

# MARTIN PHETLA

## IT SUPPORT SPECIALIST

Johannesburg  
0674020646  
[martinbuti10@gmail.com](mailto:martinbuti10@gmail.com)

---

### PROFESSIONAL SUMMARY

Experienced IT Support Specialist with a strong background in desktop support and network administration. Proficient in Office 365 administration, Active Directory management, and providing comprehensive technical support to end-user support. Currently pursuing a Bachelor of Science in Information Technology and holding certifications in Technical Support Fundamentals and Cybersecurity.

---

### EDUCATION

- 2024 – 2028 | Bachelor of Science in Information Technology | Richfield
- 2019 – 2021 | National Diploma Multimedia Computing | Tshwane University of Technology
- 2013 – 2017 | National senior certificate | Oosrand Secondary School

---

### TRAINING AND DEVELOPMENT

Aug 2023 – Oct 2023 | Technical Support Fundamentals | Coursera

May 2022 – Aug 2022 | Software Development Training | Mecer inter-ed

---

### WORK EXPERIENCE

- Feb 2023 – Current | IT Support Technician | Filter & Hose Solutions - Boksburg
- May 2024 – Current | External IT Support Technician | Deltec Energy Solutions
- Oct 2022 – Feb 2023 | Sales Assistant | Truworths - Kempton Park
- Apr 2022 – Sept 2022 | Casual Sales Assistant/ cashier | Ackermans – Boksburg

---

### REFERENCES

Filter and Hose Solutions HR		087 150 6000
Deltec Energy Solutions		011 864 7930
Boitumelo Molekoa - Ackermans		079 028 0733

<https://www.linkedin.com/in/martin-phetla-029755155/>