

MARY KWAMBOKA ISABOKE

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Website/Portfolio: <https://mary-issa-dev.netlify.app/>

PROFESSIONAL SUMMARY

Adaptable and service-oriented professional with experience in hospitality and retail operations, complemented by training in Full Stack Software Development. Strong in customer service, teamwork and problem solving, with a proactive mindset and commitment to continuous growth.

CORE COMPETENCIES

- Customer Service & Client Relations
- Cash Handling & Inventory Management
- Team Collaboration & Communication
- Problem Solving & Time Management
- Web Development & Database Fundamentals

PROFESSIONAL EXPERIENCE

Liquor Store Clerk

Noni Liquor Sale | October 2022 - April 2023

- Managed stock deliveries and inventory control
- Ensured product rotation and quality standards
- Delivered excellent customer service and supported sales

Cashier

Isipho Traders | February 2021 - July 2022

- Processed cash and credit transactions accurately
- Reduced checkout wait times through teamwork
- Maintained positive customer experience

Catering Server

Sarova Panafric | January 2020 - May 2020

- Served food and beverages at large scale events (100-300 guests)
- Assisted in events setup and maintained professional standards

PROJECTS

Medical Reminder Web App

Developed using React, [Node.js](#) and MySQL. Designed to allow users to schedule, track and manage medication reminders efficiently.

EDUCATION & CERTIFICATIONS

- Full Stack Software Development Certificate - Power Learn Project (2024)
- Certificate in Hospitality - Career Training Centre (NITA) (2019)
- Life Skills Training - Kenya Youth Employment Opportunities Project (2019)

TECHNICAL SKILLS

- HTML, CSS & JavaScript
- Python Programming
- React & [Node.js](#) (Basic)
- MySQL Database Management
- Git & GitHub

LANGUAGES

- English (Fluent)
- Kiswahili (Fluent)

REFERENCES

Available upon request

