

Interview Notes

It is important to empathize with the client. Get to know them, find out their needs and wants. What are the specific pain points that they are dealing with? What are the benefits of the current technology? How can you improve overall security and collaboration?

The client has express frustrations with the current system with entering spreadsheets manually into excel in order to add books to the inventory.

The client expressed that their is no current way to stop books from being deleted by accident as their is no way to stop accidental deletions.

The current system is time consuming and outdated, they would like it to be more modern and easy to navigate while also having a modern aesthetic.

All the books are currently sorted by genre which they would like to keep current.

They would like the current system to be able to connect to see inventory at all stores at multiple locations.

They would like all users to be able to perform tasks on all devices.

