COHERENT.
Service Department

FIELD SERVICE BULLETIN

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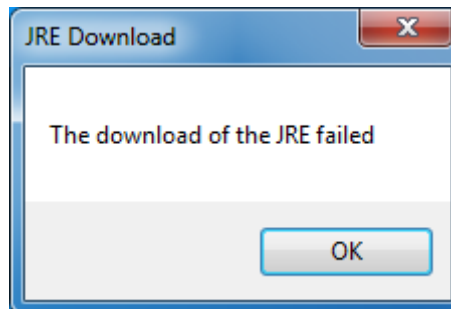
Coherent GUI v2.41 Error

DATE ISSUED   25th April 2014

PRODUCT   Coherent GUI v2.41 32bit & 64bit

PURPOSE   Inform Field Service Engineers of an error with the Coherent GUI v2.41 when used with Chameleon lasers systems. This occurs after the software is downloaded from the Coherent website.

DESCRIPTION   'The download of the JRE failed' appears while opening the Coherent GUI v2.41 after downloading the software from the Coherent website. The GUI can still be opened, however the spectrometer will not function and other random issues may occur.

SOLUTION   Use the 'GLA transition GUI' which can be found within Spectrum https://spectrum.na.coherentinc.com/service/home/dpssScotlandSVC/SitePages/Home.aspx.

For more information contact: PSE OM