



**Green University of Bangladesh**  
**Department of Computer Science and Engineering**  
**(CSE)**

**Faculty of Sciences and Engineering**  
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**Project Proposal**

**Course Title:** Integrated Design Project-II  
**Course Code:** CSE 324      **Section:** 201 D7

**Submission Date:** 28-02-2023

**Project Title:** Helping hand

**Submitted to**

MR.PALASH ROY  
Lecturer, Department of CSE, GUB

**Submitted by**

	Name	ID
1.	Md.Rahat Khondoker Kabbo	201002044
2.	Md. Masbahl Bari	201002385
3.	Mst. Rejvi Khatun	201002178

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# 1 Objectives

- To find a easier way to get a helping hand or cleaner,
- To Saving time,
- To increased transparency,
- To get user and employee satisfaction.

# 2 Functional Requirement

- The user would be able to find helping hand or cleaner.
- The user would be able to book helping hand or cleaner as their requirement.
- How it works is our special functionality, for new to our website.
- The user would be able to process payments for the services rendered by the servant, including handling payments through various payment methods.
- The user would be able to provide feedback on our services.

# 3 Non-Functional Requirement

- Portability - Which hardware, operating systems, and browsers, along with their versions does the software run on? Does it conflict with other applications and processes within these environments?
- Security - How well are the system and its data protected against attacks?
- Maintainability -How often does the system experience critical failures? How much time does it take to fix the issue when it arises? And how is user availability time compared to downtime?
- Reliability - specifies how likely the system or its element would run without a failure for a given period of time under predefined conditions.
- Performance -How fast does the system return results? How much will this performance change with higher workloads?
- Usability - How easy is it for a customer to use the system?
- Efficiency