MARY KWAMBOKA ISABOKE

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PROFESSIONAL SUMMARY

Adaptable and service-oriented professional with experience in hospitality and retail operations, complemented by training in Full Stack Software Development. Strong in customer service,teamwork and problem solving,with a proactive mindset and commitment to continuous growth.

CORE COMPETENCIES

- Customer Service & Client Relations
- Cash Handling & Inventory Management
- Team Collaboration & Communication
- Problem Solving & Time Management
- Web Development & Database Fundamentals

PROFESSIONAL EXPERIENCE

Liquor Store Clerk
Noni Liquor Sale | October 2022 - April 2023
- Managed stock deliveries and inventory control
- Ensured product rotation and quality standards
- Delivered excellent customer service and supported sales

Cashier
Isipho Traders | February 2021 - July 2022
- Processed cash and credit transactions accurately
- Reduced checkout wait times through teamwork
- Maintained positive customer experience

Catering Server
Sarova Panafric | January 2020 - May 2020
- Served food and beverages at large scale events (100-300 guests)
- Assisted in events setup and maintained professional standards

PROJECTS

Medical Reminder Web App
Developed using React, Node.js and MySQL. Designed to allow users to schedule, track and manage medication reminders efficiently.

EDUCATION & CERTIFICATIONS

- Full Stack Software Development Certificate - Power Learn Project (2024)
- Certificate in Hospitality - Career Training Centre (NITA) (2019)
- Life Skills Training - Kenya Youth Employment Opportunities Project (2019)

TECHNICAL SKILLS

- HTML, CSS & JavaScript
- Python Programming
- React & Node.js (Basic)
- MySQL Database Management
- Git & GitHub

LANGUAGES
- English (Fluent)
- Kiswahili (Fluent)

REFERENCES
Available upon request