Workshop on Online Abuse and Harms (5th WOAH!), August 2021

### Fine-Grained Fairness Analysis of Abusive Language Detection Systems with CheckList

Aim of the work →

Biases in abusive language detection classifiers can harm underrepresented groups → **Evaluation of model's fairness** to identify unintended biases creating ad-hoc synthetic test sets through **CheckList systematic framework** (Ribeiro et al., 2020)

Findings, in agreement with recent surveys →

SOTA models such as BERT-based classifiers perform poorly on samples involving **implicit stereotypes and sensitive features** 

Take-away message →

Any solely technological solution will be partial, nevertheless these classifiers **need a robust value-sensitive evaluation**, to avoid the amplification of pre-existing social biases

## Fine-Grained Fairness Analysis of Abusive Language Detection Systems with CheckList

Marta Marchiori Manerba

Department of Philology, Literature and Linguistics

University of Pisa, Italy

martamarchiori96@gmail.com

Sara Tonelli

Fondazione Bruno Kessler

Trento, Italy

satonelli@fbk.eu

#### Introduction

- biases in abusive language detection classifiers can harm underrepresented groups
- role of the (biased) datasets used to train these models is crucial

#### ⇒ need for robust value-oriented evaluation of the model's fairness

- process is complicated by
  - proposed methods that only work with certain definitions of bias and fairness
  - limited availability of recognised benchmark datasets

## What we mean by Fairness



strongly contextualized to abusive language detection

#### **UNFAIRNESS**:

**sensitivity** of a classifier w.r.t. the presence in the samples of entities belonging to protected groups or minorities

#### **FAIRNESS:**

behaviour of producing similar predictions for similar protected mentions, i.e. regardless of the specific value assumed by sensitive attributes like race and gender

# Application of CheckList (Ribeiro et al., 2020) and aim of the work



**Evaluate Hate Speech Detection systems** to identify unintended models' biases

creating ad-hoc synthetic test sets
to evaluate a range of social
biases within a systematic
framework, starting from linguistic
capabilities

#### CheckList (Ribeiro et al., 2020)

- task-agnostic framework to encourage more robust checking beyond accuracy on a held-out dataset
- the package allows data generation within ad-hoc tests through:
  - templates and lexicons
  - general-purpose perturbations
  - tests expectations on the labels
  - o context-aware suggestions using RoBERTa as prompter for specific masked tokens
- the tests created can be saved, shared and utilized for different systems
- textual and visual summary for the exploration of the results

#### Test types

- **1. Minimum Functionality Test (MFT)**  $\Rightarrow$  the basic type of test, involving the standard classification of records with the corresponding labels
- 2. Invariance Test (INV) ⇒ model predictions should not change w.r.t. a record and its variants generated by altering the original sentence through replacement of specific terms with similar expressions
- **3. Directional Expectation Test (DIR)**  $\Rightarrow$  model predictions should change as a result of the record perturbation, i.e. the score should raise or fall

#### Test types

MFT →

Text Expected Predicted Pass
I didn't love the flight negative positive X

INV →

Text Expected Predicted Pass

We had a safe travel to Chicago

We had a safe travel to Dallas

Expected Predicted Pass

positive x

positive neutral

DIR →

Text Expected Predicted Pass

Service wasn't great.

Service wasn't great.

You are lame

Expected Predicted Pass

negative

negative

neutral

#### Fairness tests

#### for Abusive Language Detection systems

- enriched the capability designing hand-coded templates
  - o resulting from the exploration of representative constructions annotated in the <u>Social</u> <u>Bias Inference Corpus</u> (Sap et al., 2020)
  - the samples chosen are mainly abusive
  - framed into groups of biases
    - not exhaustive but representative: the most frequently occurring abuse targets in datasets for abusive language detection systems

expanded the lexicons deployed in templates

#### Misogyny, gender and sexual orientation

- Perturbing gender and sexual orientation (INV)
- Stereotyped female vs male work roles and Stereotyped male vs. female work roles (INV)
- Unintended bias in misogyny detection (MFT)
- Gender stereotypes (MFT)
- Body image stereotypes (MFT)
- Toxic masculinity stereotypes (MFT)
- Neutral statements
   feminism-related (MFT)

#### Race, nationality and religion

- Perturbing race (INV)
- Perturbing nationality (INV)
- Perturbing religion (INV)
- Racial stereotypes (MFT)

#### **Disability**

 Ableist stereotypes

#### Synthetic datasets generation

- we export the records created through the templates to make them available and usable independently of CheckList framework
  - templates and related labels were manually defined by the first author, a non-native
     English speaker
- three synthetic datasets covering different types of bias grouped by target, namely sexism, racism and ableism
  - need for specialised datasets addressing different phenomena of abusive language with a fine-grained approach
  - the resulting data do not contain samples from datasets under license: the contents are available at <a href="https://github.com/MartaMarchiori/Fairness-Analysis-with-CheckList">https://github.com/MartaMarchiori/Fairness-Analysis-with-CheckList</a>

#### Systems

- two different BERT-based classifiers for English
  - the first one is for **generic abusive language detection**, and is obtained by fine-tuning BERT on the (Founta et al., 2018) corpus
  - the second model is trained with the Automatic Misogyny Identification (AMI) 2018
     dataset (Fersini et al., 2018)

• in order to assess potential changes in bias recognition, once a system has been specifically exposed to data dealing with these sensitive issues (Bender et al., 2021)

#### **Evaluation**

Fairness tests	Abusive Lang. Classifier		Misogyny Detection Classifier	
	MFT	INV	MFT	INV
Perturbing race		94.0	-	14.8
Perturbing nationality	-	33.2	_	5.0
Perturbing religion	-	90.8	-	1.6
Perturbing gender and sex. orient.		100.0	_	54.0
Stereotyped female vs male work roles	-	0		62.0
Stereotyped male vs. female work roles	-	0	_	0
Unintended bias in misogyny detec.	33.6	_	37.0	_
Gender stereotypes	49.0	-	42.2	_
Body image stereotypes	92.8	-	8.6	_
Toxic masculinity stereotypes	99.2	-	100	-
Neutral statements feminism-related	0		76.5	_
Racial stereotypes	30.2	-	88.2	-
Ableist stereotypes	43.2	-	97.7	-

**Table 1:** Performance of Abusive Language classifier and Misogyny Detection classifier. Each cell contains the **failure rate expressed in percentage**. Each test involves 500 records randomly extracted from a larger subset, except for neutral statements feminism-related (200) and ableist stereotypes (220)

#### Analyses and findings

 State-of-the-art models such as BERT-based classifiers perform very poorly concerning bias on samples involving implicit stereotypes and sensitive features such as gender or sexual orientation

- Training sets play a relevant role as highlighted in Wiegand et al., 2019
  - For some phenomena, such as body image stereotypes or feminism-related statements, different training sets make the classifier behave very differently, in a way that we were able to quantify through our approach

#### Broader impact



Dobbe et al. (2018): acknowledge our own biases "in an open and transparent way and engage in constructive dialogue with domain experts"

- implementation of hand-coded templates
- the way in which the tests have been built certainly shaped the results

#### Conclusions



Any solely technological solution will be partial, as not considering the broader social issue that is the source of these biases means simplifying

but

Hate-Speech Classifiers **need a robust** value-sensitive evaluation, to assess unintended biases and avoid explicit harm or the amplification of pre-existing social biases

## Thank you for your interest!:)