

Thinks

Convenient

How does this work

This might be good

Will this help me?

Can I trust this?

Disbelief

Anxious

What should I expect

I want something reliable

Is this legit?

what can I get out of this

Research

Tells/asks friends

Checks the website

Look at reviews

Excitement

Does

Feels

Excitement

Worried

Unsure

Says

