



STEPHANIE DUDA

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PROFESSIONAL SUMMARY

Experienced professional with a 15-year background in fast-paced hospitality and retail management, I am looking to transition my expertise into software and web development. I aim to showcase adaptability, teamwork, and a focus on crafting engaging digital experiences. As a forward-thinking senior leader with a proven track record in operations, I bring a strategic approach to improving business through technology. Currently pursuing certification in full stack immersion, I am committed to learning and contributing to the tech industry. I am a dependable, hardworking, and detail-oriented candidate eager to apply problem-solving skills and contribute to team success.

Portfolio Website/Projects: <https://marvel2410.github.io/SDudaProfile/index.html>

SKILLS

- KPI reporting
 - Forecasting
 - CSS
 - HTML
 - Database Management
 - JavaScript
 - React
 - Python
 - Full-Stack Development
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EXPERIENCE

Whole Foods Market June 2014 – June 2023

October 2021 - June 2023

Senior Operations Manager

Whole Foods Market | Glendale, California

- Evaluated performance through effective KPI tracking, reporting and analysis, using data to realign and optimize approaches.
- Spearheaded successful training initiatives for new and established employees, empowering team members with better knowledge and abilities.
- Collaborated with other senior leaders on corporate initiatives and decision-making.
- Managed daily operations to ensure efficiency and productivity.
- Coordinated with cross-functional teams to achieve project goals.

May 2018 - October 2021

Associate Store Team Leader

Whole Foods Market | Torrance, California

- Followed company merchandising guidelines and plan-o-grams.
- Described store policies and procedures to new hires.
- Built positive relationships with customers, answering questions about products and services.
- Handled customer complaints and resolved issues for customer satisfaction.

June 2014 - May 2018

Prepared Foods Team Leader

Whole Foods Market | Long Beach, California

- Conducted regular inventory checks to maintain adequate stock levels of ingredients and supplies.
- Updated team on schedule status in regular meetings and made proactive updates to account for new developments.
- Met customer service expectations and standards in interactions with customers, vendors and team members.

March 2012 - June 2014

Prepared Foods Team Member

Whole Foods Market | Laguna Niguel, California

- Assisted customers with their orders, answering questions about ingredients and allergens.
- Assisted in creation of eye-catching displays to showcase prepared foods effectively.
- Conducted regular inventory checks to maintain adequate stock levels of ingredients and supplies.
- Prepared and cooked various dishes following established recipes.

EDUCATION

April 2024

Certification - Full Stack Web Development
Career Foundry, Online

June 2008

Bachelor of Arts (B.A.) - Sociology
UC Irvine, Irvine, California