



هيئة الزكاة والضريبة والجمارك
Zakat, Tax and Customs Authority

JOB DETAILS			
Job Title	Risk Analytics General Manager		
Job Code	TBD		
N-1	Risk and Analytics	N-2	Risk Analytics
N-3	N/A	N-4	N/A
N-5	N/A	N-6	N/A
Reporting to	Risk & Analytics Deputy Governor	Direct Report(s)	<ul style="list-style-type: none">Modeling and Research DirectorRisk Reporting DirectorArchitecture Director

JOB PURPOSE
The job holder is responsible for leading the teams responsible for the development and execution of risk engine frameworks to detect the risk cases of non-compliance, recommending most effective treatments, estimating tax and customs gap and enhance taxpayer, passengers, importers, exporters, etc. while ensuring close coordination with concerned internal parties for the implementation of action plans. The job holder is also responsible for driving roadmap creation and execution ensuring best-in-class risk-specific models are being developed, validated, and tested, identifying accurate sources of data for reliability of outputs, and partnering with the leadership to influence and drive the organization design, contribution, and prioritization.

ROLES AND RESPONSIBILITIES	
Key Accountability Areas	Key Activities
Strategy and Planning	<ul style="list-style-type: none">Contribute to the design and implementation of Risk Analytics strategic plan, objectives, and goals ensuring alignment with ZATCA strategySet Risk Analytics operational plans and direct implementation securing achievement of identified objectives



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	<ul style="list-style-type: none">• Develop Risk Analytics performance objectives and indicators and continuously monitor progress towards realization of objectives
Budget Management	<ul style="list-style-type: none">• Participate in Risk Analytics budgeting cycle and provide input to the budgeting process• Ensure effective utilization of Risk Analytics budget and report accurately on progress made and challenges encountered• Investigate and propose implementing initiatives that result in positive financial impact for Risk Analytics and mitigate financial and operational risks
Risk Framework Development	<ul style="list-style-type: none">• Manage the proper categorization and prioritization of risks pertaining to taxpayers, passengers, importers, exporters, brokers, etc. across all revenue and operation streams (registration, filing, etc.) to ensure proper capture of hidden taxpayers and consistent analysis of risk treatments• Direct the development/update of risk-specific models ensuring the latest technologies and tools are being implemented for efficient and accurate analysis• Monitor the updates of current risks based on lessons learned, information shared by internal stakeholders, newly observed patterns and provide guidance on implementations• Ensure the latest and best-in-class technologies are utilized for the development of treatment methodologies and approaches to address approved risk types• Approve the final risk framework including risk types, specific models, treatment methodologies and approaches and continuously follow-up on proper implementation
Risk Framework Execution	<ul style="list-style-type: none">• Manage the execution of risk framework based on validated and tested models and review and approve outputs prior to communicating with concerned internal parties for preventive and improvement actions• Review trends related to tax and customs evasion, validate rationale behind individual taxpayers, passengers, importers, exporters, brokers requiring closer monitoring and ensure it is properly communicated to concerned internal parties to prevent occurrence of non-compliance



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Data and Analytics Platform Management	<ul style="list-style-type: none">• Approve and validate sources of data and information for risk framework, treatment strategies, audit case selection and data analytics to ensure accuracy of system inputs and reliability of outputs• Ensure quality assurance activities are being implemented to data and analytics platform to safeguard the accuracy and reliability of information used• Ensure risk models are properly embedded into business process across all functions and interfere when needed to challenge implementation
Risk and Compliance Reporting	<ul style="list-style-type: none">• Direct the development of periodical and ad-hoc compliance analytics reports, investigate highlighted findings and results and approve recommendations for improvement actions of risk framework
People Management	<ul style="list-style-type: none">• Inspire the team and provide guidance, delegation and mentorship in order to create a performance-driven culture• Ensure availability and qualification of team through recruitment, training, development, and performance management• Take actions to enhance employee engagement and motivation• Provide clear top-down communication to employees and bottom-up feedback to senior management

COMMUNICATIONS AND KEY TOUCH POINTS

Internal Stakeholders	External Stakeholders
<ul style="list-style-type: none">• All ZATCA	<ul style="list-style-type: none">• Governmental Entities

JOB QUALIFICATIONS AND REQUIREMENTS

Knowledge and Experience	<ul style="list-style-type: none">• An optimal of 10 years of relevant experience, with a preferred 5 years of experience in managerial level
Education and Certifications	<ul style="list-style-type: none">• Bachelor's degree in Statistics, Computer Science, Information Technology, or equivalent is required• Master's degree in Statistics, Business Administration, or equivalent is preferred



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VERSION TRACKING				
Version		Name	Date	Signature
v.1.0	Prepared By			
	Approved By			