

MARYANN NWAGOR

📍 Lagos, Nigeria.

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PROFESSIONAL SUMMARY

Detail-oriented professional with a strong foundation in technology and exceptional organizational skills. Proven expertise in managing resources, enhancing processes, and fostering collaboration across teams. Adaptable and proactive, with excellent communication skills and a commitment to driving organizational success.

EDUCATION

M.Ed, Educational Management

University of Benin, Uniben, Benin City.

Jan 2018 – Dec 2021

B.Ed, Religions

University of Benin, Uniben, Benin City.

Jan 2011 – Sept 2015

EXPERIENCE

Valuworks Enterprises, Asaba, Nigeria

Aug 2022 – Feb 2024

Delta State Learning Management System Administrator/Trainer

- User on-boarding and user support
- Customer support and community engagement
- Bug identification and recommendations
- Product sensitization and strategy development
- Training facilitation and LMS management

RedCloud Technology, Asaba, Nigeria

April 2022 – Oct 2022

Field Activation Officer (Team Lead)

- Sales Representative
- Customer Activation
- Customer Care and Support
- Customer Acquisition & Retention
- Training and Education of customers on app usage

Mubbytech Academy, F.C.T, Nigeria

Sept 2021 – Present

Frontend Course Content Creator

- Developed frontend course contents
- Curated and analyzed course materials
- Upload of developed course materials

Afriportal Network Limited, Delta, Nigeria
Frontend Web Developer (Internship)

Sept 2021 – Jan 2022

- Created responsive web pages using HTML, Javascript, CSS
- Managed frontend templates and domain hosting
- Provided customer support

Alvina Model and High School, Warri, Nigeria
Frontend Web Developer (Internship)

Jun 2019 – May 2020

- Coordinated classroom activities
- Evaluated students' performance
- Managed and equipped a class of 24 students (aged 2-4 years) with reading/writing, color/alphabetical identification, and socialization skills.

Colvak Star Academy, New Nyanya, Nasarawa,
Head Teacher

Apri 2017 – Oct 2020

- Student acquisition and retention.
- Teacher's recruitment and retention.
- Achieving 20% students increase per term.
- Administrative and teaching duties.
- Students support and engagement.
- Managed and led a team of 6 teachers in securing students' registration.

CERTIFICATION

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|---|-------------------|
| • Cybersecurity Analyst
[Tecvinson Academy Malmo Sweden] | Jun, 2025 |
| • Cyber Security Admin
[African University of Science and Technology (Australia), Abuja] | Jun, 2024 |
| • Web Application Security using Burp Suite
[Greenfist bootcamp] | Nov, 2023 |
| • Cyber Threat Management
[Cisco] | July, 2023 |
| • Web Application Testing/DevSecOps
[CyberSafe Foundation] | Oct, 2022 |
| • ICT-YEP Basic & Advanced Frontend Training Certification
[Delta State Ministry of Science & Technology] | 2021 |
| • Front-End Web Development UI Frameworks & Tools: Bootstrap 4
[The Hong Kong University of Science & Technology] | 2021 |

SKILLS

- Virtual Assistance
 - Customer Care & Support
 - Operating Systems: Windows, Linux
 - Project Management Tools: Slack, Jira, Trello, Confluence
 - Programming Languages: JavaScript, Python, TypeScript
 - CyberSecurity Tools: Burp Suite, VMware, VirtualBox, Docker, SQL
 - Data Management/People Management
 - Microsoft Office Suite (Word, PowerPoint, Excel) and Google Apps
 - Soft Skills: Writing, Analytical thinking, Problem-Solving, Decision Making, Teamwork, Organizational, and Effective Communication Skills
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REFEREE

Available on request.