

Application name: Al Rajhi

The team :

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Al Rajhi bank application is the banking application in the Kingdom of Saudi Arabia. Since its launch, the application has sought to meet the needs of customers by providing a variety of banking services that include transfers, bill payments, and investments.

Programs purpose:

The purpose of Al Rajhi application: Its purpose is to be able to preserve money and the method of transferring it safely for everyone. Users face some problems and it solves them:

- Some banks are complicated when creating accounts and cashing a bank card, but the Al Rajhi application makes it easy to create a bank card through the phone only and receive the card from the branch without any complications .
- Difficulty in personal financing; The bank provides the possibility of unifying the customer's obligations from personal financing contracts with the bank in one contract by paying them through a third party .
- The problem of reviews in branches and delays in appointments; The bank provides a solution to all

problems from the same application without the need to go to the branch, saving time in this regard .

- The problem of creating a new card for a family member; For example, as a mother, I can create a sub-card for my children and transfer amounts to it without the need to create new cards.

1-Al Rajhi application requirements:

1-Requirements (FUNCTIONAL):

- 1- The user should download the application
- 2- The user should log in to open the application and navigate in it
- 3- The user should have the ability to view the amount in his account
- 4- The user should be able to add other beneficiaries
- 5- The user should have view and display the beneficiaries after adding them
- 6- The user should be able to transfer amounts to people
- 7- The user should be able to receive amounts from other beneficiaries in his bank account

2- Requirements: (NON-FUNCTIONAL):

- 1- the system should respond in less time When transferring an amount to another beneficiary, to be in less time a verification number is sent to ensure that the account holder is the one controlling the transaction.
- 2- The system should be available anytime the user wants the application to send or withdraw money.

2-Survey :

The link survey:

<https://survey.porsline.com/s/n8rpA6sk>

Survey responses:

هل استخدمك للتطبيق إنكر لي احد مميزات تطبيق بل واجهت بعض المشاكل أثناء يسمح التطبيق بإضافة حسابات الإجابة نعم ماهي المميزات بل أنت من مستخدم بنك الر	معرف المجيب	الإجابات الصحيحة
نعم	https://survey.porsline.com/j8jr2r	لا
نعم	https://survey.porsline.com/jwfgWD	نعم
نعم	https://survey.porsline.com/jAdL7v	نعم
نعم	https://survey.porsline.com/jxs1YO	نعم
نعم	https://survey.porsline.com/jvUuN6	نعم
نعم	https://survey.porsline.com/jx9rs0	نعم
نعم	https://survey.porsline.com/jekNLW	نعم
نعم	https://survey.porsline.com/j9cyFA	لا
نعم	https://survey.porsline.com/jRdIXr	نعم
نعم	https://survey.porsline.com/jNSf4i	نعم
نعم	https://survey.porsline.com/jn7RR0	نعم
نعم	https://survey.porsline.com/jHw8F	نعم
نعم	https://survey.porsline.com/jE0fC1	نعم
نعم	https://survey.porsline.com/jE2biG	نعم
نعم	https://survey.porsline.com/jKShjW	نعم
نعم	https://survey.porsline.com/jwuQ4r	نعم
نعم	https://survey.porsline.com/jdhSWi	نعم
نعم	https://survey.porsline.com/jx5r6y	نعم
نعم	https://survey.porsline.com/jSDTB	نعم
نعم	https://survey.porsline.com/jVP3eT	نعم
نعم	https://survey.porsline.com/jFQ9eu	نعم

The team conducted a survey to find out people's opinions about the Al Rajhi app, and we found that:

The majority of them use the Al Rajhi app, and one of their favorite features is that they have the ability to donate from within the app, and another feature is the ability to log in and buy from within the app, and one of the features they also like is that it is easy to open an account and easy to deposit, and their high confidence in the security of the banking app

The app is considered excellent according to their opinions and does a good job

3-Research existing program:

Other application: Al Ahly

Al Rajhi application compares to Al Ahli application with a set of advantages and disadvantages, including:

1- User interface:

Al Rajhi application:

It has a simple and easy-to-use interface, making it easy for users to navigate between services.

Al Ahli application:

It has a more complex interface, which may make it difficult for some users to access the required services.

2- Ease of opening accounts:

Al Rajhi App:

Enables the process of opening new accounts easily and quickly.

Al Ahli App:

The process of opening accounts may be more complicated and requires additional steps.

3- Additional features:

Al Rajhi App:

Offers rewards programs and special offers on financial transactions.

Al Ahli App:

Offers interactive features using data analysis techniques, but may lack attractive promotional offers at times.

4- Security:

Al Rajhi App:

Relies on security technologies such as two-factor authentication, which ensures the protection of users' information.

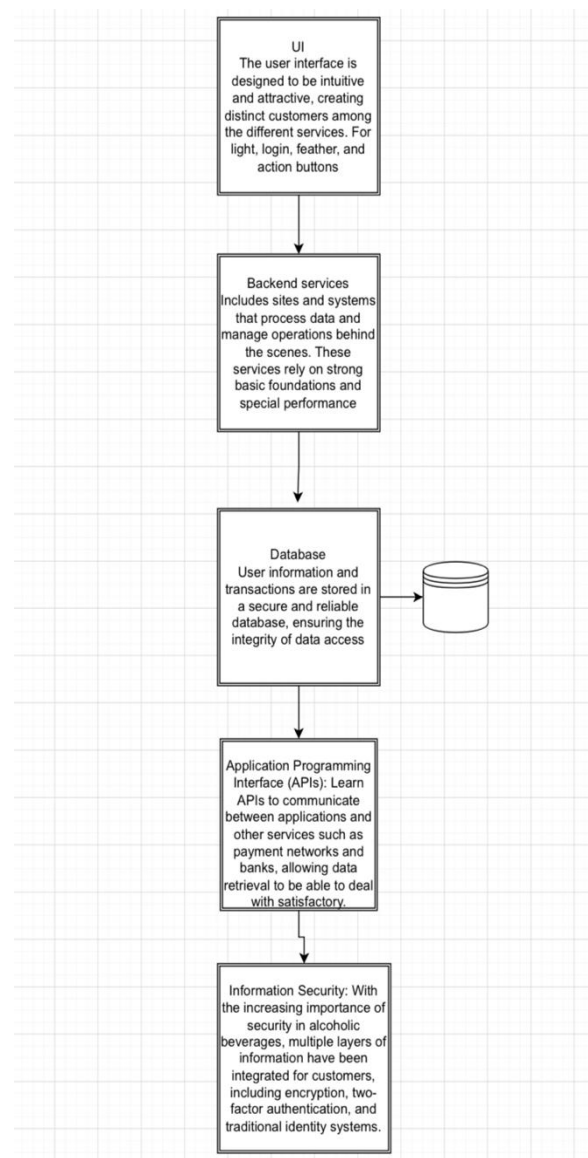
Al Ahli App:

Provides good levels of security, but may sometimes require updates to ensure data protection.

4-The structure of the Al Rajhi application :

Is considered one of the essential elements that contribute to improving the user experience and providing integrated and smooth banking services. The application is designed to be easy to use and efficient, allowing users to access a variety of financial services, such as money transfer, bill payment, balance inquiry, and other banking operations.

The structure of the application generally consists of several main components



5-Data model:

Activity diagram shows us how to add a beneficiary in the Al Rajhi application

