

Timestamp	1. What is your age group?	2. What is your primary mobile network provider?
4/10/2025 20:52:49	- 18–25	- MTN
4/10/2025 20:58:54	- 18–25	- MTN
4/10/2025 21:01:49	- 18–25	- MTN
4/10/2025 21:12:10	- 18–25	- MTN
4/10/2025 21:20:44	- 18–25	- MTN
4/10/2025 21:21:49	- 18–25	- MTN
4/10/2025 21:23:08	- 36–45	- MTN
4/10/2025 21:23:34	- Under 18	- MTN
4/10/2025 21:24:13	- 26–35	- MTN
4/10/2025 21:25:39	- 18–25	- MTN
4/10/2025 21:31:12	- 18–25	- MTN
4/10/2025 21:34:41	- 18–25	- MTN
4/10/2025 21:35:36	- 18–25	- MTN
4/10/2025 21:36:05	- 18–25	- MTN
4/10/2025 21:42:21	- 18–25	- MTN
4/10/2025 21:47:04	- 18–25	- MTN
4/10/2025 22:15:32	- 18–25	- MTN
4/10/2025 22:16:59	- 18–25	- MTN
4/10/2025 22:37:30	- 18–25	- MTN

3. Which type of mobile phone do you use?	4. What do you use mobile data for most? (Select all)	5. How often do you experience poor network service?
- Android	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Often
- iOS	- Social Media	- Often
- iOS	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Often
- iOS	- Browsing, - Social Media, - Online Gaming, - Voice/Video Calls	- Often
- Android	- Social Media	- Often
- Android	- Social Media	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Often
- Android	- Browsing, - Downloads/Uploads	- Sometimes
- Android	- Social Media	- Often
- iOS	- Social Media	- Sometimes
- Android	- Video Streaming, - Online Gaming, - Downloads/Uploads	- Always
- Android	- Social Media	- Sometimes
- iOS	- Social Media	- Always
- Android	- Downloads/Uploads	- Often
- Android	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Sometimes
- Android	- Browsing	- Often
- Android	- Social Media	- Often
- Android	- Social Media, - Voice/Video Calls, - Downloads/Uploads	- Always
- iOS	- Browsing	- Often

6. Rate your satisfaction with your mobile internet speed	7. How reliable is your network during voice calls?	8. How reliable is your network during various online activities?
- Neutral	- Neutral	- Unreliable
- Neutral	- Neutral	- Unreliable
- Dissatisfied	- Unreliable	- Neutral
- Dissatisfied	- Neutral	- Unreliable
- Neutral	- Neutral	- Neutral
- Very Dissatisfied	- Unreliable	- Unreliable
- Dissatisfied	- Reliable	- Unreliable
- Neutral	- Neutral	- Neutral
- Neutral	- Neutral	- Reliable
- Neutral	- Neutral	- Neutral
- Dissatisfied	- Unreliable	- Unreliable
- Neutral	- Neutral	- Neutral
- Very Dissatisfied	- Unreliable	- Unreliable
- Neutral	- Reliable	- Reliable
- Neutral	- Neutral	- Neutral
- Neutral	- Neutral	- Unreliable
- Dissatisfied	- Neutral	- Unreliable
- Dissatisfied	- Neutral	- Unreliable
- Dissatisfied	- Neutral	- Neutral

9. How quickly does your network respond when loa 10. Have you experienced dropped calls or interrupte 11. Would you be willing to install an app that monito

- Slow	- Occasionally	- Yes
- Slow	- Occasionally	- No
- Average	- Rarely	- Yes
- Slow	- Occasionally	- No
- Average	- Occasionally	- Maybe
- Average	- Yes, frequently	- Maybe
- Average	- Yes, frequently	- Maybe
- Average	- Rarely	- Yes
- Average	- Occasionally	- Maybe
- Average	- Occasionally	- Yes
- Slow	- Yes, frequently	- Maybe
- Average	- Occasionally	- Maybe
- Slow	- Yes, frequently	- Yes
- Average	- Yes, frequently	- Maybe
- Average	- Rarely	- Maybe
- Average	- Yes, frequently	- Yes
- Average	- Occasionally	- Yes
- Slow	- Occasionally	- Maybe
- Slow	- Occasionally	- Maybe

12. What features would you expect from such an app?	13. How often would you be comfortable providing feedback?	14. Do you have any concerns about privacy or data collection?
- Real-time speed test, - Network quality alerts, - Manual feedback option	- A few times a day	Not really
- Data privacy options	- Only when I face issues	Yes
- Real-time speed test	- Only when I face issues	Yes
- Network quality alerts, - Battery-friendly operation, - Manual feedback option	- Once a week	Privacy
- Data privacy options	- Only when I face issues	Yes
- Data privacy options	- Once a week	No
- Real-time speed test, - Network quality alerts, - Data privacy options	- Only when I face issues	Privacy
- Real-time speed test, - Network quality alerts	- Once a week	Yes
- Network quality alerts	- Only when I face issues	Yes
- Real-time speed test, - Network quality alerts, - Data privacy options	- A few times a day	0
- Real-time speed test, - Network quality alerts, - Manual feedback option	- Once a day	As long as they don't dare with my momo account, I don't have any concerns
- Network quality alerts	- Only when I face issues	Not really
- Real-time speed test	- Every hour	No
- Real-time speed test, - Network quality alerts, - Battery-friendly operation	- Only when I face issues	Yes..I fear my private information might be taken
- Real-time speed test, - Network quality alerts, - Manual feedback option	- Every hour	yes
- Network quality alerts	- Once a day	No
- Network quality alerts	- A few times a day	Is the app going to free?
- Real-time speed test, - Battery-friendly operation	- Only when I face issues	No
- Real-time speed test, - Manual feedback option, - Battery-friendly operation	- Once a week	Yea I do

15. Any suggestions or features you'd like to see in this app?

No

Data privacy

No

An app

Avoid too much ads

No

Not yet till it's available

No idea

Network monitoring

No

For now no

None for now

It should be able to send me information about how my mobile network is

Percentage of data used with time

Network fluctuating curve

I would like to see a setting where you can input your nick name and make

I would like an avatar for my network app

I would like my app to detect other networks and tell which has a more str

No

None

Let the app be a free app

No

Customer set in case of difficulties in the app

Timestamp	1. What is your age group?	2. What is your primary mobile network provider?
4/10/2025 22:51:56	- 18–25	- MTN
4/11/2025 3:43:11	- 18–25	- MTN
4/11/2025 3:45:58	- 18–25	- MTN
4/11/2025 4:22:34	- 18–25	- Orange
4/11/2025 5:34:39	- 18–25	- MTN
4/11/2025 5:54:01	- 26–35	- Orange
4/11/2025 5:57:25	- 18–25	- MTN
4/11/2025 6:06:15	- 18–25	- MTN
4/11/2025 6:28:05	- 18–25	- MTN
4/11/2025 6:30:33	- 18–25	- MTN
4/11/2025 6:50:49	- 18–25	- MTN
4/11/2025 7:57:07	- 18–25	- Orange
4/11/2025 8:45:49	- 18–25	- MTN
4/11/2025 9:16:25	- 18–25	- MTN
4/11/2025 10:36:10	- 18–25	- MTN
4/11/2025 17:55:28	- 18–25	- MTN
4/11/2025 20:00:17	- 18–25	- MTN
4/11/2025 22:52:23	- 18–25	- MTN
4/12/2025 13:19:31	- 18–25	- MTN
4/12/2025 13:25:40	- 18–25	- Orange

3. Which type of mobile phone do you use?	4. What do you use mobile data for most? (Select all)	5. How often do you experience poor network service?
- Android	- Browsing, - Online Gaming	- Often
- Android	- Browsing, - Social Media, - Downloads/Uploads	- Often
- iOS	- Browsing	- Often
- Android	- Browsing, - Downloads/Uploads	- Always
- Android	- Browsing, - Social Media, - Downloads/Uploads	- Sometimes
- Android	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Sometimes
- Android	- Browsing, - Video Streaming, - Downloads/Uploads	- Always
- Android	- Browsing	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Rarely
- Android	- Downloads/Uploads	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Sometimes
- Android	- Social Media	- Rarely
- Android	- Downloads/Uploads	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Always
- iOS	- Browsing, - Voice/Video Calls, - Downloads/Uploads	- Often
- Android	- Video Streaming	- Sometimes
- Android	- Browsing, - Video Streaming, - Social Media, - Voice/Video Calls	- Sometimes
- Android	- Browsing, - Social Media, - Downloads/Uploads	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Sometimes
- Android	- Video Streaming, - Social Media, - Online Gaming	- Often

6. Rate your satisfaction with your mobile internet service	7. How reliable is your network during voice calls?	8. How reliable is your network during various online activities?
- Dissatisfied	- Reliable	- Very Unreliable
- Neutral	- Neutral	- Unreliable
- Dissatisfied	- Neutral	- Unreliable
- Very Dissatisfied	- Unreliable	- Unreliable
- Neutral	- Neutral	- Reliable
- Neutral	- Neutral	- Reliable
- Very Dissatisfied	- Unreliable	- Unreliable
- Dissatisfied	- Neutral	- Unreliable
- Very Dissatisfied	- Neutral	- Unreliable
- Neutral	- Unreliable	- Unreliable
- Neutral	- Neutral	- Neutral
- Satisfied	- Reliable	- Reliable
- Neutral	- Neutral	- Unreliable
- Dissatisfied	- Unreliable	- Unreliable
- Dissatisfied	- Unreliable	- Unreliable
- Neutral	- Reliable	- Reliable
- Neutral	- Reliable	- Reliable
- Dissatisfied	- Reliable	- Reliable
- Neutral	- Neutral	- Neutral
- Dissatisfied	- Unreliable	- Unreliable

9. How quickly does your network respond when loading an app?	10. Have you experienced dropped calls or interrupted service?	11. Would you be willing to install an app that monitors your phone's location?
- Average	- Occasionally	- Maybe
- Fast	- Yes, frequently	- Maybe
- Average	- Yes, frequently	- Maybe
- Average	- Yes, frequently	- Yes
- Average	- Rarely	- No
- Average	- Rarely	- Maybe
- Slow	- Yes, frequently	- Yes
- Slow	- Yes, frequently	- Maybe
- Very Slow	- Yes, frequently	- Maybe
- Average	- Yes, frequently	- Yes
- Average	- Occasionally	- Yes
- Very Fast	- Never	- No
- Average	- Yes, frequently	- Yes
- Slow	- Yes, frequently	- Yes
- Slow	- Yes, frequently	- Maybe
- Fast	- Rarely	- Yes
- Fast	- Rarely	- Yes
- Fast	- Occasionally	- Yes
- Fast	- Occasionally	- Yes
- Slow	- Yes, frequently	- Maybe

12. What features would you expect from such an app?	13. How often would you be comfortable providing feedback?	14. Do you have any concerns about privacy or data collection?
- Real-time speed test, - Network quality alerts, - Battery-friendly operation	- Once a week	Not really, depends
- Real-time speed test, - Network quality alerts	- Once a week	Nope !
- Network quality alerts	- Only when I face issues	No
- Real-time speed test, - Network quality alerts, - Battery-friendly operation	- Only when I face issues	Yes
- Network quality alerts	- Only when I face issues	No
- Real-time speed test, - Network quality alerts, - Mobile data usage	- Only when I face issues	Yes
- Real-time speed test, - Network quality alerts, - Mobile data usage	- A few times a day	No
- Real-time speed test	- Once a day	Yes
- Real-time speed test, - Network quality alerts, - Battery-friendly operation	- Once a week	Yes
- Real-time speed test, - Network quality alerts, - Battery-friendly operation	- A few times a day	Not really
- Real-time speed test, - Network quality alerts	- Once a day	Nope
- Real-time speed test	- A few times a day	No
- Real-time speed test	- Once a day	Yes
- Data privacy options	- Only when I face issues	Yes
- Network quality alerts, - Data privacy options	- Only when I face issues	no
- Real-time speed test, - Network quality alerts, - Mobile data usage	- Once a day	Yes. The app might be voluminous.
- Real-time speed test, - Network quality alerts	- Only when I face issues	No
- Real-time speed test, - Data privacy options	- Once a day	No
- Real-time speed test, - Network quality alerts, - Mobile data usage	- Every hour	No
- Battery-friendly operation, - Data privacy options, - Mobile data usage	- Once a week	Restricted

15. Any suggestions or features you'd like to see in this app?

Mini games like FPS, or Acade games would be great, thank you

No

Let it be able to detect poor network and give alert

Not for now

No

Usful

No

Fast network and privacy

How to fix network problems

Secures my network privacy
Gives me proper feedback

Network booster

No

No

Antivirus software

mo

Yes. I want it to be such that I can choose the apps that use my internet c

No

No

No

Nothing in particular except for it to really optimize my network

Timestamp	1. What is your age group?	2. What is your primary mobile network provider?
4/12/2025 14:20:26	- 18-25	- CamTel
4/12/2025 14:31:45	- 18-25	- Other: _____
4/12/2025 15:06:32	- 18-25	- MTN
4/12/2025 15:56:16	- 18-25	- MTN
4/12/2025 16:33:57	- 18-25	- MTN
4/12/2025 19:15:11	- 18-25	- MTN
4/12/2025 19:15:34	- 18-25	- MTN
4/12/2025 23:42:42	- 18-25	- MTN
4/13/2025 8:58:23	- 18-25	- MTN

3. Which type of mobile phone do you use?	4. What do you use mobile data for most? (Select all that apply)	5. How often do you experience poor network service?
- Android	- Browsing, - Social Media, - Online Gaming, - Downloads/Uploads	- Often
- Android	- Browsing, - Social Media, - Voice/Video Calls, - Downloads/Uploads	- Sometimes
- iOS	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Often
- Android	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Always
- Android	- Browsing, - Video Streaming, - Social Media, - Online Gaming	- Always
- Android	- Browsing	- Sometimes
- Android	- Downloads/Uploads	- Always
- Android	- Browsing	- Always
- Android	- Browsing, - Video Streaming, - Social Media, - Voice/Video Calls	- Sometimes

6. Rate your satisfaction with your mobile internet speed	7. How reliable is your network during voice calls?	8. How reliable is your network during various online activities?
- Neutral	- Reliable	- Neutral
- Dissatisfied	- Unreliable	- Very Reliable
- Dissatisfied	- Unreliable	- Very Unreliable
- Very Dissatisfied	- Neutral	- Very Unreliable
- Very Dissatisfied	- Unreliable	- Very Unreliable
- Neutral	- Neutral	- Neutral
- Very Dissatisfied	- Very Unreliable	- Very Unreliable
- Very Dissatisfied	- Very Unreliable	- Very Unreliable
- Neutral	- Neutral	- Neutral

9. How quickly does your network respond when loa	10. Have you experienced dropped calls or interrupte	11. Would you be willing to install an app that monito
- Average	- Occasionally	- Yes
- Very Slow	- Yes, frequently	- Yes
- Slow	- Yes, frequently	- Maybe
- Slow	- Yes, frequently	- Yes
- Slow	- Yes, frequently	- Yes
- Average	- Rarely	- Yes
- Slow	- Yes, frequently	- Yes
- Very Slow	- Yes, frequently	- Maybe
- Average	- Occasionally	- Maybe

12. What features would you expect from such an app?	13. How often would you be comfortable providing feedback?	14. Do you have any concerns about privacy or data collection?
- Real-time speed test, - Network quality alerts	- Only when I face issues	No
- Real-time speed test, - Network quality alerts, - Manual feedback option	- A few times a day	No
- Real-time speed test, - Network quality alerts, - Manual feedback option	- Once a week	Yes
- Real-time speed test, - Network quality alerts, - Manual feedback option	- Only when I face issues	Yes
- Real-time speed test, - Network quality alerts, - Manual feedback option	- Only when I face issues	Yes
- Manual feedback option	- Once a day	Maybe
- Real-time speed test	- Once a week	Yes
- Real-time speed test	- A few times a day	No
- Real-time speed test, - Network quality alerts, - Battery usage monitoring	- Only when I face issues	No

15. Any suggestions or features you'd like to see in this app?

No

Should be available both offline and online

Reliable privacy options

No

No

Update frequency

Let it improve my network

No

No