# Delivery 1: KPIs

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# Code Structure

#### Cs Files

#### DataTransmission.cs

What DataTransmission.cs does is handle, as the name indicates, the data transmission between the game, in this case the simulator in unity, to the server, in our case the PhpmyAdmin.

This will allow us to keep track of the player activities in the game, and store all the data on the server.

```
using System;
using System Collections;
using UnityEngine.Networking;

public class DataTransmission : MonoBehaviour
{
    init currentUserId;
    uint currentSessionId;
    uint currentSessionId;
    uint currentFurchaseId;
    private enum ActionType { NewPlayer, StartSession, EndSession, BuyItem }

    private void OnEnable()

    Simulator.OnNewPlayer += (name, country, date) =>
    {
        MMFGram form = CreateForm(ActionType.NewPlayer, name, country, date.ToString("yyyy-NM-dd HH:mm:ss"));
        StartCoroutine(UploadData(ActionType.NewPlayer, form, "https://citmalumnes.upc.es/-albertcf5/Player_Data.php"));
    };

    Simulator.OnNewSession += (date) =>
        {
            WMFOrm form = CreateForm(ActionType.StartSession, date: date.ToString("yyyy-NM-dd HH:mm:ss"));
            StartCoroutine(UploadData(ActionType.StartSession, form, "https://citmalumnes.upc.es/-albertcf5/Session_Data.php"));
    };

        Simulator.OnEndSession += (date) =>
        {
            WMFOrm form = CreateForm(ActionType.EndSession, date: date.ToString("yyyy-NM-dd HH:mm:ss"));
            StartCoroutine(UploadData(ActionType.EndSession, form, "https://citmalumnes.upc.es/-albertcf5/Close_Session_Data.php"));
        };

        Simulator.OnBuyItem += (item, date) =>
        {
            WMFOrm form = CreateForm(ActionType.BuyItem, date: date.ToString("yyyy-NM-dd HH:mm:ss"), item: item);
            StartCoroutine(UploadData(ActionType.BuyItem, form, "https://citmalumnes.upc.es/-albertcf5/Purchase_Data.php"));
        };
}
```

OnEnable listens for events like creating new players, starting and ending sessions and items purchased by the Simulator.

The CreateForm makes a form with specific fields of each action.

```
IEnumerator UploadData(ActionType actionType, WWWForm form, string url)
    using (UnityWebRequest www = UnityWebRequest.Post(url, form))
        yield return www.SendWebRequest();
        if (www.result != UnityWebRequest.Result.Success)
            UnityEngine.Debug.LogError($"{actionType} data upload failed: " + www.error);
        else
            string answer = www.downloadHandler.text.Trim(new char[] { '\uFEFF', '\u2008', ' ', '\t', '\r', '\n' });
            if (actionType == ActionType.NewPlayer && uint.TryParse(answer, out uint parsedUserId) && parsedUserId > 0)
                currentUserId = parsedUserId;
CallbackEvents.OnAddPlayerCallback.Invoke(currentUserId);
            else if (actionType == ActionType.StartSession && uint.TryParse(answer, out uint parsedSessionId) && parsedSessionId > 0)
                currentSessionId = parsedSessionId;
CallbackEvents.OnNewSessionCallback.Invoke(currentSessionId);
            else if (actionType == ActionType.EndSession)
                CallbackEvents.OnEndSessionCallback.Invoke(currentSessionId);
            else if (actionType == ActionType.BuyItem && uint.TryParse(answer, out uint parsedPurchaseId) && parsedPurchaseId > 0)
                currentPurchaseId = parsedPurchaseId;
                CallbackEvents.OnItemBuyCallback.Invoke();
                UnityEngine.Debug.LogError($"Invalid response for {actionType}: " + answer);
```

The UpdateData sends the form data into the server.

# Php files

db\_connect.php

Using MySQLi we establish a connection to the database.

The code defines the database connection parameters like the server, username, password and database name. Using these parameters it creates a new connection to MySQL, and if it fails, displays an error message and terminates the script.

```
<!php
$servername = "localhost:3306";
$username = "albertcf5";
$password = "48103884m";
$database = "albertcf5";

// Create connection
$conn = new mysqli($servername, $username, $password, $database);

// Check connection

if ($conn->connect_error) {
    die("Connection failed: " . $conn->connect_error);
}
?>
```

### Player\_Data.php

The player data does:

- Retrieves the player data from the POST request
  - Name
  - Country
  - Date
- Adds the player's information into the database

```
<?php
include 'db_connect.php';

$name = $_POST["Name"];
$country = $_POST["Country"];
$date = $_POST["Date"];

error_log("Received player data: Name={$name}, Country={$country}, Date={$date}");

$stmt = $conn->prepare("INSERT INTO 'Players'('Name', 'Country', 'Date') VALUES (?, ?, ?)");
$stmt->bind_param("sss", $name, $country, $date);

vif ($stmt->execute()) {
    echo $conn->insert_id;
    echo $conn->insert_id;
    echo "Error: " . $stmt->error;
}

$stmt->close();
$conn->close();
?>
```

### Purchase\_Data.php

The Purchase\_Data is responsible for handling the purchasing transaction and storing it in the database.

- Collects the information sent by the user
  - User Id
  - Session ID
  - o Item
  - Purchase Date
- Adds the information into the database table
- Saves the purchase details in the database

```
<?php
include 'db_connect.php';

$userId = $_POST["User_ID"];
$sessionId = $_POST["Session_ID"];
$itemId = $_POST["Item"];
$buyDate = $_POST["Buy_Date"];

error_log("Received purchase data: User_ID={$userId}, Session_ID={$sessionId}, Item={$itemId}, Buy_Date={$buyDate}");

$stmt = $conn->prepare("INSERT INTO 'Purchases'('userId', 'sessionId', 'itemId', 'buyDate') VALUES (?, ?, ?, ?)");

$stmt->bind_param("iiis", $userId, $sessionId, $itemId, $buyDate);

if ($stmt->execute()) {
    echo $conn->insert_id;
} else {
    error_log("Error in Purchase_Data.php: " . $stmt->error);
    echo "Error: " . $stmt->error;
}

$stmt->close();
$conn->close();
}
```

### Session\_Data.php

The Session\_Data handles the insertion of session data into the database.

- Gets the user ID and session start time from POST data.
- Saves the user ID and session start time in the "Sessions" table.

```
include 'db_connect.php';

$userId = $_POST["User_ID"];
$startSession = $_POST["Start_Session"];

error_log("Received session start data: User_ID={$userId}, Start_Session={$startSession}");

$stmt = $conn->prepare("INSERT INTO `Sessions`(`userId`, `startSession`) VALUES (?, ?)");
$stmt->bind_param("is", $userId, $startSession);

vif ($stmt->execute()) {
    echo $conn->insert_id;
    else {
        error_log("Error in Session_Data.php: " . $stmt->error);
        echo "Error: " . $stmt->error;
}

$stmt->close();
$conn->close();
?>
```

# Close\_Session\_Data.php

The Close\_Session\_Data handles the closing session in the database

Gets 2 parameters from POST

- Session ID
- o End Session
- Updates the "Sessions" table. It will change the "endSession" value for a specific session ID
- On successful update
  - o Echoes "End\_Session" value
- If no rows are affected
  - o Echoes "No session updated"

```
include 'db_connect.php';
$sessionId = $_POST["Session_ID"];
$endSession = $_POST["End_Session"];
error_log("Received end session data: Session_ID={$sessionId}, End_Session={$endSession}");
$stmt = $conn->prepare("UPDATE 'Sessions' SET 'endSession' = ? WHERE 'sessionId' = ?");
$stmt->bind_param("si", $endSession, $sessionId);
if ($stmt->execute()) {
    if ($stmt->affected_rows > 0) {
       echo $endSession;
       error_log("No session updated in Close_Session_Data.php");
       echo "No session updated";
} else {
   error_log("Error in Close_Session_Data.php: " . $stmt->error);
   echo "Error: " . $stmt->error;
$stmt->close();
$conn->close();
```

# **KPIs**

#### DAU/MAU/Stickiness:

We used this as the main code to calculate these 3 KPIs. Later we changed dates and looked at the data. Even though there is some things marked as errors the code worked normally.

```
SELECT DATE(s.startSession) AS sessionDate,
COUNT(DISTINCT s.userId) AS dailyActiveUsers,
SUM(COUNT(DISTINCT s.userId)) OVER() AS MonthlyActiveUsers,
COUNT(DISTINCT s.userId) * 100 / SUM(COUNT(DISTINCT s.userId)) OVER() AS stickiness
FROM Sessions s WHERE s.startSession BETWEEN '2022-09-01' AND '2022-09-31'
GROUP BY DATE(s.startSession)
ORDER BY dailyActiveUsers DESC
```

This is an example of the 9th month of 2022, MonthlyActiveUsers repeats everyday, but you can see the stickiness and the daily connections of every day.

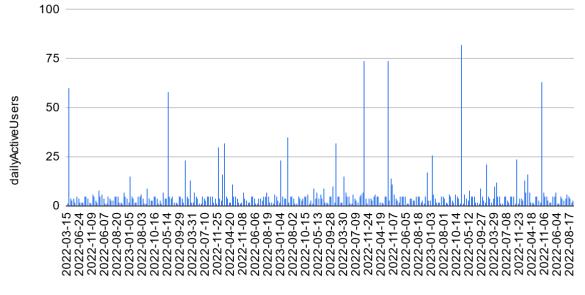
sessionDate	dailyActiveUsers	▽ 1	MonthlyActiveUsers	stickiness
2022-09-24		17	144	11.8056
2022-09-25		5	144	3.4722
2022-09-29		5	144	3.4722
2022-09-26		5	144	3.4722
2022-09-06		5	144	3.4722
2022-09-03		5	144	3.4722
2022-09-30		5	144	3.4722
2022-09-10		5	144	3.4722
2022-09-27		5	144	3.4722
2022-09-07		5	144	3.4722
2022-09-01		5	144	3.4722
2022-09-28		5	144	3.4722
2022-09-18		4	144	2.7778
2022-09-08		4	144	2.7778
2022-09-15		4	144	2.7778
2022-09-05		4	144	2.7778
2022-09-22		4	144	2.7778
2022-09-12		4	144	2.7778
2022-09-02		4	144	2.7778
2022-09-19		4	144	2.7778

After looking at some data we extracted the monthly users KPI to another table to look at the users connected in every month. Things we can mark as well is the declining in the 12 months, between peaks of connections, we can deduce this might be christmas affecting normal connections.

```
1 SELECT YEAR(startSession) as year,
2 MONTH(startSession) as month,
3 COUNT(DISTINCT userId) as monthlyUsers
4 FROM Sessions
5 GROUP BY YEAR(startSession), MONTH(startSession)
6 ORDER BY YEAR(startSession), MONTH(startSession);
```

year	month	monthlyUsers
2022	2	77
2022	3	35
2022	4	149
2022	5	106
2022	6	87
2022	7	89
2022	8	31
2022	9	22
2022	10	23
2022	11	115
2022	12	22
2023	1	194

# dailyActiveUsers i sessionDate



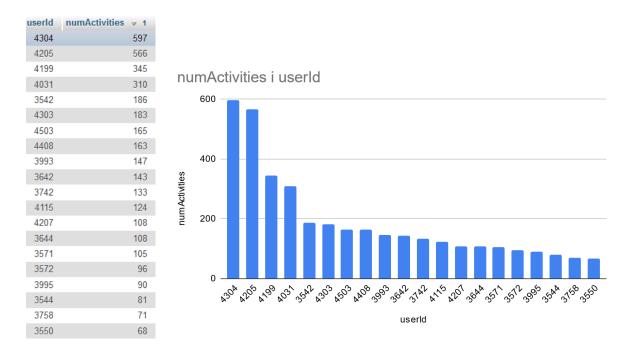
sessionDate

### User Activity

#### o Number of Sessions per User

We used this data to check on the users that have more connections and how many those had. Later you can see a chart depicting those statistics and the difference between users.

SELECT userId, COUNT(sessionId) AS numActivities FROM Sessions GROUP BY userId ORDER BY numActivities DESC



#### Average Session Duration

We have calculated the average time of a session of every user in minutes to see the relation with the average time of a session in general. WE joined tables because we were having some problems while making the sql code, but we are aware is not needed.

```
SELECT p.userId,
COUNT(DISTINCT s.sessionId) AS numberOfSessions,
AVG(TIMESTAMPDIFF(MINUTE, s.startSession, s.endSession)) as timeSession
FROM Players p
LEFT JOIN Sessions s ON p.userId = s.userId
WHERE s.startSession IS NOT null AND
s.endSession IS NOT null
GROUP BY p.userId
ORDER BY `timeSession` DESC
```

userld	numberOfSessions	time Session ▼ 1
4377	1	51129.0000
4302	1	11546.0000
4198	1	10624.0000
4385	1	9328.0000
4115	104	9318.3462
4303	167	8880.1138
4390	1	8654.0000
4387	1	8597.0000
4403	1	8429.0000
4114	5	8384.0000
4199	318	8374.8742
4116	39	8340.0256
4193	1	7278.0000
4202	1	7276.0000
4500	1	7202.0000
4404	1	7070.0000
4389	1	7063.0000
4392	1	7049.0000
4406	1	7043.0000
4194	1	6828.0000
4488	1	6524.0000
4502	1	6473.0000
4499	1	6456.0000

```
1 SELECT AVG(TIMESTAMPDIFF(MINUTE, startSession, endSession)) AS averageTime
```

<sup>2</sup> FROM Sessions

<sup>3</sup> WHERE startSession IS NOT NULL

<sup>4</sup> AND endSession IS NOT NULL

- Most Active Users
  - Based on Session Count

The number of sessions every player had.

- 1 SELECT userId,
- 2 COUNT(DISTINCT sessionId) AS numSessions
- 3 FROM Sessions
- 4 GROUP BY userId
- 5 ORDER BY numSessions DESC

userld	num Sessions	<b>▽ 1</b>
4304		597
4205		566
4199		345
4031		310
3542		186
4303		183
4503		165
4408		163
3993		147
3642		143
3742		133
4115		124
3644		108
4207		108
3571		105
3572		96
3995		90
3544		81
3758		71
3550		68

o Based on Total Session Duration

The total of seconds every player uses our application, we added every session time total of every user.

- 1 SELECT userId,
- 2 SUM(TIMESTAMPDIFF(HOUR, startSession, endSession)) AS totalTimeHours
- 3 from Sessions
- 4 WHERE startSession IS NOT null
- 5 AND endSession IS NOT null
- 6 GROUP BY userId
- 7 ORDER BY totalTimeHours DESC

۲	$\rightarrow$		~	userld	totalTimeHours  ▼ 1
		<b>≩</b> Copy	Delete	4304	52831
		<b>≩</b> сору	Delete	4205	46353
	Edit	<b>≩</b>	Delete	4199	44234
		<b>≩</b> Copy	Delete	4303	24634
	Edit	<b>≩-i</b> Copy	Delete	4115	16104
		<b>≩</b> Copy	Delete	4503	13239
		<b>≩</b>	Delete	4408	9723
		<b>≩</b> å Copy	Delete	4031	7218
		<b>≩</b> Copy	Delete	4207	6523
		<b>≩</b> å Copy	Delete	4116	5402
	Edit	<b>≩-i</b> Copy	Delete	3992	3398
		<b>≩</b> Copy	Delete	3993	2351
	Edit	<b>≩-i</b> Copy	Delete	3542	2062
		<b>≩</b> Copy	Delete	3642	1340
		<b>≩</b>	Delete	3571	1326
		<b>≩</b> сору	Delete	3742	1262
	Edit	<b>≩</b>	Delete	3882	992
		<b>≩</b> сору	Delete	3572	945
	Edit	<b>≩</b> i Copy	Delete	4430	916
	Edit	<b>≩</b> Copy	Delete	3916	891
	<i>@</i> Edit	<b>≩</b> i Copy	Delete	3995	887
	Edit	<b>≩</b> сору	Delete	4377	852
	Edit	<b>≩</b>	Delete	3758	777
	Edit	<b>≩</b> сору	Delete	4112	713

# Player Demographics

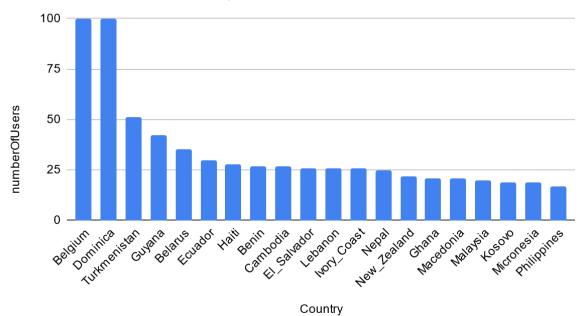
Distribution of Players by Country

We found we have a lot of users in Belgium and Dominica. This alone does not help us to understand our users but we can add this information on top of other KPIs.

1 SELECT Country,
2 COUNT(userId) as numberOfUsers
3 FROM Players
4 GROUP BY Country
5 ORDER BY numberOfUsers DESC

Country	numberOfUsers	▽ 1
Belgium		100
Dominica		100
Turkmenistan		51
Guyana		42
Belarus		35
Ecuador		30
Haiti		28
Benin		27
Cambodia		27
El_Salvador		26
Lebanon		26
lvory_Coast		26
Nepal		25
New_Zealand		22
Ghana		21
Macedonia		21
Malaysia		20
Kosovo		19
Micronesia		19
Philippines		17

# numberOfUsers i Country



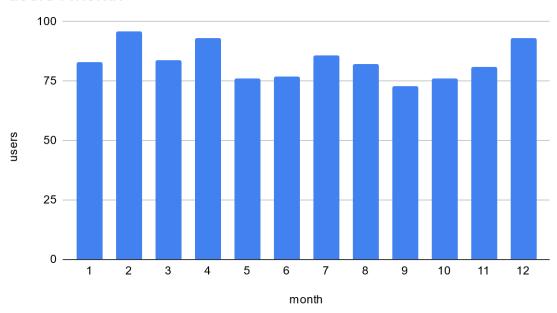
#### New Player Acquisition Rate

First we tried by day but data was too low to understand anything, we ended up using month as time measure. Something that was interesting is again the 12th month, it has a lot of new users that do not connect at all as we have seen in the user connections per month.

```
1 SELECT YEAR(Date) AS year,
2 MONTH(Date) AS month,
3 COUNT(userId) AS users
4 FROM Players
5 GROUP BY month
6 ORDER BY users DESC
```

year	month	users	<b>▽ 1</b>
2022	2		96
2022	12		93
2022	4		93
2022	7		86
2022	3		84
2022	1		83
2022	8		82
2022	11		81
2022	6		77
2022	10		76
2022	5		76
2022	9		73





#### Purchases

o Average Purchase Value

The average value of every purchase is varelly costlier than our 3rd product out of 5.

```
1 SELECT COUNT(DISTINCT p.purchaseId) as purchases,
2 SUM(Price) as totalIncome,
3 SUM(Price)/COUNT(DISTINCT p.purchaseId) as averagePurchaseValue
4 FROM Purchases p
5 join Items i on p.itemId = i.Id
```

purchases	totalIncome	averagePurchaseValue
598	6922.019889593124	11.575284096309572

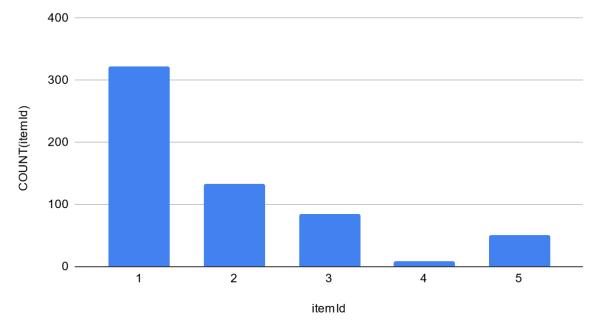
o Popular Items

Additionally we calculated how many products of each one of them have we sold.

1	SELECT itemId,
2	COUNT(itemId)
3	FROM Purchases
4	GROUP BY itemId

itemId	COUNT(itemId)
1	322
2	133
3	84
4	8
5	51

# COUNT(itemId) i itemId



# User Engagement

o Conversion Rate from Sessions to Purchases

This KPI, somewhat connected to ARPU and ARPPU showed us a 10% of conversion rate between sessions and purchases.

```
1 SELECT COUNT(DISTINCT s.sessionId) as totalSessions,
2 COUNT(DISTINCT p.sessionId) as purchaseSessions,
3 COUNT(DISTINCT p.sessionId) * 100/COUNT(DISTINCT s.sessionId) as convertionRate
4 FROM Sessions s
5 LEFT JOIN Purchases p ON s.sessionId = p.sessionId
```

totalSessions	purchase Sessions	convertionRate
6056	598	9.8745

#### Retention Rate

o Retention D1

We calculate the retention rate of day 1, 3 and 7. It seems to be unimportant due to the lack of data we have, it would have been better to check which have connected after that day so we make sure they keep playing instead of daily playing users.

```
SELECT COUNT(DISTINCT p.userId) as d1Users
FROM Sessions s

LEFT JOIN Players p ON s.userId = p.userId

WHERE DAY(p.Date + INTERVAL 1 DAY) = DAY(s.startSession)

AND MONTH(p.Date) = MONTH(s.startSession)

AND YEAR(p.Date) = YEAR(s.startSession)

ORDER BY p.Date ASC

d1Users

3

Retention D3

d3Users

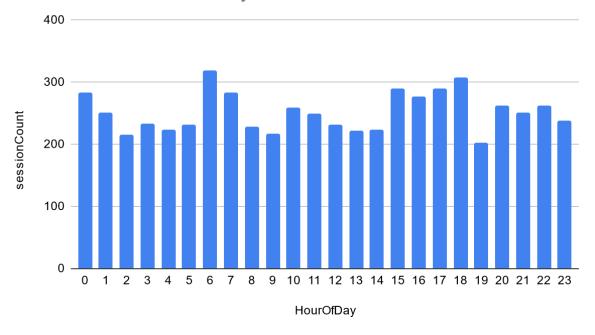
5
```

- Session Analysis
  - Peak Usage Hours

We used the sessions table to see how many players connected each hour of the day, we found peaks in the hours 6 and 19.

```
1 SELECT HOUR(s.startSession) AS HourOfDay,
2 COUNT(s.userId) AS sessionCount
3 FROM Sessions s
4 GROUP BY HOUR(s.startSession)
5 ORDER BY HourOfDay ASC
```

# sessionCount i HourOfDay



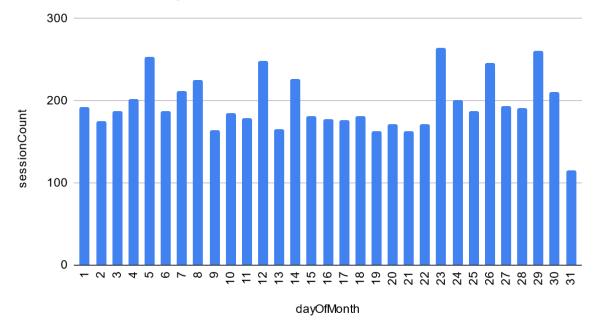
### Peak Usage Days

As we did with the hours of the day, we also calculated the amount of users that connected any day of the month. The low data in day 31 is due to the lack of days numbered 31 among a year.

```
1 SELECT DAY(s.startSession) AS dayOfMonth,
2 COUNT(s.userId) AS sessionCount
3 FROM Sessions s
4 GROUP BY DAY(s.startSession)
5 ORDER BY sessionCount DESC LIMIT 10
```

dayOfMonth	sessionCount
23	264
29	261
5	253
12	248
26	246
14	226
8	225
7	212
30	211
4	202

# sessionCount i dayOfMonth



### Average Time Between Sessions

The average time between sessions in hours, we first calculated it in different users, but later with the same code we did an average of all users that stands at 639 h, roughly 26 days.

```
1 SELECT s1.userId,
 2 AVG(TIMESTAMPDIFF(HOUR, s1.endSession, s2.startSession)) AS averageTimeHours
 3 FROM Sessions s1
4 JOIN Sessions s2 ON s1.userId = s2.userId
5 AND s1.startSession < s2.startSession
6 WHERE s1. endSession IS NOT NULL AND
7 s2.startSession IS NOT NULL AND
8 s1.endSession < s2.startSession
9 GROUP BY s1.userId
10 ORDER BY averageTimeHours DESC
       averageTimeHours > 1
 4304
                       820.5707
 4205
                       797.3257
 4031
                       462.9093
 4199
                       419.5220
 3542
                       293.4203
 3993
                       222.1917
 3642
                       202.2296
```

averageTimeTotal

639,6162

# userId i averageTimeHours

181.5119

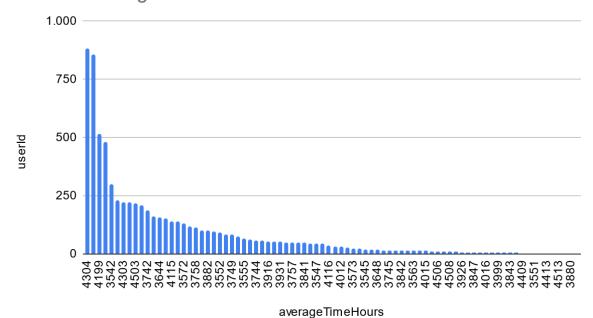
177.5778

165.0427

3742

4408

4503



## Monetization metrics

o ARPU & ARPPU:

The ARPU and ARPPU calculated together, one interesting fact is the average of 5 items bought for every user that bought.

```
1 SELECT
2 COUNT(DISTINCT p.userId) AS playersThatBought,
3 COUNT(p.userId) as totalPurchases,
4 COUNT(DISTINCT pl.userId) as totalPlayers,
5 SUM(Price) / COUNT(DISTINCT pl.userId) as ARPU,
6 SUM(Price) / COUNT(DISTINCT p.userId) as ARPPU
7 FROM Purchases p
8 JOIN Items i ON p.itemId = i.Id
9 RIGHT JOIN Players pl on pl.userId = p.userId
10 ORDER BY p.purchaseId DESC
```

playersThatBought	totalPurchases	totalPlayers	ARPU	ARPPU
109	598	1000	6.922019889593124	63.50476962929472