

Homework (1,2):

Application name: Al Rajhi

Programs purpose:

The purpose of Al Rajhi application: Its purpose is to be able to preserve money and the method of transferring it safely for everyone. Users face some problems and it solves them:

- Some banks are complicated when creating accounts and cashing a bank card, but the Al Rajhi application makes it easy to create a bank card through the phone only and receive the card from the branch without any complications .
- Difficulty in personal financing; The bank provides the possibility of unifying the customer's obligations from personal financing contracts with the bank in one contract by paying them through a third party .
- The problem of reviews in branches and delays in appointments; The bank provides a solution to all problems from the same application without the need to go to the branch, saving time in this regard .
- The problem of creating a new card for a family member; For example, as a mother, I can create a sub-card for my children and transfer amounts to it without the need to create new cards.

Requirements (FUNCTIONAL);

- 1- The user should download the application
- 2- The user should log in to open the application and navigate in it
- 3- The user should have the ability to view the amount in his account
- 4- The user should be able to add other beneficiaries
- 5- The user should have view and display the beneficiaries after adding them
- 6- The user should be able to transfer amounts to people
- 7- The user should be able to receive amounts from other beneficiaries in his bank account

Requirements: (NON-FUNCTIONAL):

- 1- the system should respond in less time When transferring an amount to another beneficiary, to be in less time a verification number is sent to ensure that the account holder is the one controlling the transaction.
- 2- The system should be available anytime the user wants the application to send or withdraw money.

Survey or interview:

The link survey:

<https://survey.porsline.com/s/n8rpA6sk>

Survey responses:

هل استخدمك للتطبيق أكثر من واحد	مميزات تطبيق	هل واجهت بعض المشاكل أثناء	يسمح التطبيق بإضافة حسابات	الإجابة نعم ماهي المميزات التي أنت من مستخدمي بنك الراجحي	معرف المقيّم	الإجابات الصحيحة
نعم	نقاط المكافأة	نعم واجهت	نعم يسمح	سهل اصدار بطاقة بنكية	8jrrz	https://survey.porsline.com/j8jrrz
نعم	تعدد طرق الدفع من داخل التطبيق	نعم واجهت	نعم يسمح	أمانه عالي جداً	ufgWD	https://survey.porsline.com/jufgWD
نعم	خاصية الشراء من داخل التطبيق	نعم واجهت	نعم يسمح	سهل اصدار بطاقة بنكية	AdL7v	https://survey.porsline.com/jAdL7v
نعم	القدرة على الادخار والاستثمار	نعم واجهت	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	xs1YO	https://survey.porsline.com/jxs1YO
نعم	تعدد طرق الدفع من داخل التطبيق	نعم واجهت	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	vUuN6	https://survey.porsline.com/jvUuN6
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	x9rs0	https://survey.porsline.com/jx9rs0
نعم	تعدد طرق الدفع من داخل التطبيق	نعم واجهت	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	eKNLW	https://survey.porsline.com/jeKNLW
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	9xyFA	https://survey.porsline.com/j9xyFA
نعم	خاصية الشراء من داخل التطبيق	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	fkIXr	https://survey.porsline.com/jfkIXr
نعم	القدرة على الادخار والاستثمار	نعم واجهت	نعم يسمح	سهل انشاء الحساب	NSf4i	https://survey.porsline.com/jNSf4i
نعم	نقاط المكافأة	لا لم اواجه	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	n7RR0	https://survey.porsline.com/jn7RR0
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	أمانه عالي جداً	Hw8F	https://survey.porsline.com/jHw8F
نعم	القدرة على الادخار والاستثمار	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	E0fC1	https://survey.porsline.com/jE0fC1
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	أمانه عالي جداً	E2biG	https://survey.porsline.com/jE2biG
نعم	القدرة على الادخار والاستثمار	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	kShjW	https://survey.porsline.com/jkShjW
نعم	خاصية الشراء من داخل التطبيق	نعم واجهت	نعم يسمح	أمانه عالي جداً	wuQ4r	https://survey.porsline.com/jwuQ4r
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	dhSWi	https://survey.porsline.com/jdhSWi
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	أمانه عالي جداً	x5r6y	https://survey.porsline.com/jx5r6y
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	FSDTB	https://survey.porsline.com/jFSDTB
نعم	تعدد طرق الدفع من داخل التطبيق	لا لم اواجه	نعم يسمح	تعدد طرق الدفع والتحويل للمستفيدين	VP3eT	https://survey.porsline.com/jVP3eT
نعم	خاصية الشراء من داخل التطبيق	لا لم اواجه	نعم يسمح	سهل انشاء الحساب	FQ9eu	https://survey.porsline.com/jFQ9eu

The team conducted a survey to find out people's opinions about the Al Rajhi app, and we found that:

The majority of them use the Al Rajhi app, and one of their favorite features is that they have the ability to donate from within the app, and another feature is the ability to log in and buy from within the app, and one of the features they also like is that it is easy to open an account and easy to deposit, and their high confidence in the security of the banking app

The app is considered excellent according to their opinions and does a good job

Research existing program:

Other application: Al Ahly

Al Rajhi application compares to Al Ahli application with a set of advantages and disadvantages, including:

- User interface:

Al Rajhi application:

It has a simple and easy-to-use interface, making it easy for users to navigate between services.

Al Ahli application:

It has a more complex interface, which may make it difficult for some users to access the required services.

- Ease of opening accounts:

Al Rajhi App:

Enables the process of opening new accounts easily and quickly.

Al Ahli App:

The process of opening accounts may be more complicated and requires additional steps.

- Additional features:

Al Rajhi App:

Offers rewards programs and special offers on financial transactions.

Al Ahli App:

Offers interactive features using data analysis techniques, but may lack attractive promotional offers at times.

- Security:

Al Rajhi App:

Relies on security technologies such as two-factor authentication, which ensures the protection of users' information.

Al Ahli App:

Provides good levels of security, but may sometimes require updates to ensure data protection.

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