# **User Stories**

#### For Students

### 1. Check Lecturer Availability

- As Vusi, I want to view a lecturer's real-time available slots so I can choose a time that fits my schedule.
- Acceptance Criteria:
- Calendar displays green (available)/red (booked) slots.
- Tooltip shows lecturer's constraints (e.g "No meetings on Fridays").

### 2. Request a Meeting

- As Vusi, I want to submit a meeting request with a purpose note (e.g., "Thesis feedback") so the lecturer can prepare.
  - Acceptance Criteria:
  - Required field: "Meeting Purpose" (max 200 chars).
  - Auto-email confirmation to student.

### For Lecturers

### 3. Approve/Reject Requests

- As Dr Msomi, I want to approve/reject requests with one click and suggest alternatives if needed.
- Acceptance Criteria:
- Buttons: "Approve", "Reject", "Suggest New Time".
- Rejection requires a reason (e.g., "Conflict with department meeting").

### 4. Set Recurring Availability

- As Dr. Msomi , I want to block every Wednesday afternoon for research so students can't book those slots.
  - Acceptance Criteria:
    - "Recurring Unavailable" option in calendar settings.

#### **For Admins**

### 5. Calendar Sync

- As Vusi, I want to sync lecturer calendars with Outlook/Google Calendar to avoid double bookings.
- Acceptance Criteria:
- API integration with 2 authentication.
- Log sync errors for debugging.

# 6. Emergency Slot Override

- As Vusi, I want to force-cancel all meetings during exam weeks so lecturers can focus on grading.
- Acceptance Criteria:
- Bulk cancellation tool with notification emails.

# 3. Technical Edge Cases

- Student Story: "What if two students request the same slot simultaneously?"
- → First-come-first-served with real-time slot locking.
- -Lecturer Story: "What if a lecturer is sick?"
- $\boldsymbol{\rightarrow}$  "Mark as Unavailable" button triggers student notifications.