Marven Y. Jean-Jacques

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EDUCATION

Massasoit Community College, Brockton, MA Expected May 2020 Associate of Science in Computer Science Jun 2018 Mattapan Tech, Boston, MA Computer & Network Technical Support Phi Theta Kappa Massasoit Community College Inducted April 2018 Student Honor Society with a minimum GPA requirement of 3.5 Aug 2017 – Jun 2019 STEM Scholars Program, Massasoit Community College Attention presentation in STEM careers topics **Receive Special Advising** Institution Mixte Père de Monfort, Port-au-Prince, Haiti 2009-2015 Highschool Diploma

LEADERSHIP EXPERIENCE

Student Senate President

Leadership role, dealing with school wide issue, meeting with the president and trustees to discuss solution

Presidential Student Ambassador

Being and ambassador for the new students and show them the way that Massasoit can help them succeed

RELEVANT EXPERIENCE

Hack Diversity Fellow Nov 2020 to present

Nov 2018-Present

Tech Internship, where we have Tech training and get help to develop our skills with one and one advise.

Liberty Mutual Insurance Summer 2020

IT helpdesk summer internship, get hands on group project and learn more about technology

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Massasoit Community College, Brockton, MA

Part-Time IT Help Desk(internship)

- Answering phone and create ticket with TDNext about computer related issue
- Work on current project (fixing computers, Imaging classroom computer, network issue....)
- Get hands-on and learn new skill in project

Amazon, Stoughton, MA Oct 2017-Jun 2019

Part-time Sortation Associate

Prepare packages for mail delivery

Church Volunteer, Port-au-Prince, Haiti Mar 2012 - Nov 2016

Church of Union Brother of Tabarre

- Provided direct care to elderly including serving food and personal assistance
- Developed and facilitated youth programming
- Assisted members with special needs such as wheelchairs and strollers

SKILLS

Technologies

 Microsoft Office, Windows 10, HTML, CSS, Java, Systems and Networks, Arduino Systems, NSA Life Journey Computer Network

Other

• Fluent in French and Haitian Creole, Intermediate Sign Language, Beginner Spanish, Hard Working and Dedicated, Decision Making, Analytical, Interpersonal and Communication Skills