

MARWAN AHMED

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WORK EXPERIENCE

Junior Technical Support Engineer at Orascom Construction Ltd

Nov 2019 - Present
Cairo, Egypt

- Provided superior customer service to clients by addressing all questions and concerns.
- Worked well independently and on a team to solve problems.
- Organized and prioritized work to complete assignments in a timely, efficient manner.
- Provided outstanding technical support to clients.
- Responsible for installing and maintaining new software across the company users.
- Place tests and issue reports on new hardware entering the company.
- Provide technical support to VIP Directors.

EDUCATION

Helwan University

2015-2019
Cairo, Egypt

Bachelor Degree in Information Systems

- Accumulative Grade:** Excellent with honors
- GPA:** 3.7
- Graduation Project:** Web Application Design and Implementation
 - Full-Stack team.
 - Role: 1- Designing the UI and UX from scratch using Photoshop.
 - 2- Developing the front-end code to create responsive web pages.
 - 3- Developing the back-end code to create a dynamic and live web pages that respond to the user input and create a user Dashboard using PHP and Vanilla JavaScript.

PRO SKILLS

Languages: - HTML/HTML5 -CSS/CSS3 -JavaScript/ES6 -Java -Python -PHP -Node.js -jQuery

Tools: -Git/Github -Android Studio -IntelliJ IDEA -PyCharm -VSCode

-Microsoft Word. -Microsoft PowerPoint. -Microsoft Excel. -Adobe Photoshop.

CERTIFICATES

Udacity

Jan 2018- Sep2020

- Web Development Nanodegree
- Full-Stack Development track
- Android Development track
- Front-End Development track

Code College, Udemy

Nov 2018

- PHP code dynamic websites

MECA

Jul 2016 - Jul 2017

- Project Management
- Operations and supply chain

PROJECTS

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|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Landing Page | <div>Build a landing page that uses JavaScript to create an interactive navigational experience for the user.</div> <div>1- Navigation is built dynamically as an unordered list</div> <div>2- Section Active State</div> <div>3- Scroll to Anchor</div> |
| Weather Journal App | <div>Combining data from the OpenWeatherMap API and client side HTML forms, to create a web app that records a weather journal for users.</div> <div>1- Project environment setup using Node and Express</div> <div>2- APIs and Routs</div> <div>3- Dynamic UI</div> |
| Movie & Tv shows library | <div>Build a dynamic library that updates from a database</div> <div>1-Design UI & UX</div> <div>2-Design Database Structure</div> <div>3-Develop the webpages and update it dynamically</div> |
| MIWOK Language APP | <div>Android Application used for saving an endangered language</div> |

LANGUAGES

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|----------|--------------------|
| -Arabic | Native Language |
| -English | Professioncy Level |

EXPERIENCE

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|---------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <div>National Bank of Egypt</div> <div>Jul2018- Jul2018</div> | <div>Opearations Internship</div> |
| <div>MECA Egypt</div> <div>Jan 2015 - Jul 2015</div> | <div>Case study Participant at ExxonMobile</div> <div>-Develop a business plan to find an integrated solution for Traffic congestion in Cairo</div> <div>-Second winning team [teleport]</div> |