

PRIORITY		
<input checked="" type="checkbox"/> X	Mandatory	<input type="checkbox"/> As Required
<input type="checkbox"/>	Next Visit	<input type="checkbox"/> At Installation
<input type="checkbox"/>	Information	

# FIELD SERVICE BULLETIN

**DATE ISSUED:** May 30, 2013

**NUMBER:** 701

## Corrosion Inhibitor

**PRODUCT** All Chameleon & Azure Products

**PURPOSE** To inform the factory of the version of corrosion inhibitor used in the cooling-channels

**DESCRIPTION** It is expected that lasers returned to the factory will be shipped with the cooling-channels drained and in the majority of cases without the chiller. Prior to the repair assessment it would be beneficial to know which version of corrosion inhibitor is currently used. Until the collection plans can be updated to include this in Oracle, the factory would be grateful to our Representatives and Field Service including this information either as a note in the RMA request form, SR notes field of the workbench tab of the return SR, the Field Visit SR or the Field Service Report.

All returns are converted to CoolFlow with a time-consuming flush-procedure; this would not be required for systems already running with CoolFlow. A simple flow-rate check is sufficient for those returns, prior to clean-room assessment.

**ACTION** Record the information in the SR to determine which coolant version is being used.



## PARTS

**PSE Initials** Iain MacPhee