

EDUCATION

SAE Institute | Los Angeles, CA

01.17 AUDIO ENGINEER, '18 CLASS VALEDICTORIAN

- 01.18 • Audio technology program that specialized in sound engineering, post production, studio production, recording engineering, and live sound.
- Received Audio Technology Diploma January 2018.

Santiago Canyon College | Orange, CA

08.11 Completed 42 credits, including 12 credits in finance.

12.16

Esperanza High School | Anaheim, CA

2002 Diploma, Graduated 2006

2006

EXPERIENCE

UPS | Anaheim, CA

12.15 AIR OPERATIONS SUPERVISOR

- 10.16 • Managed and directed all employees assigned to me.
- Managed and implemented security and loss prevention procedures.
- Worked with Central Dispatch to develop a linehaul plan to effectively and efficiently move freight to destinations within Company service standards.
- Managed safety procedures in accordance with Company, OSHA, and DOT guidelines.
- Prepared and implemented action plans to ensure the service center achieves planned productivity, load average, cube utilization, and service targets.
- Scheduled employees in accordance with hours planning, operation efficiency planning, and service requirements.

04.15 SUPERVISOR LOAD/SORT OPERATIONS

- 12.15 • Managed a group of 33 employees to monitor accuracy and quality of loading and sorting packages to be delivered.
- Applied leadership and analytical skills to execute company and personal goals.

11.14 PACKAGE SORTER

- 04.15 • Sorted boxes by color code, zip code, and area code to different conveyors. Insured packages are moved with quality keeping the customer satisfaction in mind.

10.14 PACKAGE HANDLER

- 11.14 • Loaded packages into containers and trucks and helped make service on packages.

Angels Stadium | Anaheim, CA

08.08 SERVER

- 10.13 • Worked in a team environment to serve food and customer service in club section seats, Diamond Club during seasonal games and playoffs.

Anaheim Hills Country Club House | Anaheim Hills, CA

07.05 BANQUET SERVER

- 08.08 • Worked as a banquet server for weddings and brunches.
- Did preparation set up as well as event tear down for various events such as weddings and banquets.

SKILLS

COMPUTER KNOWLEDGE: ProTools 12 Certified, Fmod Studio, Ableton Live, Logic, Microsoft Word, Power Point, Google Docs

SPECIAL SKILLS: Customer Service, Listening, Problem Solving, Strong Work Ethic, Load Handling, Time Management, Handling Pressure, Relationship Building, Patience.