Mark Allen Waid Jr

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Objective:

My goal is to work for a reputable company. I believe my skill set can be useful in helping your company accomplish its goals.

Skills

Soft Skills:

- o Customer Service Experience
- Excellent Written and Verbal Communication
- o Good Public Relations Skills
- Problem Solver
- Listening Skills
- Team Oriented
- Strong Work Ethic

Computer:

- o In-depth understanding of the way computer systems work
- o Intermediate Understanding of the Linux Operating System
- Know how to use a CLI environment
- Experience in Linux, Windows and some Mac
- Basic Programming Knowledge
- Web Development Knowledge
- o Type 50 WPM
- Love to Learn
- Network knowledge
- Ability to diagnose and fix computer problems
- Know computer hardware and software
- o I keep up with the latest technologies and software innovations

Automotive:

- Recent Automotive School Graduate
- Basic Shop Etiquette
- Safety Conscience
- o Basic Understanding of Automotive Systems
- Intermediate Understanding of Electricity
- o Knowledgeable in Use of Multimeter
- Knowledgeable in use of Scan Tools and other Electronic Diagnostic Equipment
- o Can read a wiring diagram
- Love to Learn

Transportation:

- Attained a Class A CDL
- Drove for Uber

Accomplishments:

- o Built many computers for friends and colleagues
- o Maintains a personal website (https://codecanna.github.io)
- Have written an Archlinux install script hosted on <u>Github</u>
- Have compiled and installed multiple basic Gentoo installs

Experience going back 5 years:

- 1. KBJ Trucking LLC (Position: Driver) From: July, 2018 Sept, 2018
 - Duties included driving truck safely to destination.
 - Performing pre-trip inspection
 - Managing paperwork and time
- 2. Full Power Express (Position: Driver) From: March, 2018 July, 2018
 - Duties included safely driving vehicle to destination
 - Performing pre-trip inspection
 - Managing paperwork and time
 - Talking to customers over the phone

3. Mesa Radio (Position: Installer) From: December, 2017 – March, 2018

- My duties included Greeting customers
- Listening to customer complaints
- Moving customer vehicles in and out of garage
- Quoting customers in person and over the phone
- Cleaning

4. Uber (Position: Driver) From: August, 2015 – November, 2017

- My duties included Picking customer up at desired location
- Greeting customers
- Entertaining customers
- Acting as a tour guide
- Providing customers with fun safe trip to their destination

5. Yellow Cab (Position: Mechanic) From: November, 2015 – February, 2016

- My duties included Listening to driver complaints
- Fixing vehicle problems
- Keeping track of preventative maintenance schedules
- Fueling up drivers

6. Shane's Rib Shack (Position: Crewmember) From: January, 2013 – Aug, 2013

- My duties included Washing dishes
- Making sure kitchen is supplied
- Morning food prep
- Nightly cleaning
- Greet customers

7. Kirspy Kreme Donuts (Position: Crewmember) From: May, 2012 – Jan, 2013

- My duties included greeting customers
- Working the cash register
- Working the drive through
- Cleaning