

NOAH S. ROBERTS

Missoula, MT • noah@noahsroberts.com • 406-217-3981

AWARDS

Eagle Scout — September 2022

PROFESSIONAL EXPERIENCE

Student Technology Educator & Consultant

IT Department, University of Montana, Missoula, MT — September 2023 to present

- Fielded phone calls from faculty, staff, students, and administrators with issues in the classroom and the office on both macOS and Windows.
- Consulted, prepared, and deployed faculty, staff, and administrators about the right hardware and software for their needs.

Sales Associate

Bighorn Outdoor Specialists, Great Falls, MT — June 2023 to present

- Assisted customers in finding the right outdoor apparel and equipment
- Performed basic bicycle maintenance
- Provided technical support to business owners, including IT troubleshooting and networking.
- Regularly operated the Lightspeed point-of-sale system.

Front End Associate

Walmart Supercenter, Great Falls, MT — June 2021 to December 2022

- Worked Front End customer-facing roles in operations, including re-stocking new and returned items, point-of-sale, and customer service and returns.
 - Substituted in other departments throughout the store, including Electronics and the Garden Center, to ensure smooth store operations.
 - Assisted customers to find the best products to fulfill their needs.
-

EDUCATION and CERTIFICATIONS

Bachelor of Arts (BA) in Computer Science - Software Engineering

University of Montana, Missoula, MT — expected May 2028

Jamf Associate Certification

University of Montana IT — January 2024

ServeSafe Certification

Great Falls High School — expires April 2025

SKILLS and LANGUAGES

- | | |
|---|---|
| • In-depth, technical knowledge of computers | • English - Native |
| • Effective communication in-person and via phone, email, and Microsoft Teams | • German - Intermediate |
| • Comprehensive understanding of macOS and Linux | • American Sign Language - Intermediate |
| | • Python - Intermediate |