

Watchgroup Whatsapp Protocol Guidelines for NHW's (Western Cape)



Postings can be made by all and most welcome but they must be relevant to crime and awareness or prevention.

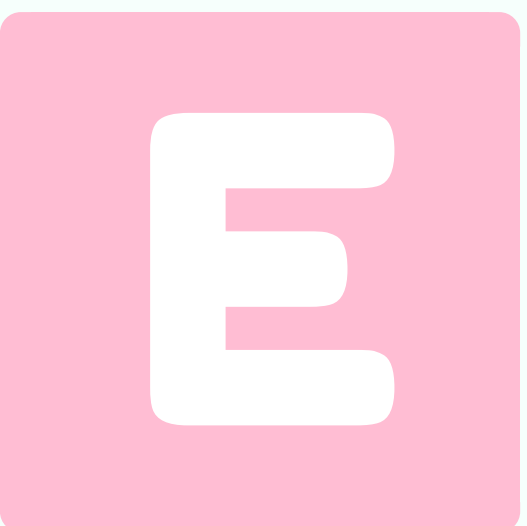


Crime prevention information (any information that could be preventive)



1. GENERAL ALERTS

Eg: Suspicious person in your area – description, clothing, shoes and direction they heading. Use the terms Charlie for Coloured, Whisky for White and Bravo for Black.



2. CRIME ALERT

House breaking (HB): give clear description of information at hand.

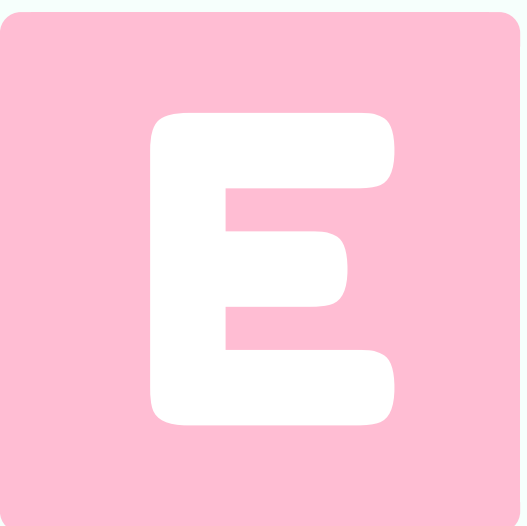
eg Link Rd, 2 suspects, one with grey hoodie, Blue Ford (registration if possible) SAPS on the scene.



Or suspicious vehicle e.g: SV White Mercedes Benz 95' Model reg CA82232. Six Bravo occupants, one male occupant wearing a white bandanna - suspicious looking. Driving in the Bellville area. Be vigilant.



3. PHOTOS can be posted if approved by the Chairperson. Photos are for personal use and may NOT be forwarded to other social media. (please do not show victims photos of suspects after a crime, this can compromise the court case. Victims need to identify suspects first hand in a line up)



4. CALL FOR ASSISTANCE

The Whatsapp is not a means to call for assistance. Alerts are welcome but please also call SAPS on 0219183000, a Security company or Fire Department.

Unfortunately DLHNHW Patrollers or exco might be on their rest days and will not be able to respond to your postings all the time.

5. Try not to post information late at night unless it is urgent or relevant to crime: for example NOT Electricity outages in your house in the early hours of the morning. Investigate in your property first. As this can be a disturbance to others.

6. Avoid “chatting” on this group. Contact the individual directly if an incident or a concern does not relate to other residents.

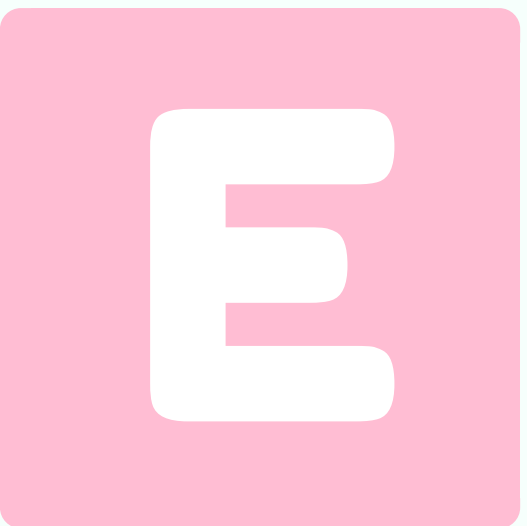
7. There is no need to acknowledge each and every post.



8. The Whatsapp platform is not a complaint forum. Please contact the Chairman or Secretary at Delahayewatch@gmail.com with any issues that need to be addressed.



9. NHW members are the “eyes and ears” only (as per our NHW Constitution). Please call SAPS/Security Companies and avoid



putting yourself in any danger by approaching any suspicious persons. Call and wait for assistance if unsure of the situation at hand.



10. Numbers of houses involved in a crime or incident may NOT be mentioned.



11. MEDIA enquiries after a crime or incident must be referred to the official SAPS Communications Officer Col. Fienie Nimb out of respect to the victims and their families so that the correct procedures be followed.



12. Rather put this group on silent than to leave the group, we might need each other in the future.



13. No personal remarks towards fellow residents will be tolerated on the group.



14. Talk to your neighbour regarding issues concerning them, before making it a NHW/Community/SAPS/Law Enforcement problem.



15. No company advertisements are to be advertised on this group.



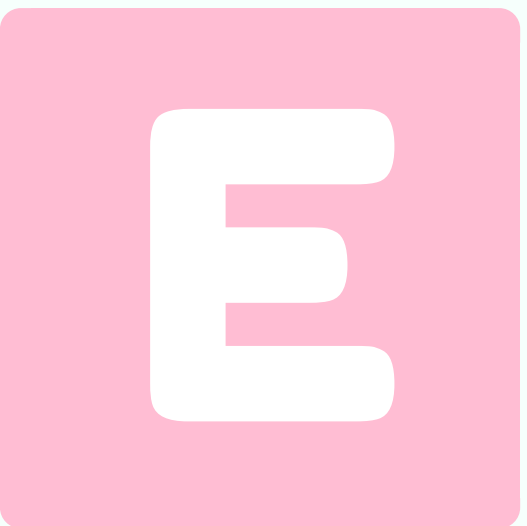
The numbers for emergencies have been added to the groups profile picture.



THANK YOU for being the eyes and ears on the ground. Together we making a difference. Kind regards Megan, Secretary - The De La Haye NHW



De La Haye NHW Exco:



David Nelson - Chairman

Bennie Weise - Vice Chairman

Gerrie Mostert - Treasurer

Megan Nelson - Secretary

