

App Stack Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: App Stack

Report Date: August 15th, 2025

Product Description:

Contact Information:

Notes: The testing process was carried out in compliance to the WCAG 2.0 AA guidelines. The product was found to be overall partially supportive. As a summary, there are some elements and functionalities that are not being supported such as color contrast, status, role, hierarchy etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported. Accessibility for Americans with Disabilities Act (ADA) website compliance requires all public and (large) private organizations to make their websites and web content conform with mandatory accessibility standards (WCAG 2.0). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 51 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.0 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a

sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies – Screen readers NVDA, Jaws, Voiceover
- Keyboard only interaction, Browser zoom
- Automated tools – Axe, Color Contrast Analyzer
- Browsers – Chrome, Edge, Firefox, Safari
- Accessibility plugins – Axe
- Desktop- Windows 10, Mac

The combinations of technologies used were the following:

- Windows with Firefox/ Chrome and NVDA
- Windows with Chrome and Jaws
- Windows with Edge and Jaws
- Mac with Safari and Voiceover
- Windows with Chrome and Axe
- Windows with Google Chrome and Zoom
- Windows with Google Chrome and Colour Contrast Analyzer

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Partially Supports	Remark: Proper alt text has been provided to most of the graphics present in the website. However exceptions are present: Exceptions: 1. Home> Decorative 'Dashboard overview' graphic is not hidden for screen reader users. 2. Home> Decorative icons present under 'How it Works' section is not hidden for screen reader users. 3. About> Decorative images present on the page are not hidden for screen reader users. 4. Services> Decorative images present on the page are not hidden for screen reader users.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none">• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Not Applicable	Remark: There is no audio only and video only content present in the website.
1.2.2 Captions (Prerecorded) (Level A) Also applies to:	Not Applicable	Remark: There is no multimedia content present in the

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		website.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	Remark: There is no multimedia content present in the website.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	Remark: Screen reader properly identifies most of the information available in the website and the screen reader user is easily able to perceive the relationships between an element and its role. However exceptions are present: Exceptions: 1. About> No heading level 1 is present on the page. 2. Privacy Policy> Heading hierarchy of the page is incorrect. Heading directly jumps from h1 to h4. 3. Login> Footer landmark is not defined for the web page. 4. Dashboard> Landmark regions are not defined properly for the web page.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Screen reader reads all of the content present in the website in a meaningful sequence with the help of arrow keys and other reading commands.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Symbol is used to indicate information in the website and information about that symbol is present in textual form.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: No color is used to indicate information in the website.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no such audio available in the website, which plays automatically as soon as the page is launched.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Website has support for keyboard interaction, as all of the interactive elements are accessible using the keyboard commands.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Website has a good support for keyboard interaction and there is no keyboard trap issue throughout the website.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no session time out functionality present in the website.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: No moving content is present in the website.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: There is no flashing / blinking content present anywhere in the website.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Does Not Support	Remark: Skip to main content link is not present in the website.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Remark:</p> <p>Descriptive and unique page titles are not provided for all pages in the website.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Remark:</p> <p>Focus order is moving in a correct sequence through out the website. However exceptions are present:</p> <p>Exceptions:</p> <ol style="list-style-type: none"> About> Screen reader focus moves inside the accordion without expanding it. Login> Screen reader focus does not automatically move to the first invalid edit field.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Remark:</p> <p>Appropriate link text is provided to all of the links available in the website.</p>

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Remark: Lang attribute 'En' is provided for the all the pages in the website.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Remark: Website does not have any feature / functionality, which triggers automatically on receiving the focus.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Remark: Change of context does not happen in the website when changing the setting of any UI component.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	Remark: Descriptive and precise error message appears in the website.

Criteria	Conformance Level	Remarks and Explanations
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Remark:</p> <p>Appropriate label is provided for form fields present in the website, however an exception is present:</p> <p>Exceptions:</p> <ol style="list-style-type: none"> 1. Login> The mandatory form fields is not announced as required by the screen reader. 2. Settings> Change Password> The mandatory form fields is not announced as required by the screen reader.
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to: WCAG 2.0 – Always answer ‘Supports’ Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Supports</p>	<p>For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Partially Supports</p>	<p>Remark:</p> <p>Most of the components present in the website have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements.</p> <p>Exceptions:</p> <ol style="list-style-type: none"> 1. About> Expanded/ collapsed state of accordion is not announced.

Criteria	Conformance Level	Remarks and Explanations
		<p>2. About> Name of accordion is not defined.</p> <p>3. Login> Name of 'show/ hide password' button is not defined.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Remark:</p> <p>There is no live multimedia content present in the website.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Remark:</p> <p>There is no multimedia content present in the website which requires audio description.</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Remark:</p> <p>Website has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the website. However exceptions are present:</p> <p>Exceptions:</p> <p>1. Login> The color contrast ratio of text 'Login' is</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>less than the standard ratio 4.5:1.</p> <p>2. Login> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.</p> <p>3. Login> The color contrast ratio of error message is less than the standard ratio 4.5:1.</p> <p>4. Home> The color contrast ratio of text 'Home' is less than the standard ratio 4.5:1.</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Remark:</p> <p>Website is operable and readable while resizing the content using the browser zoom feature.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>Remark:</p> <p>There is no such information present in the website, which is in the form of Image of text.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) - Does not apply to non-web software 	Supports	<p>Remark:</p> <p>Multiple ways of navigation is present in the website.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 		
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Remark:</p> <p>Headings present in the website are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	<p>Remark:</p> <p>Tab focus indicator is clearly visible on interactive elements.</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	<p>Remark:</p> <p>Website content is available in English language only.</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) - Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) - Does not apply to non-web docs 	Support	<p>Remark:</p> <p>Repeated components are occurring in the same order on every page of the website, which helps screen reader and cognitive user to predict the location of different web elements on each page.</p>

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Support	Remark: Elements that have the same functionality across multiple pages in the website have same labels or same name.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Remark: Descriptive and precise error message appears in website.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Remark: This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, website does not have any such forms, where such risk is associated.

Table 3: Success Criteria, Level AAA

Notes: This section is Not Applicable.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Remark:</p> <p>NVDA and Jaws screen reader equally supports the website. Users using these screen readers can easily operate the website. However, there are a some instances, where a screen reader user will have difficulties in understanding the information.</p> <p>Exceptions:</p> <ol style="list-style-type: none">1. About> No heading level 1 is present on the page.2. Privacy Policy> Heading hierarchy of the page is incorrect. Heading directly jumps from h1 to h4.3. Login> Footer landmark is not defined for the web page.4. Dashboard> Landmark regions are not defined properly for the web page.
302.2 With Limited Vision	Partially Supports	<p>Remark:</p> <p>Color scheme is appropriate and color contrast ratio for most of the interactive elements is equal to or greater than standard ratio of 4.5:1.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>However exceptions are present:</p> <p>Exceptions:</p> <p>1. Login> The color contrast ratio of text 'Login' is less than the standard ratio 4.5:1.</p> <p>2. Login> The color contrast ratio of placeholder text is less than the standard ratio 4.5:1.</p> <p>3. Login> The color contrast ratio of error message is less than the standard ratio 4.5:1.</p> <p>4. Home> The color contrast ratio of text 'Home' is less than the standard ratio 4.5:1.</p>
302.3 Without Perception of Color	Not Applicable	<p>Remark:</p> <p>No color is used to indicate information in the website.</p>
302.4 Without Hearing	Not Applicable	<p>Remark:</p> <p>There is no multimedia content present in the website.</p>
302.5 With Limited Hearing	Not Applicable	<p>Remark:</p> <p>There is no multimedia content</p>

Criteria	Conformance Level	Remarks and Explanations
		present in the website.
302.6 Without Speech	Not Applicable	Remark: Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	Remark: There are no such complicated keyboard actions required in the website to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Supports (Keyboard)	Remark: Website has a good support for keyboard interaction, as all of the interactive elements are accessible using the keyboard commands.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark: Many features in the website have good support for users with cognitive disabilities due to following reasons: 1. Website does not have any moving text/images/animations, which disrupts in reading. 2. Website does not have any

Criteria	Conformance Level	Remarks and Explanations
		multimedia, which plays automatically and confuses the user. 3. Website does not have any flashing object, which causes seizure.

Chapter 4: [Hardware](#)

Notes: This section is Not Applicable.

Chapter 5: [Software](#)

Notes: This section is Not Applicable

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Remark: There is no section available in the website, which describes the information regarding accessibility and its compatibility with different assistive technologies.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
		Since, the website provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	There is no accessibility information section available in the website, which provides information regarding accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Does Not Support	There is no phone number/ email address mentioned under support section, using which user can contact tech support.

Legal Disclaimer (App Stack)

Include your company legal disclaimer here, if needed.