if he or she was enrolled in the Survivor Benefit Plan, a form and instructions for applying for the **Survivor Benefit Plan (SBP) annuity**. If the surviving spouse was the designated beneficiary for any unpaid retirement pay due the deceased retiree, he or she will receive a package including a form and instructions for claiming this unpaid pay which is referred to as **Arrears of Pay**.

--The surviving spouse would complete the forms and return them according to the instructions enclosed with the forms with a certified copy of the death certificate and a copy of the spouse's Social Security card.

--If assistance is needed completing the forms the **DFAS call center** at **800-321-1080** can help.

Remember, the Retired Activities Office (RAO) at the Military and Family Support Center (MFSC), Joint Base Pearl Harbor-Hickam, is here to provide assistance to our retired military community. We have helped many fill out the DFAS forms and answer questions on varying subjects that retirees have posed. If our RAO volunteers do not know the answer we will find it or let you know where you can get the answer directly.

The telephone number for the Retired Activities Office is 808-474-0032. Retirees and family members can also submit comments, questions and requests for assistance through the Military and Family Support Center website: MFSCHawaii@navy.mil. The site is monitored daily by MFSC staff.

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¹DFAS Website updated 5/05/2020

²NAVPERSCOM website RAO verified 5/11/2020

³BUPERS/NPC Web Manager email of 5/08/2020

AFTER REVIEWING THE LOG CAN YOU PASS THIS TEST NOW?

DO YOU KNOW WHERE TO FIND THE FOLLOWING WITHOUT ASKING YOUR SPOUSE?

		YES	NO
1	Your birth certificate?		
2	Your spouse's birth certificate?		
3	Your marriage license/certificate?		
4	Divorce decrees or death certificates regarding any prior marriage(s)		
5	Real and personal property tax receipts for the last year?		
6	Income tax receipts for the past four years?		
7	Your social security number?		
8	Your spouse's social security number?		
9	Where your spouse keeps the life insurance policies?		
10	List of life insurance policies, including group insurance through business and other sources?		
11	What medical, accident, and health insurance your family owns?		
12	Location of your spouse's will?		
13	Name and account numbers of all savings and checking accounts?		
14	All credit cards, account numbers, and telephone numbers to call?		
15	Driver's license numbers and state where they were issued?		
16	Approximate family income for last year?		
17	Location of safe deposit box(s)/key(s) and who has access?		
18	Location of service member's DD Form 214?		
19	Who to contact in event of the death of a family member?		