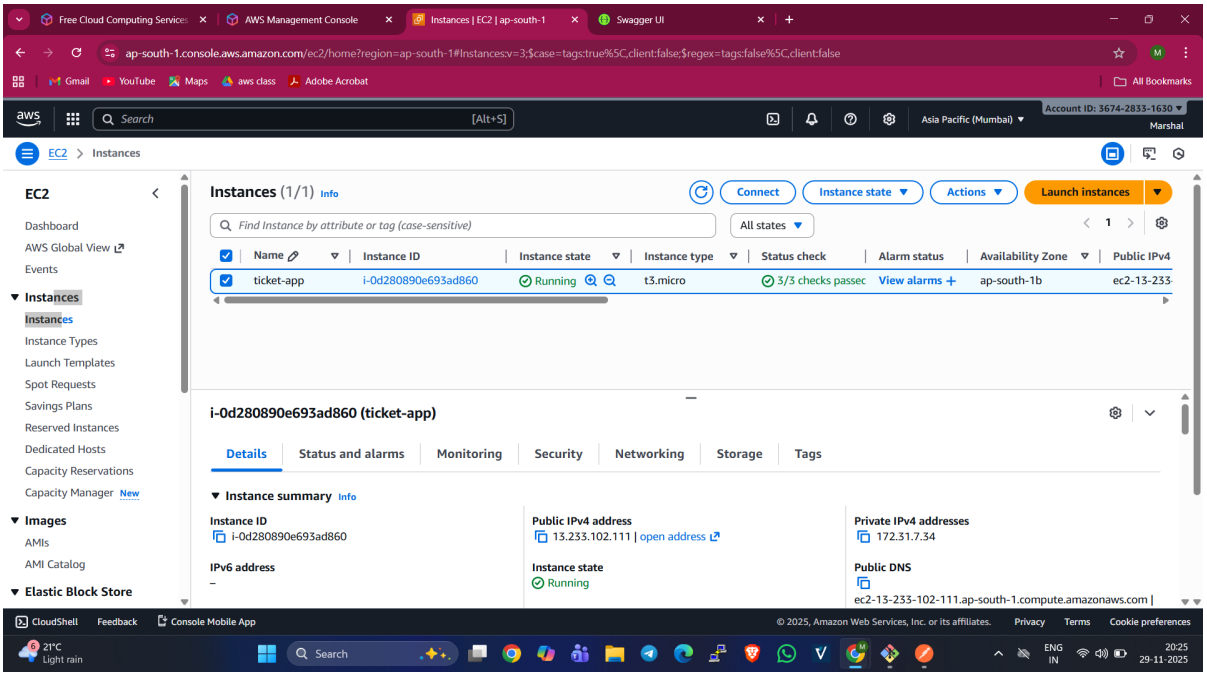
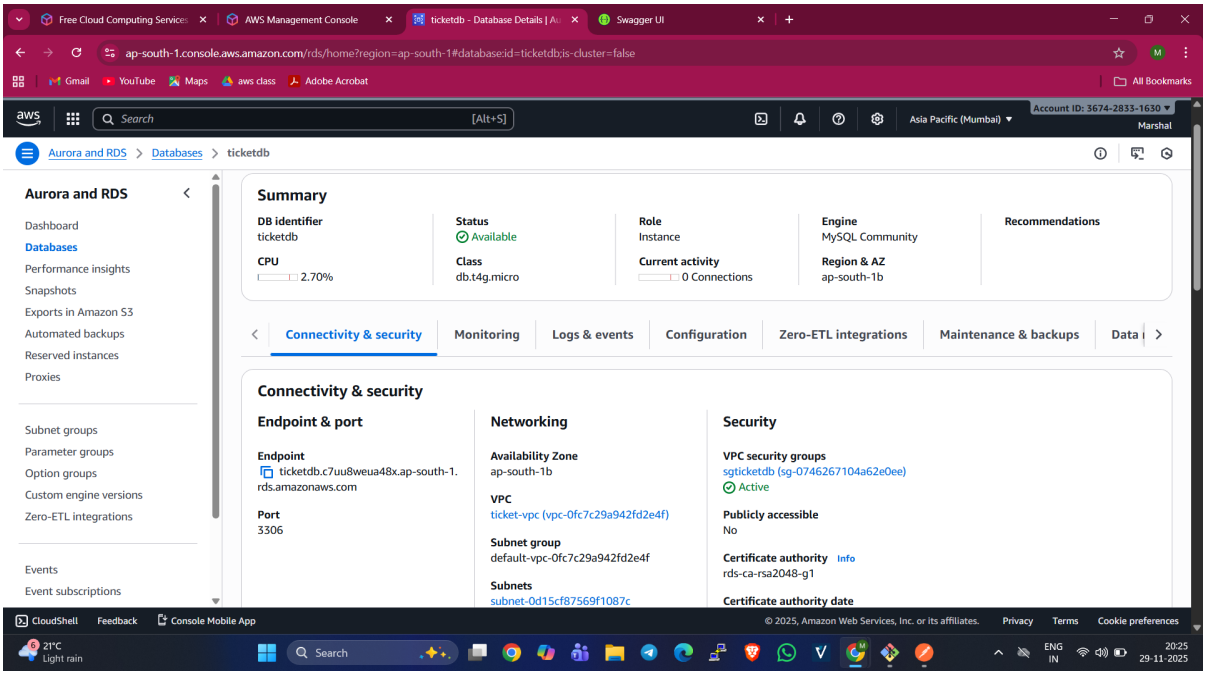
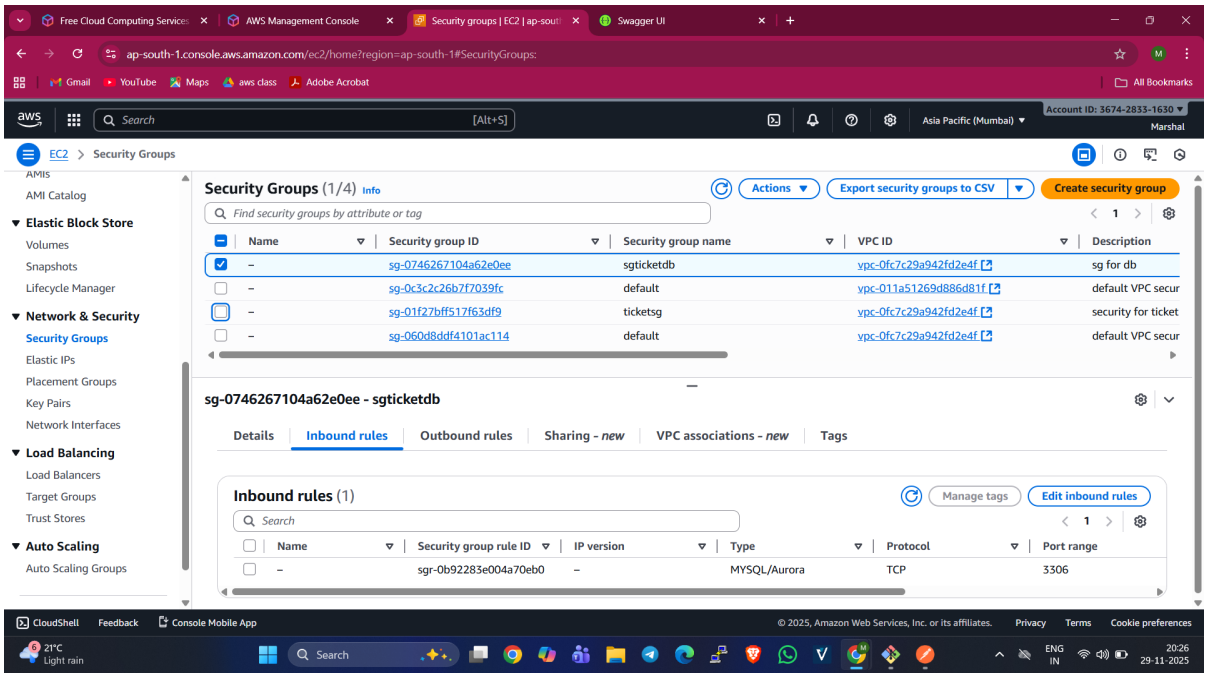
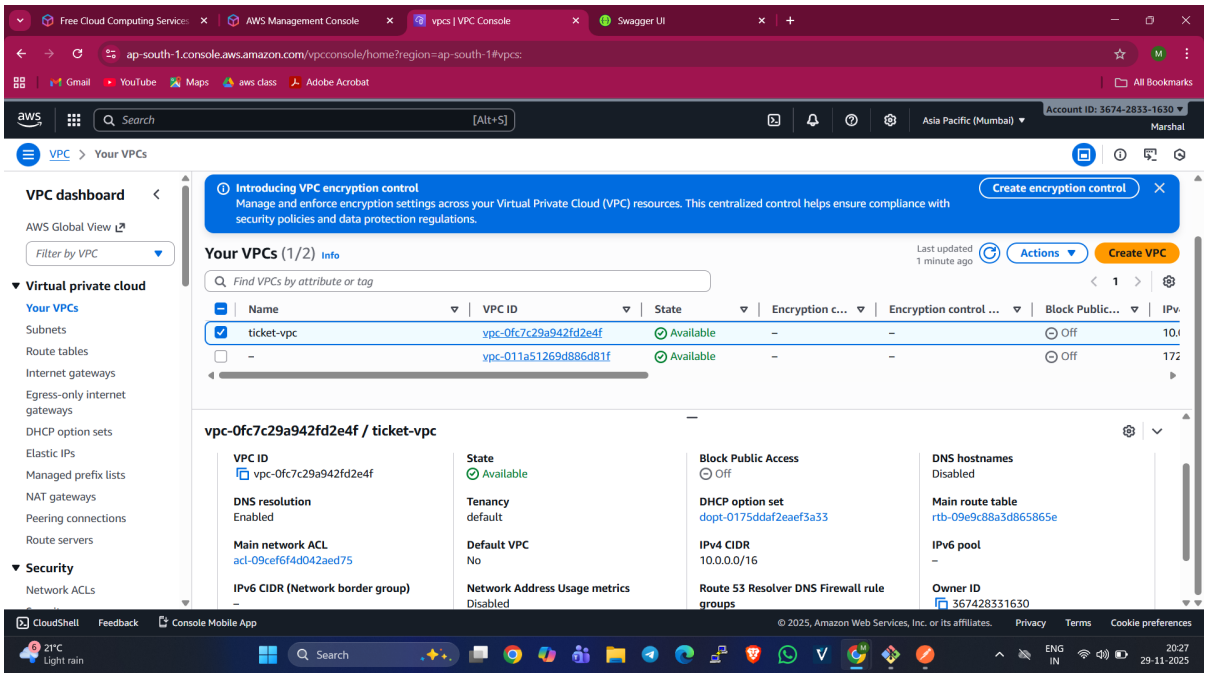
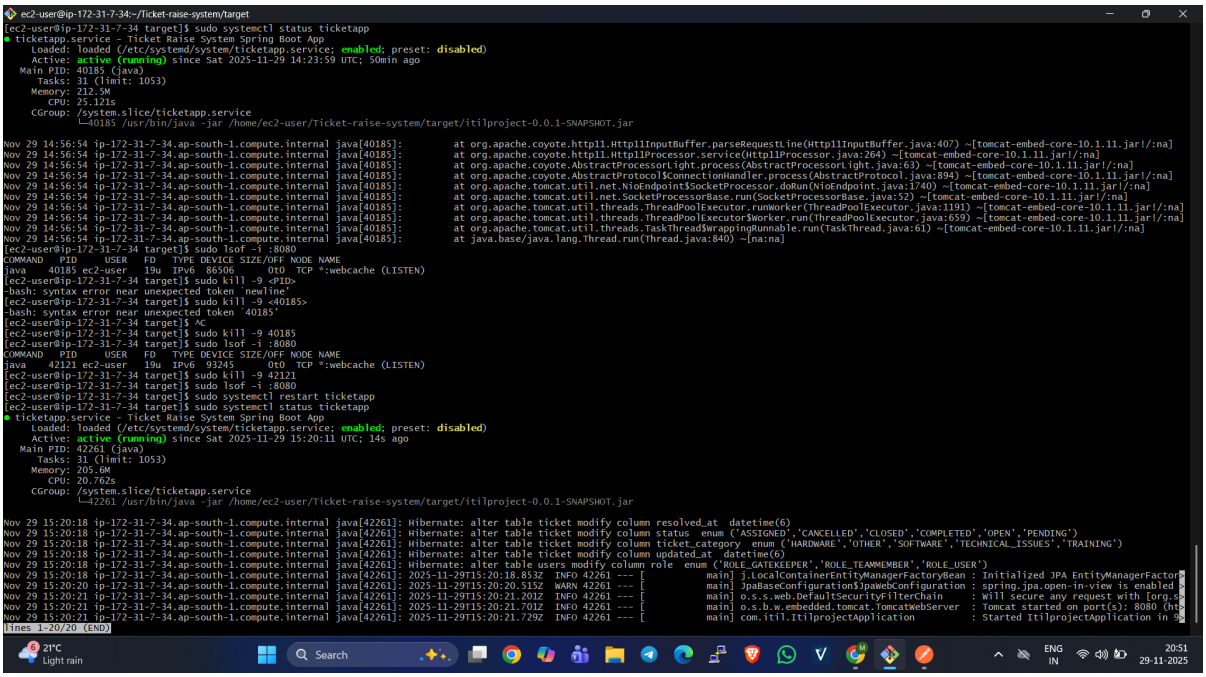
AWS Ticketing Deployment — Screenshots

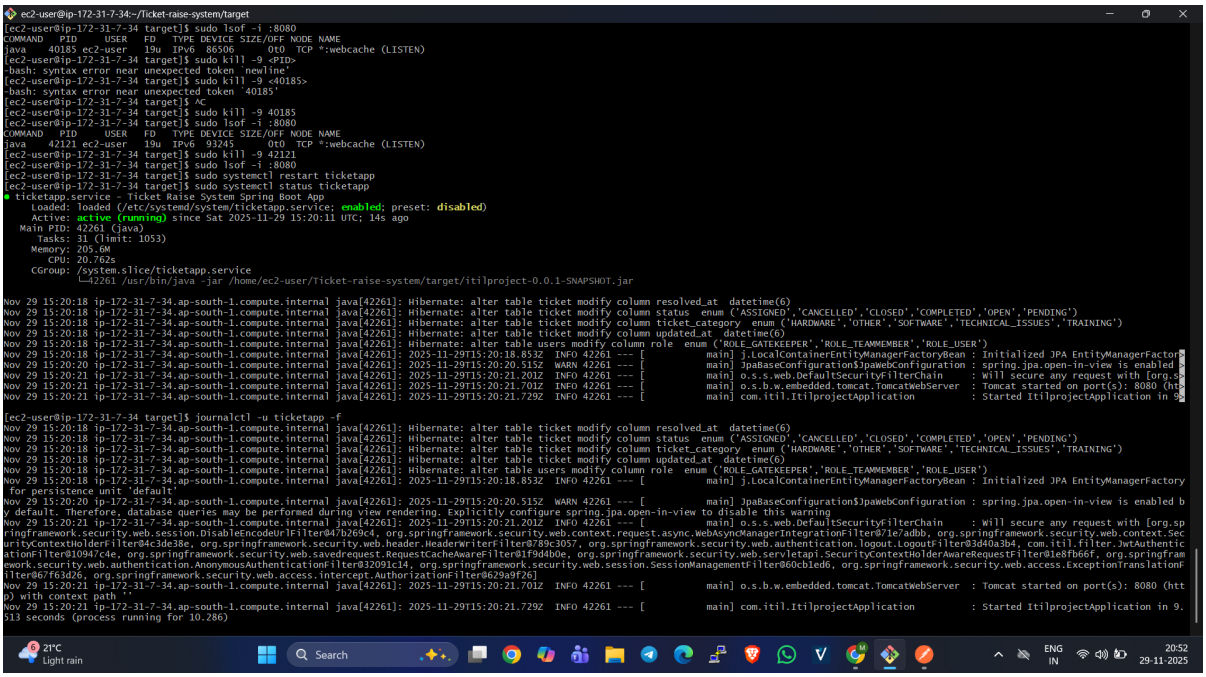





Free Cloud Computing Services
AWS Management Console
Security groups | EC2 | ap-south-1
Swagger UI
ap-south-1.console.aws.amazon.com/ec2/home?region=ap-south-1#SecurityGroups:
Search
Asia Pacific (Mumbai)
Account ID: 3674-2833-1630
Marshal
EC2 > Security Groups
Security Groups (1/4) Info
Actions
Export security groups to CSV
Create security group
Find security groups by attribute or tag
Name
Security group ID
Security group name
VPC ID
Description
sg-0746267104a62e0ee
sgticketdb
vpc-0fc7c29a942fd2e4f
sg for db
sg-0c3c2c26b7f7039fc
default
vpc-011a51269d886d81f
default VPC secur
sg-01f27bff517f63df9
ticketsg
security for ticket
sg-060d8ddf4101ac114
sg-0746267104a62e0ee - sgticketdb
Details
Inbound rules
Outbound rules
Sharing - new
VPC associations - new
Tags
Inbound rules (1)
Manage tags
Edit inbound rules
Security group rule ID
IP version
Type
Protocol
Port range
sgr-0b92283e004a70eb0
MYSQL/Aurora
TCP
3306
CloudShell
Feedback
Console Mobile App
© 2025, Amazon Web Services, Inc. or its affiliates.
Privacy
Terms
Cookie preferences
21°C
Light rain
20:26
29-11-2025


Free Cloud Computing Services
AWS Management Console
vpcs | VPC Console
Swagger UI
ap-south-1.console.aws.amazon.com/vpcconsole/home?region=ap-south-1#vpcs:
Search
Asia Pacific (Mumbai)
Account ID: 3674-2833-1630
Marshal
VPC > Your VPCs
VPC dashboard
Introducing VPC encryption control
Manage and enforce encryption settings across your Virtual Private Cloud (VPC) resources. This centralized control helps ensure compliance with security policies and data protection regulations.
Create encryption control
Your VPCs (1/2) Info
Last updated 1 minute ago
Actions
Create VPC
Find VPCs by attribute or tag
Name
VPC ID
State
Encryption c...
Encryption control ...
Block Public...
ticket-vpc
vpc-0fc7c29a942fd2e4f
Available
Off
vpc-011a51269d886d81f
vpc-0fc7c29a942fd2e4f / ticket-vpc
VPC ID
vpc-0fc7c29a942fd2e4f
State
Available
Block Public Access
Off
DNS hostnames
Disabled
DNS resolution
Enabled
Tenancy
default
DHCP option set
dopt-0175ddaf2eaef3a33
Main route table
rtb-09e9c88a3d865865e
Main network ACL
acl-09cef6f4d042aed75
Default VPC
No
IPv4 CIDR
10.0.0.0/16
IPv6 pool
IPv6 CIDR (Network border group)
Network Address Usage metrics
Disabled
Route 53 Resolver DNS Firewall rule groups
Owner ID
367428331630
CloudShell
Feedback
Console Mobile App
© 2025, Amazon Web Services, Inc. or its affiliates.
Privacy
Terms
Cookie preferences
21°C
Light rain
20:27
29-11-2025


ec2-user@ip-172-31-7-34:~/Ticket-raise-system/target
[ec2-user@ip-172-31-7-34 target]$ sudo systemctl status ticketapp
● ticketapp.service - Ticket Raise System Spring Boot App
Loaded: loaded (/etc/systemd/system/ticketapp.service; enabled; preset: disabled)
Active: active (running) since Sat 2025-11-29 14:23:59 UTC; 50min ago
Main PID: 40185 (java)
Tasks: 31 (limit: 1053)
Memory: 212.5M
CPU: 25.121s
CGroup: /system.slice/ticketapp.service
└─40185 /usr/bin/java -jar /home/ec2-user/Ticket-raise-system/target/itilproject-0.0.1-SNAPSHOT.jar
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.coyote.http11.Http11InputBuffer.parseRequestLine(Http11InputBuffer.java:407) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.coyote.http11.Http11Processor.service(Http11Processor.java:264) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.coyote.AbstractProcessorLight.process(AbstractProcessorLight.java:63) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.coyote.AbstractProtocol$ConnectionHandler.process(AbstractProtocol.java:894) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.tomcat.util.net.NioEndpoint$SocketProcessor.doRun(NioEndpoint.java:1740) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.tomcat.util.net.SocketProcessorBase.run(SocketProcessorBase.java:52) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.tomcat.util.threads.ThreadPoolExecutor.runWorker(ThreadPoolExecutor.java:1191) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.tomcat.util.threads.ThreadPoolExecutor$Worker.run(ThreadPoolExecutor.java:659) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at org.apache.tomcat.util.threads.TaskThread$WrappingRunnable.run(TaskThread.java:61) ~[tomcat-embed-core-10.1.11.jar!/:na]
Nov 29 14:56:54 ip-172-31-7-34.ap-south-1.compute.internal java[40185]: at java.base/java.lang.Thread.run(Thread.java:840) ~[na:na]
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
COMMAND PID USER FD TYPE DEVICE SIZE/OFF NODE NAME
java 40185 ec2-user 19u IPv6 86506 0t0 TCP *:webcache (LISTEN)
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 <PID>
-bash: syntax error near unexpected token `newline'
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 <40185>
-bash: syntax error near unexpected token `40185'
[ec2-user@ip-172-31-7-34 target]$ ^C
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 40185
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
COMMAND PID USER FD TYPE DEVICE SIZE/OFF NODE NAME
java 42121 ec2-user 19u IPv6 93245 0t0 TCP *:webcache (LISTEN)
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 42121
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
[ec2-user@ip-172-31-7-34 target]$ sudo systemctl restart ticketapp
[ec2-user@ip-172-31-7-34 target]$ sudo systemctl status ticketapp
● ticketapp.service - Ticket Raise System Spring Boot App
Loaded: loaded (/etc/systemd/system/ticketapp.service; enabled; preset: disabled)
Active: active (running) since Sat 2025-11-29 15:20:11 UTC; 14s ago
Main PID: 42261 (java)
Tasks: 31 (limit: 1053)
Memory: 205.6M
CPU: 20.762s
CGroup: /system.slice/ticketapp.service
└─42261 /usr/bin/java -jar /home/ec2-user/Ticket-raise-system/target/itilproject-0.0.1-SNAPSHOT.jar
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column resolved_at datetime(6)
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column status enum ('ASSIGNED','CANCELLED','CLOSED','COMPLETED','OPEN','PENDING')
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column ticket_category enum ('HARDWARE','OTHER','SOFTWARE','TECHNICAL_ISSUES','TRAINING')
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column updated_at datetime(6)
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table users modify column role enum ('ROLE_GATEKEEPER','ROLE_TEAMMEMBER','ROLE_USER')
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:18.853Z INFO 42261 --- [main] j.LocalContainerEntityManagerFactoryBean : Initialized JPA EntityManagerFactor
Nov 29 15:20:20 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:20.515Z WARN 42261 --- [main] JpaBaseConfiguration$JpaWebConfiguration : spring.jpa.open-in-view is enabled
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.201Z INFO 42261 --- [main] o.s.s.web.DefaultSecurityFilterChain : Will secure any request with [org.s
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.701Z INFO 42261 --- [main] o.s.b.w.embedded.tomcat.TomcatWebServer : Tomcat started on port(s): 8080 (ht
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.729Z INFO 42261 --- [main] com.itil.ItilprojectApplication : Started ItilprojectApplication in 9
lines 1-20/20 (END)
21°C
Light rain
Search
ENG
IN
20:51
29-11-2025


ec2-user@ip-172-31-7-34:~/Ticket-raise-system/target
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
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[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 <PID>
-bash: syntax error near unexpected token `newline'
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 <40185>
-bash: syntax error near unexpected token `40185'
[ec2-user@ip-172-31-7-34 target]$ ^C
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 40185
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
COMMAND PID USER FD TYPE DEVICE SIZE/OFF NODE NAME
java 42121 ec2-user 19u IPv6 93245 0t0 TCP *:webcache (LISTEN)
[ec2-user@ip-172-31-7-34 target]$ sudo kill -9 42121
[ec2-user@ip-172-31-7-34 target]$ sudo lsof -i :8080
[ec2-user@ip-172-31-7-34 target]$ sudo systemctl restart ticketapp
[ec2-user@ip-172-31-7-34 target]$ sudo systemctl status ticketapp
● ticketapp.service - Ticket Raise System Spring Boot App
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Main PID: 42261 (java)
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CPU: 20.762s
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[ec2-user@ip-172-31-7-34 target]$ journalctl -u ticketapp -f
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column resolved_at datetime(6)
Nov 29 15:20:18 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: Hibernate: alter table ticket modify column status enum ('ASSIGNED','CANCELLED','CLOSED','COMPLETED','OPEN','PENDING')
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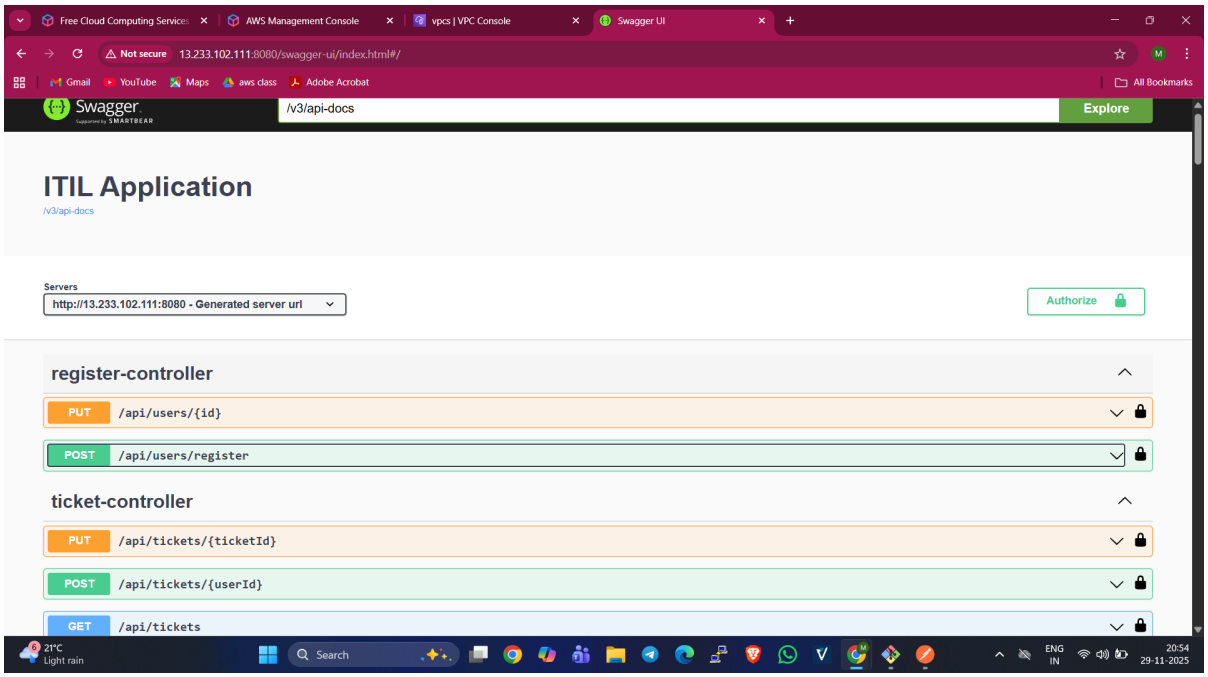
for persistence unit 'default'
Nov 29 15:20:20 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:20.515Z WARN 42261 --- [main] JpaBaseConfiguration$JpaWebConfiguration : spring.jpa.open-in-view is enabled b
y default. Therefore, database queries may be performed during view rendering. Explicitly configure spring.jpa.open-in-view to disable this warning
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.201Z INFO 42261 --- [main] o.s.s.web.DefaultSecurityFilterChain : Will secure any request with [org.sp
ringframework.security.web.session.DisableEncodeUrlFilter@47b269c4, org.springframework.security.web.context.request.async.WebAsyncManagerIntegrationFilter@71e7adbb, org.springframework.security.web.context.Sec
urityContextHolderFilter@4c3de38e, org.springframework.security.web.header.HeaderWriterFilter@789c3057, org.springframework.security.web.authentication.logout.LogoutFilter@3d40a3b4, com.itil.filter.JwtAuthentic
ationFilter@10947c4e, org.springframework.security.web.savedrequest.RequestCacheAwareFilter@1f9d4b8e, org.springframework.security.web.servletapi.SecurityContextHolderAwareRequestFilter@1e8fb66f, org.springfram
ework.security.web.authentication.AnonymousAuthenticationFilter@32091c14, org.springframework.security.web.session.SessionManagementFilter@60cb1ed6, org.springframework.security.web.access.ExceptionTranslationF
ilter@67f63d26, org.springframework.security.web.access.intercept.AuthorizationFilter@629a9f26]
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.701Z INFO 42261 --- [main] o.s.b.w.embedded.tomcat.TomcatWebServer : Tomcat started on port(s): 8080 (htt
p) with context path ''
Nov 29 15:20:21 ip-172-31-7-34.ap-south-1.compute.internal java[42261]: 2025-11-29T15:20:21.729Z INFO 42261 --- [main] com.itil.ItilprojectApplication : Started ItilprojectApplication in 9.
513 seconds (process running for 10.286)
21°C
Light rain
Search
ENG
IN
20:52
29-11-2025


Free Cloud Computing Services
AWS Management Console
vpcs | VPC Console
Swagger UI
Not secure
13.233.102.111:8080/swagger-ui/index.html#/
Gmail
YouTube
Maps
aws class
Adobe Acrobat
All Bookmarks
Swagger
/v3/api-docs
Explore
ITIL Application
/v3/api-docs
Servers
http://13.233.102.111:8080 - Generated server url
Authorize
register-controller
PUT /api/users/{id}
POST /api/users/register
ticket-controller
PUT /api/tickets/{ticketId}
POST /api/tickets/{userId}
GET /api/tickets
21°C
Light rain
Search
ENG
IN
20:54
29-11-2025